

Reddy Bhargav

Salesforce Developer

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Career Objective

To join a team that actively contributes to the organization's continued growth and to work for a company that offers opportunities to update knowledge and skills using the newest technologies.

Profile Summary

- From January 2022 to June 2023, I have been employed as a Salesforce Developer with Foray soft Ltd.
- From December 2018 to January 2022, previously worked as a Salesforce Developer for T&M Service Consultant.

Key Technical skills & Knowledge

- Interacting with Team members to analyze the gathered requirements.
- Hands on experience in Admin Activities like working on Custom and Standard Objects.
- Experienced in Visualforce page.
- Experienced in AURA components.
- Experienced in REST API integration.
- Experience in omni-Channel, Chat Bot functionality.
- Experience in Live chat agent.
- Experience in JavaScript.
- Experience with working with Post man collection, Workbench, and salesforce inspector.
- Having experience in Permission sets, Profiles, Roles, custom fields (Formula fields).
- Creating Workflow rules, Validation rules and Buttons and Links using standard Salesforce Functionality.
- Knowledge on Process builder and Flows.
- Implementing Field level security along with page layouts to manage access to certain fields.
- Hands on experience in development and customization of Salesforce.com applications using Apex classes, Apex triggers, Batch and Schedule Classes.
- Designed and developed Apex Classes, Controller Classes, extensions, and Apex Triggers for various functional needs in the application
- End-to-End Configuration of Salesforce.com Application.
- Excellent understanding of Salesforce Security Model.
- Hands on experience in Data Migration using Apex Data Loader for Bulk import and Export of data.
- Involved in creating Users, Roles, Profiles, Permission Sets and Sharing Private records data to other Users through Role Hierarchy, Sharing Rules (Criteria and Owner Bases) Manual sharing and Apex Sharing.
- Deployment Experience using Change sets and ANT.
- Working experience on CI/CD tools like Auto rabbit, ANT, and Jenkins.
- Experience working with Force.com IDE and salesforce.com Sandbox environments.
- Knowledge on Lightning components.

Technical Skills

- Force.com: Salesforce Configuration, Security Model, Apex including Triggers, Classes, Visual force Pages, Batch, Test classes, Workflows, SOQL, JavaScript, Lightning aura components.
- Tools: Data Loader, Salesforce Inceptor, Workbench.
- Operating System: Windows.

Project Summary 1:

Name: Stellantis (Client)

Role: Senior Salesforce Developer.

Projects: CRT, E-Shop Market place, EAP and Support Project.

CRT: When the customer was not satisfied with the product, we created the purchase back application as part of an integration project. We will give the consumer all the information they need about the product in this, as well as some more details with the aid of knowledge articles and product service. In this we use integration with the other application to create a buy back application.

To develop

- Performed the roles of Salesforce Developer and Administrator in the organization.
- Created Custom Fields, Tabs, flows, Reports and validation rules for various applications.
- Developed Lightning Components, Apex Class, Triggers, Test Classes, Custom Settings, and Custom Labels, Unit testing, Rest API integration.
- Defined Lookup, Master-detail relationships on the objects to establish connectivity among objects.
- Worked with the development team to for develop the Application.

E-Shop: We implemented both online and offline chat in this project; if the agent was online, the chat would be routed to the salesforce omni channel and to the omni-channel, live chat, and chat bot. We created the pre chat form using the visual force page and placed it in the client page. When the user clicks on the chat button, the pre chat form will be open and the user will fill out the form once the chat begins.

- Performed the roles of Salesforce Developer and Administrator in the organization.
- Created Custom Objects, Fields, Tabs, flows, Reports, Dashboards and validation rules for various applications.
- Developed Visual force Pages, Aura Components, Apex Class, Triggers, Test Classes, Batch classes, Custom Settings, Rest API Integration and Custom Labels.
- Defined Lookup, Master-detail relationships on the objects to establish connectivity among objects and Omni channel, Einstein Chat bot.
- Worked with the development team to for develop the Application.

EAP: The project instructs us to provide additional discounts to the client's customers; in this case, if a client customer wants to purchase a product, the company will do so by requesting a few documents from them (not just from the customer, but also from their family members). To develop, we created a website using Experience Builder, and we added a component called Aura (Work with cloud project).

- Performed the roles of Salesforce Developer and Administrator in the organization.
- Created Custom Fields, flows, Reports and validation rules for various applications.
- Developed Aura Components, Apex Class, Triggers, Test Classes, Unit testing, Rest API Integration, Email template, Custom Settings, and Custom Labels.
- Defined Lookup, Master-detail relationships on the objects to establish connectivity among objects.
- Worked with the development team to for develop the Application.

Support project: Full support for the Stellantis client (Functional and development).

Technologies: - [salesforce.com](https://www.salesforce.com), Visual force, Apex classes, Triggers, JavaScript, Visual components, Lightning Aura components etc.

Synopsis: The Stellantis business offers a broad range of software and data solutions to help market themselves, sell products, serve customers, clients and operate more efficiently. It provides both for

client, and a full suite of marketing and commercial planning software and enterprise operations solutions. Its data-rich software helps to make smarter operational decisions, personalize and retail their products to Business.

Responsibilities

- Implemented Service Cloud for Stellantis Networks business unit.
- Created Profiles, Roles, Public Groups, Permission sets and sharing rules as part of Security Model.
- Worked in AURA components.
- Worked in REST API integration.
- Worked on the Omni-channel and Chat functionality to the business needs.
- Routing configuration of cases and chats.
- Developed Custom objects, Custom tabs, Validation rules, Work flow Rules, Record Types and Page layouts to match the functional needs of the Organization.
- Worked on Apex classes, Apex triggers Test classes.
- Working on admin activities based on the requirement issues.
- Data Load in sandbox and production using Data Loader.
- Involved in Data Migration Activity.
- Working on the incidents for the issues from users.
- Performing the Unit Testing of the application to verify the desired functioning of the application.
- Working with cross platform teams for any data issues on the tool.
- Performed Batch Apex, Apex Custom Controller Extension, List Controller classes for various functionalities in the organization.
- Experience working with [salesforce.com](https://www.salesforce.com) sandbox and production environments.
- Proven positive attitude to face new challenges and also a quick learner to fix solutions depending on the severity of issues.
- Wrote an Apex Trigger on Contact for cross object field update for reporting purposes.
- Designed various Web pages in Visual Force for customers to select a variety of services offered by the org and integrate them with the pricing team.

Project Summary 2:

Name: REC(Client)

Role: Project Engineer.

Projects: Life-co-CRM, EDMS.

Life-co-CRM: It offers a self-sustaining insurance to the customer. A business-like banking, finance, investing, and enterprise are also present. As an admin member on this, I made a few fields, objects, process builders, and other things in the apex coding section.

EDMS: It gives a solution to create, store, manage and view documents electronically and also provides a secure long-lasting archive. EDMS eliminates the time lag in retrieving the required documents. Store and route documents electronically eliminating paper file movement and management and also make documents available to multiple users simultaneously.

- Performed the roles of Salesforce Developer and Administrator in the organization.
- Created Custom Objects, Fields, Tabs, Workflows, Reports and validation rules for various applications.
- Developed Visual force Pages, Aura Components, Apex Class, Triggers, Test Classes, Integration, Custom Settings, and Custom Labels.
- Worked with the development team to for develop the Application.

Technologies: - [salesforce.com](https://www.salesforce.com), Visual force, Apex classes, Triggers, Visual components, Lightning Aura components etc.

Synopsis: The REC business offers a broad range of software and data solutions to help market themselves, sell products, serve customers, clients and operate more efficiently. It provides both for

client, and a full suite of marketing and commercial planning software and enterprise operations solutions. Its data-rich software helps to make smarter operational decisions, personalize and retail their products to Business.

Responsibilities

- Implemented Service Cloud for REC Networks business unit.
- Created Profiles, Roles, Public Groups, Permission sets and sharing rules as part of Security Model.
- Worked in AURA components.
- Worked in REST API integration.
- Developed Custom objects, Custom tabs, Validation rules, Work flow Rules, Record Types and Page layouts to match the functional needs of the Organization.
- Worked on Apex classes, Apex triggers Test classes.
- Working on admin activities based on the requirement issues.
- Data Load in sandbox and production using Data Loader.
- Involved in Data Migration Activity.
- Working on the incidents for the issues from users.
- Performing the Unit Testing of the application to verify the desired functioning of the application.
- Working with cross platform teams for any data issues on the tool.
- Performed Batch Apex, Apex Custom Controller Extension, List Controller classes for various functionalities in the organization.
- Experience working with [salesforce.com](https://www.salesforce.com) sandbox and production environments.
- Proven positive attitude to face new challenges and also a quick learner to fix solutions depending on the severity of issues.
- Wrote an Apex Trigger on Contact for cross object field update for reporting purposes.
- Designed various Web pages in Visual Force for customers to select a variety of services offered by the org and integrate them with the pricing team.

Education Details

- B. Tech in Electrical and Electronics Engineering at Regency institute of technology, Yanam.