**SAI SIVA LEELA NIDUMOLU**

**CAREER OBJECTIVE**

To be part of a company that provides challenging career to enhance and use my skills to achieve the company’s goals and to keep updated with the cutting-edge technologies.

# EXPERIENCE SUMMARY

* Over 6 years of IT experience in Salesforce.com CRM platform which includes 1 year of experience in Salesforce Application Maintenance and 5 years of experience in SFDC Development.
* Experience in Administration, Configuration, Customization, Data Migration, Deployment.
* Experience in SFDC development using Lightning Application, Apex Language, Classes, Controllers, Triggers, Security Access, Workflows, Approval Process, Data Validation.
* Experience on Aura Components , Process Builders, Lightning flows.
* Hands on experience in writing queries using SOQL and SOSL in Apex Classes and Triggers.
* Proficiency in SFDC Administrative tasks such as assigning Roles and creating Profiles, Users, creating custom objects, custom fields, Page Layouts, Search Layouts, Email Services and Templates, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and Actions.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com Objects, from and into comma separated values (CSV) files.
* Implemented Security and Sharing rules at object, field, and record level for different users at different levels of organization.
* Worked on Project Management tools like JIRA, ANT, AutoRabit and Bitbucket

# TECHNICAL SUMMARY

|  |  |
| --- | --- |
| **Salesforce.com**   | Custom Objects, Page Layouts, Record Types, Validation Rules, Workflows, Email Templates, Approval Process, Reports, Dashboards, Apex Triggers, Apex Classes, Test Classes, Data Loader, Lightning App Builder, Aura Components, Lightning flows, Deployment, Community Setup, Navigation Items, Page Variations.  |
| **Languages**  | Apex, SOSL, SOQL  |
| **Salesforce Tools**  | Change Sets, Force.com Platform(sandbox), Data Loader  |
| **Primary skill category**  | Salesforce, Salesforce Lightning  |
| **Secondary skills**  |  LWC, Community Builder , Deployment |

**CERTIFICATION**

* Salesforce Certified Administrator
* Salesforce Certified Platform App Builder
* Salesforce Certified Platform Developer 1
* Salesforce Certified Sales Cloud Consultant
* Salesforce Certified Service Cloud Consultant
* Salesforce Certified Community Cloud Consultant
* Certified Vlocity Platform Developer

**EDUCATION**

|  |  |  |  |
| --- | --- | --- | --- |
| **Sl. No** | **Qualification** | **University/Board** | **Percentage** |
| 1 | B. Tech | G. Narayanamma Institute of Technology and Science | 72.8% |
| 2 | Intermediate | Sri Chaitanya Junior Kalasala | 87% |
| 3 | CBSE | Hindu Public School | 84.8% |

# PROFESSIONAL EXPERIENCE

**Accenture, Hyderabad India ( June 2015 – Present)**

# Role: Application Development Senior Analyst

# Project Name: Pacific Life Health Insurance Salesforce Implementation

**Description:**

Pacific Life Insurance Company is an American insurance company headquartered in Newport Beach, California, United States. It provides life insurance products, annuities, and mutual funds, and offers a variety of investment products and services to individuals, businesses, and pension plans.

**Roles and Responsibilities:**

* Created lightning apps using Lightning design system framework, Lightning app builder and lightning component features.
* Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
* Worked on Apex Triggers, Apex classes including Batch classes and Queueable apex using best practices, Test Classes.
* Worked on Community builder including the setup of Community, Page variations, Menu items.
* Worked on Process builder, Workflow and Approval process automation tools.
* Used SOQL and SOSLstatements within Governor Limits for datamanipulation needs of the application using platform database objects.
* Development of Custom objects, Custom tabs, Validation rules, Workflow rules, Custom settings, Custom metadata, Email Templates, Schema Builder.
* Customized User roles, Role hierarchies, Profiles, Permission sets and Sharing settings to ensure that the protected data is available only to the authorized users.
* Implemented Email-to-Case, Guided Flows, Email templates and Case Management.
* Implemented IVR using AWS Unmanaged Package.
* Implemented LWC to design Search utility panel and Call screens for Service Cloud application.
* Deployment using Change sets, Work bench, gearset.

**Environment:** Salesforce.com platform, Lightning Experience, Lightning Components, Apex Classes and Controllers, HTML, CSS, Data loader, SOQL, SOSL, Workflow & Approvals, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox.

# Role: Application Development Analyst

# Project: ANTHEM

**Description:**

Anthem is a National Health insurance company that sells Medical and Specialty insurance to large companies, individuals, and seniors. It is the largest for-profit managed health care company in the Blue Cross Blue Shield Association.

**Roles and Responsibilities:**

* Worked in Agile Delivery Model.
* Customized Formula fields, Workflows, Approval process.
* Developed various Custom objects, Custom fields, Custom tabs and Validation rules.
* Security settings including Field level security, organization wide defaults, profiles and roles.
* Worked on email templates like HTML, custom and Visualforce.
* Maintained the packages and involved in end to end deployments.
* Implemented Data Loader for loading the data.
* Involved in daily standup meetings, Scrum calls. This resulted to bring good solution to the business requirement.

**Environment:** Salesforce.com platform, Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox, Scrum

**Role:** Application Development Associate

# Project: Level3 Communications

**Description:**

Level 3 Communications is an American [multinational](https://en.wikipedia.org/wiki/Multinational_corporation) telecommunications and [Internet service provider](https://en.wikipedia.org/wiki/Internet_service_provider) company headquartered in [Broomfield](https://en.wikipedia.org/wiki/Broomfield%2C_Colorado), [Colorado](https://en.wikipedia.org/wiki/Colorado). It operates a [Tier 1 network](https://en.wikipedia.org/wiki/Tier_1_network). The company provides core transport, IP, voice, video, and content delivery for medium-to-large Internet carriers in US, Europe, and Asian countries. It uses End to End value stream of Telecom service from Order to Cash. I worked in Order provisioning, called BPM Portal and Salesforce order entry application.

**Roles and Responsibilities:**

* Working as Offshore Application Maintenance Team member
* Identifying and fixing defects related to various bpm applications with the help of Tier-4 team.
* Designing, building, and testing of new enhancement request raised for changing the underlying functionality of various bpm applications.
* Played a Key role in handling FTW Applications such as Scenario Manager, SAO and EWFM

**Environment:** Microsoft SQL Server

# PERSONAL PROFILE

|  |  |
| --- | --- |
| **Full Name**  | Sai Siva Leela Nidumolu  |
| **Email**  | Sai.sivaleela@gmail.com  |
| **Address**  | Hyderabad, India  |
| **Mobile**  | +91 9553225408 |
| **Date of Birth**  | 15.07.1994  |
| **Marital Status**  | Unmarried  |
| **Hobbies**  | Travelling, Writing, Photography  |

**Declaration:**

I hereby declare that the

details mentioned

are

true to the best of my knowledge and belief.

Place

:

Hyderabad

Date: 00302.03

11.06.2021

Sai Siva Leela Nidumolu

