

**Shreya Mehta**

**+91-9823022594**

**shreya\_mehta93@yahoo.com**

|  |
| --- |
| **PROFESSIONAL SUMMARY** |

* 5+ years of IT experience in CRM domain **including 3+ years of SFDC experience**.
* Currently designated as **Associate Consultant at Infosys Ltd**.
* Well versed with Agile methodology.
* PD1 certified and admin certified.
* Good working experience in creating validation rules, workflows, Approval Process, custom settings, Reports, Profiles and Permissions.
* Good Working knowledge in developing **Apex Classes, Aynchronous apex code and Apex Triggers**.
* Good Working knowledge in developing **lightning components** and communicating between them through **Events**.
* Good working knowledge in **Sharing and Visibility Aspects**(OWD, Profiles, Permission Sets, User Settings, Role Hierarchy, Sharing Rules etc).
* Basic Knowledge of **REST API Integration** – both Callouts and Callins.
* Worked on Requirements analysis, Knowledge sharing, Unit testing, client demo presentation & RFPs.

|  |
| --- |
| **WORK EXPERIENCE** |

**ATOS India**

Project: Dubai Telecom, T-Mobile

Date: May 2015 – April 2019

Role: Siebel Developer, Salesforce Developer

**Role & Responsibilities:**

* Designed Custom objects, validation rules, Page layouts, Components to suit to the needs of the application.
* Worked on **sharing settings**, **workflow rules**, **assignment rule**.
* Worked on Apex Programming by creating **Custom Triggers** to implement business logic.
* Worked on developing custom **Aura components** wherein called server side controller to perform some logic
* Worked on **unit testing** and test classes.
* Worked on requirement gathering and unit testing, conducting discussions with client and providing demo to clients. Expertise in Admin and Development User stories implementation.

**ATOS India – Onsite**

* Part of L3 team on client location.
* Worked on critical Production issues, analyzing and resolving the Defects within defined SLA.
* Coordinated with Client and External L2 team, testing to reduce the turnaround time of defects.

**Infosys Ltd**

Client : **Securian Financial**, **Aetna Healthcare.**

Date: April 2019 – Present

Role: Salesforce Developer

**Roles & Responsibilities:**

* Designed Custom objects, validation rules, Page layouts, Components to suit to the needs of the application.
* Worked on **sharing settings**, **workflow rules**, **assignment rule, process builder, flow**.
* Worked on Apex Programming by creating **Custom Triggers** and performed **Asynchronous calls** using future methods, batch apex, queueable apex and scheduled jobs to implement business logic.
* Worked on **Apex integration** to update external system based on field updation in Salesforce.
* Worked on developing custom **Aura components** wherein called server side controller to perform some logic
* Worked on **LDS** to display and edit data.
* Worked on Aura component communication through **Component events**.
* Worked on standard objects like **Case** and **contact**.
* Worked on **unit testing** and test classes.
* Worked on requirement gathering and unit testing, conducting discussions with client and providing demo to clients.
* Worked in project that migrated from non-Salesforce to Salesforce application.
* Worked in Agile Methodology, involved in stories implementation and actively participated in standup call.

|  |
| --- |
| **TECHNICAL SKILLS** |

* **CRM** : Salesforce.com
* **Languages** : Apex, Javascript, SQL, SOQL.
* **Operating Systems** : Windows.
* **Web Technology** : Lightning
* **Tools** : Workbench,SQL Developer.

|  |
| --- |
| **ACADEMICS** |

|  |  |  |  |
| --- | --- | --- | --- |
| **Course**  | **Institution/University**  | **Year**  | **%**  |
| B.Tech. (CSE)  | LPU  | 2015 | 63%  |
| H.S.C  | Oxford Sr. Sec. School  | 2011 | 73%  |
| S.S.C  | Oxford Sr. Sec. School | 2009 | 81%  |

|  |
| --- |
| **PERSONAL DETAILS** |

**Date of Birth** : Nov 22, 1993

**Father’s Name** : Mr. Raman Kr. Mehta

**Marital Status** : Single

**Current Location** : Bangalore

**Permanent Address** :C-123, Vikas Puri, New Delhi - 110018