## **PRATIK AVINASH**

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# PROFESSIONAL BACKGROUND Application Development Senior Analyst

## PROFILE SUMMARY

A competent professional with 4+ years of experience with knowledge of

JAVA Spring/Struts Framework MySQL PEGA PRPC Hibernate HTML/CSS

- Client facing role in which the motive is to provide fast resolution for issues they are facing.
- Understand customer's environment and provide suggestions based on that as per their query.
- Flexible with the changing environment and fast learner of new technologies to adapt changes.
- Onsite for 1 month to Paris, France to manage one of the critical application upgrades.
- Support lead for the critical applications of client.
- Excellent problem-solving skills with a strong technical background and good interpersonal skills.
- 3+ years of experience in Service Now and ITIL process.
- Having knowledge of application deployment in both Windows and Linux servers.
- Having hands on experience in web-based application development using Java/J2EE technologies, Spring/Struts, JSP, Servlet.
- Having 1+ years of experience in PEGA PRPC.

#### **CAREER PROFILE**

| Organization               | Designation                               | Duration                 |
|----------------------------|-------------------------------------------|--------------------------|
| Accenture Services PVT LTD | Application Development Senior<br>Analyst | May2016 - till date      |
| Mindfire Solutions         | Trainee Software Engineer - Testing       | February 2016 - May 2016 |

#### **EDUCATION**

| Degree           | Institute / University / Board | Specialization |
|------------------|--------------------------------|----------------|
| MCA              | KIIT University, Bhubaneswar   | Computer       |
|                  |                                | Applications   |
| BCA              | Magadh University, Bodh Gaya   | Computer       |
|                  |                                | Applications   |
| 12 <sup>th</sup> | CBSE                           | Science - Math |
| 10 <sup>th</sup> | CBSE                           | All Subject    |

## ACHIEVEMENTS

- Received accolades for extraordinary work at Accenture
- Active member of Accenture GPTW responsible for office events.
- Pinnacle award from Accenture for FY19 Q4 as best client service resource.

#### CURRENT JOB ROLE

Client: Alstom Transport AO, France.

Profile: Application Maintenance and Support (AMS).

Technologies: Java, J2ee, Struts, Spring, MySQL, Hibernate, PEGA PRPC v7.

Tools used: STS, Oracle SQL Developer, Tortoise SVN. Duration: 3+ years (Current working in same project).

Project Work Experience:

- Involved in the requirement gathering, analyzing functional documents and workflow from the clients and designing of prototypes based on that.
- Designing of underlying architecture along with other members of the team and preparing the base code for the application.
- Active participation in regular project status meetings, client calls and always acted as the sole point of contact for all the functionalities developed by me.
- Develop, test, implement and maintain application software working with established processes.
- Conduct software analysis, programming, testing and debugging.
- Recommend changes to improve established java application processes.
- Worked on defect fixing which includes UAT as well as Production defects.

Application Developed: Incident Management Portal

Apart from client native application got an opportunity to develop this application from scratch.

- Developed application based on Spring framework with web services and hibernate.
- The application gets the number of incidents/service requests through SNOW API and insert into database using XML.
- Performed an integral part in this project from requirement gathering till deployment.

#### **STRENGTH**

- Excellent grasping capability and understanding concept clearly.
- Sense of responsibility and smart worker.
- Ability to adjust the situation.
- Fast learner and always ready for the latest technology exposure.

### PERSONAL DETAILS

Current Address: Asset Elvira, Gopasandra, Near Muthanallur Cross, Sarjapur, Bengaluru, Karnataka - 560099

Permanent Address: Lane north of nandarani niwas, raghunathpur, Motihari, East champaran, Bihar (845401)

Current Location: Bengaluru

Languages: Hindi, English

#### **DECLARATION**

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned.

Date:

**Pratik Avinash**