

BENIL S

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Results-oriented Quality Assurance Tester and Research Analyst with over 2 years expertise in a fast-paced startup with quick application development and support life cycles. Achieved company-leading improvement metrics (99.95%) based on quality assurance scorecard, and helped reduce customer support workload by 35%.

Accomplishments:

- * Spot Award-2019
- * Associate of the Quarter-2020

Skills:

- * Languages: C, C++, Java, Python
- * Tools: Selenium, AWS S3, Notepad++, Office packages, Load Runner, Lexis Nexistool
- * Database: Oracle
- * OS: Windows, Linux

Work History:

July 2018 - Present

Quality Analyst - Research Analyst | Cape Start | Nagercoil

Responsibilities as Research Analyst:

- * Expertise in managing a wide variety of qualitative and quantitative research activities, including collecting and analyzing data of various clients/sources.
- * Comprehensive experience in various media coverages which includes traditional news, blogs, print, broadcast and social media.
- * Identified various trends in the stock due to the changes in news coverage and made several recommendations for improvements while analyzing future trends and forecasts.
- * Successfully applied business information research for clients from wide range of sectors including healthcare, manufacturing, law firms, technology, finance and banking through Lexis Nexistool.
- * Working closely with technical and non-technical peers and senior management to promote successful delivery of products and services
- * Supporting continuous improvement of the current test process

Responsibilities as Quality Analyst:

- * Knowledge in writing basic SQL queries and end to end workflow
- * Well acquainted with all phases of SDLC and STLC.
- * Work with development teams to create test plans for enhancements and fixes on applications
- * Help manage, develop, and improve processes and procedures within the department
- * Proficient in test automation using UFT (Formerly QTP) and Selenium tools.
- * Strong experience in automating Web Application Testing using Selenium WebDriver with TestNG framework.

- * Well versed with handling elements in Selenium WebDriver.
- * Executing test cases using Element locators, WebDriver methods, Java programming features and TestNG Annotations.
- * Experience in Data driven Testing, Cross browser testing and Parallel Test execution using Selenium WebDriver, TestNG and selenium Grid.
- * Knowledge on LoadRunner Automation tool

Academic Profile

Title of the Degree with Branch	College/University	Year of Passing
Master's in Computer Science	National Institute of Technology, Tiruchirappalli.	2017

Personal Details

Date of Birth : 13-Oct-1994
Father's Name : B. Stanley Prem Kumar
Passport : Available
Linguistic Proficiency : English, Tamil, Malayalam