

MANISHA DUGGAL

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EXPERIENCE

FICO (Fair Isaac Corporation) – Bangalore, India

Software Engineer

July 2020 – Present

- **Won crown award** for developing complete debt collection system for one of the biggest finance companies in the US. In addition to the feature implementation, work closely with the client's design team and suggest improvements
- **Enhanced product** and made possible for it to get integrated with external dialer systems which as a result automated several manual tasks which bank collectors perform during the process of collection and recovery
- **Won spot award** for proposing ideas and developing FDI which increased the product capabilities and client deals by 30%. FDI is the next reusable component for FICO's product
- **Won client deal** by developing a POC having a complete warehouse module and authentication system for the sales team. The portal is used by bank agents for the recovery of automobile loans and warehouse management

FICO (Fair Isaac Corporation) – Bangalore, India

Software Engineer Intern

March 2019 – June 2020

- Onboarded 2 new banks in the Egyptian Credit Bureau System which hold almost 100% of the credit data of individuals from commercial banks in Egypt
- Reduced manual project report generation by developing an interactive QA dashboard for tracking the project's progress and defects status. Technologies leveraged are NodeJS, Express, and EJS
- Initiated and developed Bot which gives all the latest information and stock quotes about FICO from various resources, gives an option to set stock alerts all in the form of message alerts, and even allow users to create email templates and send emails

SKILLS

Programming Language: JAVA, SQL, JavaScript, Typescript, Python

Frontend: Angular, HTML, SCSS, CSS, Bootstrap, Electron

Backend: Spring, Spring Boot, NodeJS, Express

Other: Git, Maven, NPM, JUnit, Postman, Mockito, SonarQube, Docker, Atlassian Suite (Bitbucket), MySQL, MongoDB, AWS

EDUCATION

CHITKARA UNIVERSITY – HP, INDIA

May 2020

Bachelor of Engineering, Computer Science; CGPA: 9.56/10.0

ADDITIONAL

- Love to share my knowledge through various means <https://manishaduggal.medium.com/>
- Continuously growing my professional network <https://www.linkedin.com/in/manisha-duggal-b9697212b/>
- Won 2 STOM awards and one Crown award.
- Mentored and helped in the onboarding of new engineers