

Geetika Malviya
Contact No: 09584109722

Salesforce Administrator
Email:geet.malviya7@gmail.com

Professional Summary:

- Have 3.10 years of experience in Salesforce CRM with Accenture.
- 1 year and prior experience in developing and maintaining salesforce application.
- 2 years of Experienced in Salesforce Administration.
- 3x SFDC Certifications.
- Hands on Experience in Customizing Salesforce Applications with Apex Triggers, workflows and Process Builder.
- Hands on Experience with Data Loader and Workbench for SOQL queries.
- Experience in Deploying Code using Jenkins and GIT Repository with Bitbucket.
- Worked on Tooling API.
- Experienced in working on Release activities.
- Good at Team Management.

Professional Certificates:

- Salesforce.com ADM 201 Certified Administrator
- Salesforce Platform App Builder
- Salesforce Platform Developer 1
- Copado Admin

Work Experience:

Designation : Application Development Analyst
Organization : Accenture Services Pvt Ltd
Client : CISCO
Duration : March 2017–Till Date

Project Details: #Service Cloud

Project is based on CRM and related to Ticketing Application where Technical Engineers uses our application to support end customer. It manages all the cases that engineers work on. Our role is to develop and maintain the application throughout all the orgs.

Contribution:

- Development and enhancement for the Client requirements.
- Maintaining all the Sandboxes with the production go live releases and all the configurations.
- Continuous deployments for the day-to-day requests comes in based on the requirements.
- Contribute as a part of Release management.
- Contribute to automating process.
- Managing Level of access for the users.
- Facilitate Sandbox with latest code to the different team based on requirements.
- Salesforce CRM Customization – Validation, Workflows, Record types, Page layout, Roles, Batch Class, Triggers.
- Worked on data migration using Data Loader and Workbench.
- Involved in regular client calls to retrieve and clarify requirements.
- Taking care of administration and development of the whole application.
- Preparation of Deployment Checklist and Deployment to Production.

Education Qualification:

Master of Computer Application (MCA) – Lakshmi Narain College of Technology (LNCT), Bhopal

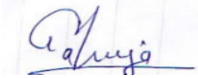
Personal Details:

- Date of Birth : 07/10/1993
- Father's Name : Prakash Chandra Malviya
- Language : English, Hindi

Declaration:

I hereby declare that the above-mentioned information is correct up to my knowledge.

DATE :
PLACE : BANGALORE

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