

RENGASHREE B

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OBJECTIVE

To be involved as an astute learner in a challenging environment where I can show my talent and enhance my skills in achieving the organization's goal with sheer determination and zest.

EDUCATIONAL SYNOPSIS

Year	Degree/Exam Passed	Institution	University/ Board	Percentage
2012-2016	B.E (C.S.E)	Bhजारang Engineering College, Chennai	Anna University	70.8%
2011-2012	H.S.C	Sethu Bhaskara Matric Hr Sec School	Matriculation	83.4%
2009-2010	S.S.L.C	Sethu Bhaskara Matric Hr Sec School	Matriculation	92.4%

EXPERIENCE

- Worked in HCL Technologies (Infrastructure Division) as an Analyst – Internal Access Management Team. (Nov 2016 – Dec 2017)
- Worked in SNAK India Pvt Ltd as a Software Engineer – Oracle Engagement Cloud (Aug 2018 – May 2020)

CERTIFICATE

1Z0-993: Oracle Engagement Cloud 2018 Implementation Essentials

EXPERIENCE SKILLS

- Having Knowledge of Active Role Server, Active Directories and Exchange tasks(User Management).
- Implementing and Administering Oracle Sales Cloud.
- Reports and Analytics.
- CRM & Eloqua Integration.
- Agile Scrum

PROJECTS

RBFCU

- Setting up Company Profile.
- Configured financial year and set up reporting calendar based on financial year.
- Setting up Users and resource organization hierarchy for sales organization.
- Involved gathering data import requirements and imported Account & Contacts data.
- Configured CX Cloud Mobile Application.
- Integrated the Oracle Sales Cloud with Microsoft Outlook.
- Enabled Oracle Social Network for Account and Contact objects.
- Designed Workflows for Account and Contact with Deep links embedded.

MYODERM

- Setting up initial tasks.
- User Management and Organization Hierarchy set up.
- Designed Territory Management and assigned them based on Geography.
- Created Custom objects, roles and privileges.
- Imported Data for Accounts, Contacts, Opportunity and custom objects into the Sales Cloud.
- Setting up Queue assignment for Service Request resource allocation.
- Enabled Chat and Co- Browse.
- Sales Campaign Management.

INTRICON

- Product Management – creating and managing Products for Opportunity module.
- Data Import for User, Account, Contact, Opportunity & Product Platform Campaign objects.
- Created 30 custom reports.

STRENGTHS

- Optimistic Attitude
- Quick to Learn and Adoptability
- Willing to work in new domain

DECLARATION

I hereby declare that the above information is true to my knowledge.

Place: Chennai

Date: 20.12.2020

(RENGASHREE.B)