





RESUME

Amaresh

MS D365 CE Developer

Hyderabad 
+91-7780188618 
Amaresh1614@Gmail.Com 
Amaresh 
Twitter/Blog/Portfolio



EDUCATION

BSc | Sri Krishnadevaraya University
2013 – 2017



EXPERIENCE

MS D365 CE Developer | Ecolab Digital Center
Dec 2019 – Till Date



SKILLS

• Microsoft Dynamics	:	Microsoft CRM (D365 CE)
• Development Tools	:	Visual Studio 2019, 2022
• Web Technologies	:	HTML
• Scripting Languages	:	JavaScript



Professional Summary

- ❖ Having **4.2+** years of IT experience & **3.5+** relevant experience in **MS D365 CE**.
- ❖ Experience with Design, **Development**, Analysis & Maintenance of D365 CE.
- ❖ Experience in developing complex applications on **D365 CE** platform with **customization** of Entities, Sitemap writing Client-Side **JavaScript & HTML**.
- ❖ Good hands on experience and knowledge on business processes including **Sales**, Marketing, Customer Service & **PowerApps** in MS Dynamics 365.
- ❖ Experience in working with Web Resources, Dialogs, **Workflows**, Custom Workflows, and **Plug-ins** in D365 CE.
- ❖ Hands on experience in configuring **Security Roles**, Business units, Field Security and Business rules & in implementing the customer requirements.
- ❖ Experienced in **Ribbon** Customizations and **Solutions**. Experience on CRM customizations like **Model Driven Apps**, **SSRS** Reports etc.
- ❖ Involved in importing (**Deployment**) & exporting of Solutions into various environment of D365 CE.
- ❖ Experience in converting client requirements and **Functional** specifications to **Technical** design with effort estimation and doing development for the same.
- ❖ Experience in developing of Workflows, Dialogs, Business Processes Flow, and **Business Rules**. Good in communication, analytical and presentation skills.

PROJECTS INFO:

Project 4:

Project : Amgen-US
Technology : MS Dynamic 365 CE
Role : D365 CE Developer
Team Size : 06

Project Description:

- ❖ Amgen is one of US's leading health care benefit company enabling people to effectively manage their health Focus on clinical excellence, digital technology and a wide network of health care partners, working towards redefining primary health care in US.

Roles and Responsibilities:

- ❖ Responsible for coding as per the Technical Design Document.
- ❖ Played an active role in CRM Customization & configuration
- ❖ Played an active role in development of CRM Plug-in & Workflows.
- ❖ Worked on creating Security roles based on the Hierarchy structure.
- ❖ Worked on Change requests as per client's requirement.
- ❖ Responsible for taking Solution and Data Base backups.
- ❖ Responsible for Application Support and Bug fixing
- ❖ Attending Daily meetings about status of the task.

Project 3:

Project : Cupbop
Technology : MS Dynamic 365 CE
Role : D365 CE Developer
Team Size : 04

Project Description:

- ❖ Cupbop is an American privately held restaurant franchise that primarily sells submarine sandwiches (subs) and salads. It is one of the fastest-growing franchises in the world and, as of June 2017, had approximately 2,000 locations in more than 05 countries. More than half of the locations are in the United States.

Roles and Responsibilities:

- ❖ Responsible for coding as per the Technical Design Document.
- ❖ Played an active role in CRM Customization & configuration
- ❖ Played an active role in development of CRM Plug-in & Workflows.
- ❖ Worked on creating Security roles based on the Hierarchy structure.
- ❖ Worked on Change requests as per client's requirement.
- ❖ Responsible for taking Solution and Data Base backups.
- ❖ Responsible for Application Support and Bug fixing
- ❖ Attending Daily meetings about status of the task.

Project 2:

Project : 365 View
Technology : MS Dynamic 365 CE
Role : Technical Developer
Team Size : 08

Project Description:

- ❖ 365 View (Sales & Services) is a tool to provide a platform where multiple channels of customer can lead to case initiation, e.g. Inbound customer service call, inbound email to common id, website complaint form capture advisor portals (query resolution system) Case will be created through web service from advisor portal.

Roles and Responsibilities:

- ❖ Customization/creation of Microsoft CRM entities and workflows.
- ❖ Identifying CRM requirements and fulfilling them. Development of Dashboards and complex SSRS reports.
- ❖ Write/Update JavaScript functions based on the requirement. Site Map Editing and Ribbon Customizations.
- ❖ Developed plug-ins and configured on plug-in registration tool. Providing support to the customers based on custom User Guide.

Project 1:

Project : PM from Writter Locations
Technology : MS Dynamic 365 CE
Role : Technical Developer
Team Size : 05

Project Description:

- ❖ PM-(Packers & Movers) form WL is an assets moving company from US using tool that helps people and businesses move their goods/assets from one place to another.
- ❖ It offers all-inclusive services for relocations like packing, loading, moving, unloading, unpacking, arranging of items to be shifted.

Roles and Responsibilities:

- ❖ Customizing the entities
- ❖ Writing Plugins/Workflows
- ❖ Designing and developing Custom Pages.
- ❖ Unit Testing
- ❖ Deploying the Components.

PERSONAL DETAILS:

- ❖ Date of Birth: 10-05-1995
- ❖ Marital Status: Married
- ❖ Languages Known: English, Telugu

DECLARATION:

I hereby declared that all statement made in this application are true,
Complete and Correct to the best of my knowledge and belief.

(Amaresh)