

Ravi Nagar

Scrum Master(CSM) / Business Analyst

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Profile

A Success-driven Scrum Master / Business Analyst having 2+ years of experience in Business analysis and project management in the IT industry | Ability to fulfill a variety of different roles within the teams | Detail-oriented along with a keen ability to understand the requirement of clients and other stakeholders | Good at communication along with powerful listening and presentation skills

Skills / Expertise

- | | | |
|--|---------------------|----------------------------|
| - Basic Knowledge of Operating Systems | - Agile methodology | - MS Office |
| - Requirement Gathering | - Business Analysis | - Quick Learner |
| - Analytical | - Agile | - Scrum |
| - Adaptive | - Critical Thinking | - MS Office |
| - Team Player | - Creativity | - Gap Analysis |
| - User Stories | - User Training | - Salesforce CRM |
| - Salesforce Admin | - Market Research | - Web / Mobile Development |

Certificates

- | | |
|--------------------------------|----------------------------------|
| - Certified Scrum Master (CSM) | - Copado Certified Administrator |
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Professional Experience

Teamarcs Technologies

Jun 2020 – present

Business Analyst / Scrum master

- Handled a project independently and managed a development team throughout the project.
- Responsible for creating, managing, and delivering the project proposal documentation, business requirement document, functional requirement document, user stories, etc.
- Performed the role of Scrum master and taken care of all the role-based responsibilities in the project.
- Facilitated standup meetings, sprint plannings, sprint retrospectives, and sprint review meetings.
- Work with the management and development team to document, design, test, and deploy the project.

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Business Analyst

Nov 2018 – May 2020

Jaipur, India

- Responsible for project level Sprint Planning,executing and controlling various sprints/releases.
- Modified Business Requirement Document, Identified process repetitions, bottlenecks and infrequent routes.
- Planned and conducted requirements elicitation meetings with the business to collect functional and non-functional requirements relating to client's Salesforce technology enhancement and initiatives.
- Created new custom objects, assigned fields, designed page layouts, custom tabs and components.
- Responsible for creating, managing, and delivering of required documents for application.
- Configured out of the box reports and dashboards as well as custom reports.
- Work with end users and management to document, design, test and deploy complex processes.
- Co-coordinating Sprint Ceremonies – Release Planning, Daily Stand-ups, Sprint Review, and Sprint Retrospectives.

Rewathi IT services

Business Analyst

Jun 2018 – Nov 2018

Jaipur, India

- Responsible for Online Bidding and Marketing.
- Clients requirements analysis and documentation, Technical proposal drafting.
- Client communication and Project scheduling and management.

Education

JECRC UDML College of Engineering, Jaipur

2013 – 2017

B.Tech

Higher Secondary Education, CBSE, Kota (Rajasthan)

2013

Secondary Education, CBSE, Kota (Rajasthan)

2011

Interests

- Photography
- Travelling
- Gaming/Sports