G SAI KISHORE

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Summary

- **3.8 years** of IT experience and currently working as Associate Developer.
- Expert Level understanding of Salesforce.com CRM and its Development Life Cycle.
- SFDC Configurations/Customizations – User Interface, Page Layouts, Tabs, Custom fields, Custom objects, etc.
- Implemented integration changes using REST Service which we received from Central API Gateway to Integrate with Janrain as Single Sign authentication Provider for Community Portal.
- Developed Salesforce Lightning Components and events and creating lightning record pages, quick actions and buttons.
- Create customer surveys with Click tools and map survey responses directly into Salesforce. Integrate surveys into standard and custom objects in Salesforce.
- Extensive experience in managing Service cloud activities.
- Generate PDF and word documents by using docgen package.
- Hands on Experience in Apex, Visual Force, Email Services, Triggers, Batch & Schedule Apex.
- Extensive experience over creating workflows, approval processes, validation rules and sharing & Security rules, Reports, Dashboards.
- Written Apex Test methods to maintain code coverage.
- Used different data loader tools to insert data into Salesforce org – Apex Data Loader, Import Wizard, SFDC Data Export, Mass Delete etc.
- Experience in creating Relationships, Field Dependencies, Rollup-summary Formula Filed, Record Types & Page Layouts.
- Having Knowledge on Ant Tool, Process Builder& Generating WSDL.

Skills

Technology	Salesforce.com
	- Lightning ,lwc, integration, Visual force, Apex, Triggers, Batch Apex, Scheduled Apex, FutureMethods**,** Data Management (Cleansing & Migration) - Sales Cloud, Communities, Sites, Service Cloud. - Lightning Process Builder. **Basics of C, Core Java, HTML,CSS.**
Languages	English, Telugu

Employment History

Date	Company Name	Role
May 2019– Present	DXC Technology.	Associate Developer

Qualifications

Level	Subject	College / University
B Tech	RAMACHANDRA COLLEGE OF ENGINEERING	JNTU KAKINADA

Projects

Client Name	City National Bank (CNB)
Project Name	SIMON On-Line Feature Replacement
Duration	June 2020 – Present
Role	Salesforce Application Developer (Consultant)

Project Description
City National Bank Currently Uses Simon Online a web based Workflow Application user by various departments throughout the bank to manually enter monetary transactions. This Application is interfaced to FIS using SIMON backend 3270 technology. This business need a system to replace the functionality that SIMON online is currently handling. The replacement system also includes all existing SIMON functionality and new functionality for various process including service charges.
Legacy System: Apian Database.
New System: SIMON in Salesforce.

Responsibilities
- Built several pages and flow pages by which internal users can take the order smoothly from the customers.
- For capturing the Order and process the Order we make use of different pages including both Lightning and VF Pages.
- For submitting the Order to FIS and to update back the status at Salesforce system we make use of Rest Based Integrations.
- For cash order paycheck, deliverability of the order we have built   different pages in our application.

Software / Special Tools
- User Interface: Lightning Components, LWC,   Visualforce Pages.
- End to End Integration: Apex, Continuous   Integrations, Rest, Apex Triggers, Batch and Schedule Apex, Future Jobs.
- End point Testing: Postman, SOAP UI.
- Deployments: SFDX, Click Deploy.
- Repository Management: Azure.
- Middle Ware: Informatica.

- Data Management: Data Loader, Jitter Bit, SF Data Wizard.
- Feature Cloud: Sales Cloud.

Operating Systems: Windows (Application is not OS Specific as it can be accessed via any browser)
Languages: Aura Frame Work, LWC, JavaScript, JQuery, Apex Programming Language, Rest Integration

Client Name	HCSC (Health Care Service Corporation)
Project Name	HCSC (Health Care Service Corporation)
Duration	Oct 2019 – June 2020
Role	Salesforce Application Developer (Consultant)

Project Description

HCSC is a 4th Leading Insurance company in US which deals with Providing the Insurance to the User and Provide various services to the User once they hold the insurance policy. We worked on agile methodology with various teams work in parallel such as Claims, Benefits, and Features etc. I was part of Claims team during my tenure with HCSC. On accessing the pages that we have built, CSR users can access all the information from various systems on a single page. We communicated with various systems such as MDG, SAP to gather out all information to CSR on very minor clicks.

Responsibilities
- Built several pages and flow pages by which CSR users can take handle the clients smoothly by capturing various details at various systems and even to let the end users to know about their claim status etc.
- Complex integration process through Mulesoft as middle ware.
- We are total of team of 7 members and delivered at a total of more than 10 sprints during my tenure.

Software / Special Tools
- User Interface: Lightning Components, LWC, Visualforce Pages.
- End to End Integration: Apex, Continuous Integrations, Rest, Apex Triggers, Batch and Schedule Apex, Future Jobs.
- End point Testing: Postman, SOAP UI.
- Deployments: SFDX, Click Deploy.
- Repository Management: Stash, Source Tree.
- Middle Ware: Mulesoft.
- Methodology: Agile.
- Feature Cloud: Sales Cloud.

Operating Systems: Windows (Application is not OS Specific as it can be accessed via any browser)
Languages: Aura Frame Work, LWC, JavaScript, JQuery, Apex Programming Language, Rest ,SOAP and Continuous Integrations