**RAVINDRA KUMAR ISAKAPATLA**

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**Experience Summary**

* Professional Salesforce Developer with more than 10 years of experience in App Development. Comprehensive knowledge of Force.com platform development, enterprise architecture, agile methodologies, cloud services, and web-based applications. Lead Development team with full ownership of the deliverables committed.
* Expertise in building Android application and integration with Salesfor

**Experience Summary**

* Full Stack developer in web development and implementations prominently worked on Force.com Platform and Well versed with the Software Development Life Cycle.
* Worked on onshore/Offshore Projects and been onsite to client location for project delivery, Training end users and new project requirement gathering.
* Implemented solutions on Sales Cloud, Service Cloud, Communities and Pardot as per the requirements.
* Worked extensively on Salesforce.com/Force.com configuration and development using Apex, Visualforce, Lightning, API Integrations.
* Played a ScrumMaster role and Experience in project management tools like JIRA,Source Control Tools.
* Ability to work independently within minimal supervision handling multiple workloads. Consistent team player within strong analytical and trouble shooting skills
* Worked on small projects and large enterprise projects.
* Sharing Knowledge to newly joined members in Salesforce factory pool. Salesforce Training for internal employees and freshers.
* Expertise in building Android application and integration with Salesfor

**Educational Summary**

* B.TECH from Raghu Engineering College,vishakhapatnam.
* Expertise in building Android application and integration with Salesfor

**Certifications**

* Salesforce Certified Administrator.
* Salesforce Certified Platform Developer I.
* Salesforce Certified Platform Developer II.

**Work Experience**

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| Employer  | Duration |
| Automotive Mfrs. Pvt. Ltd | 2007-2009 |
| Frux Solutions |  2009-2011 |
| NOA Soft Solutions | 2011 -Dec 2013 |
| Cryptograph SoFtware  | 2013-May 2014 |
| Intimetec VisionSoft Pvt Ltd. | 2014- Feb 2019 |
| JK technosoft Pvt Ltd. | 2019- Till Now |

**Key Project Details:**

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| TitleTitle | Embassy Properties  |
| Role | **Solution Architect** |
| Team Size | 5 |
| Description  | Developed application on salesforce for Sales process of Residential and Leasng of the office parks. The sales process is done in salesforce and the finance (Invoicing and billing) will happen in SAP. So there is a lot of real time integration done between these systems by Rest AP’s. involved in React based mobile App development for the residential customers which will be used for all the updates and for making payments.  |
| Responsibilities | * Requirement gathering and Interacting with Business heads.
* Designing the solution
* Developed lightning components for custom process.
* Exposed data from salesforce through Rest API’s and consumed external data from API.
* Implemented data security based on the role hierarchy.
* Integrated Docusign for document generation and

e- signature of the leasing documents from Leasing Head.* Code review of peers and knowledge sharing with in the teams for each release.
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| TitleTitle | Global Foundries |
| Role | **Lead Salesforce Developer**  |
| Team Size | 4 |
| Description  | Migrated a module from .net to salesforce where the service request submitted by customer will be reviewed by FAE’s.When the FAE’s are reviewing the request it goes through several stages and at each stage certain process will run. |
| Responsibilities | * Worked with product manager on understanding the requirements and Co-ordination with the team
* Worked with team from scratch to end on this project.
* Worked on writing Apex classes and LWC reusable components to display the status of the service request on communities.
* Creating complex process builder and workflows for outbound messaging.
* Worked with DellBoomi team for mapping the data points.
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| TitleTitle | KVH industries |
| Role | **Lightning Developer** |
| Team Size | 4 |
| Description  | KVH Industries is a US based telecom device manufacturer.as a customer I can have a different plan and upgradation of products and verify the compatibility before upgrading. |
| Responsibilities | * Developed lightning communities for Partners and customers.
* Created lightning components for the product compatibility check.
* Implemented Support Center functionality in customer and partner community.
* Leading the daily standup meeting and Demo meetings.
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| TitleTitle | Balsam Brands |
| Role | **Team Lead** |
| Team Size | 10 |
| Description  | Balsam Brands is a gifts and decoration items manufacturer company specially known for there Christmas Trees around US ,Australia and Europe. The entire post sales process will be handled in salesforce. |
| Responsibilities | * Been to US for on-site for release support and requirement gathering.
* Implementing Automated return process which helped to remove manual interaction.
* Point of contact for product owner for sprint deliverables.
* Implementing lightning components.
* Implementing CI/CD pipeline for deployments.
* Migrating existing classic application into Lightning.
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| TitleTitle | Cradle Point Inc. |
| Role | **Sr. Salesforce Developer** |
| Team Size | 10 |
| Description  | Cradle point is a wireless edge solutions company mainly into WAN.It is a US based company and it focuses on secured solutions. |
| Responsibilities | * Set up partner and customer communities.
* Developed business logic for the order and entitlement management.
* Worked extensively and Developed Visualforce pages with jQuery for communities.
* Acknowledgements for the community portal.
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| TitleTitle | CARTOS. |
| Role | **Full stack Developer** |
| Team Size | 50 |
| Description  | A cloud-based product used for fleet mapping. It simplified the work of Fleet managers where they can manage there printing services. It help in getting understanding the usage of the printers.  |
| Responsibilities | * Worked on adding feature of single-sign-on into cartos application.
* Added product mapping and pricing feature.
* Consumed API’s for the pricing and mapping module.
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