RESUME

Krishnakumar Kommuru Thakur Village, Kandivali(E), Mumbai-400101

Phone: +9014312347 E-mail: krishnakumar.kommuru17@gmail.com

SUMMARY:

- Having 4 years of Experience as Oracle Developer for System Analysis, Designing,
 Testing Development & Support of Oracle 10g, 11g and 12c in Production, Staging and
 Development environments.
- Experience in Service sales marketing, OLTP applications and INSURANCE Domain (ICICI Prudential Life Insurance)
- Extensive experience in schema designing, data organization, database development, data integration using Oracle 10g, 11g, 12c, SQL, PL/SQL programming, Query Optimization for large OLTP
- Expert in creating SQL Queries, PL/SQL package, function, stored procedure, triggers, and cursors.
- Created database objects like tables, views, sequences, synonyms, indexes using Oracle tools like SQL*Plus, Toad and SQL Developer.
- Proficient in advance features of Oracle 11g for PL/SQL programming like Using Records and Collections, Bulk Bind, Ref. Cursors, Nested tables and Dynamic SQL.
- Experience in SQL and PL/SQL tuning and query optimization tools like SQL Explain Plan.
- Expertise in handling errors using Exceptions.

Extensive experience with all phases of the Software Development Life Cycle including analysis, Resource Planning, code development, testing, implementing and maintenance.

<u>Domains</u>: Insurance, Sales and marketing.

TECHNICAL SKILLS:

Operating System	Windows-7, Window-10			
Programming Languages	ORACLE SQL, PL/SQL, Python			
Databases & Tools	Oracle -9i, Orcle 10g,11g and 12c			
Other Utilities	Toad, SQL Developer, IDLE (Python), Jupyter -			
	Notebook			

CURRENT EXPERIENCE:

3 years of experience as a System Analyst in EbixCash Pvt. Ltd, Mumbai, From Jun 2016 to till date.

Project Details:

- Project / Client Name / Location: Insurance/ ICICI Prudential Life Insurance/ Mumbai
- Duration: Jun 2016 to till date
- Technologies: Window NT, Oracle 9i and 10g, SQL, PL/SQL, TOAD, SQL
 Developer

Project Profile: ICICI Prudential Life Insurance Company is a joint venture between ICICI Bank and Prudential a leading international financial services group headquartered in the United Kingdom. ICICI project is having different modules in different channels like BANCA, PSF, MRTA, IBANK SES Payout, CABR (Corporate Agents & Brokers deal with Third Party Channels and upsell the product mix insurance plans to their customers), WA W2 Reward, CABR Commission, IMF Service Fee and Reward, ACC IMF, Bonus Commission Agency (ACC). Business Rule Engine (BRE), this module plays a key role in the creation of the hierarchy of the ICICI.

Contribution / Highlights:

- Designed Solution Design Document
- Technical & Project reviews with client, coding, testing and Implementation.
- Prepared Unit Test Plan.
- Scheduling the jobs to send emails on regular intervals
- Coordinating and scheduling changes to database based on requirements
- Trouble shooting for the end user's requirement.
- Handling a Remedy Tickets for production support.

> Project 1: Automation of HR Combine payouts.

- Club the data of all the Incentive payouts into one Console File Data
- Splitting all these amount into policy level w.r.to the Corresponding FSC's
- If Any Recovery and Clawback Amount available need to adjust
- In last stage Final amount need to be displayed at the output.

> Project 2: Automation of FSC Provisioning:

- o Append the payout data of Current Month to previously paid data.
- All channels data are to be consolidated here.

 On the basis of this as per the business user requirement calculation output had to be displayed.

> Project 3: Monthly Payouts:

- o Requirement will be shared by business users in mails on monthly basis
- o Incentives to be calculated for FSC's in all the Channels

PREVIOUS EXPERIENCE:

Worked in ALLSEC TECHNOLOGIES Pvt Ltd, Chennai as a Customer Care Executive since Feb 2016 to Apr 2017.

- Good experience in problem analysis for the products
- Experience in Fetching and raising tickets w.r.to to the issues of Customer or dealers in CRM application
- Updating the status of Issue and modifying the RM details if any changed for the respective location in the data
- Experience in resolving the Customer or Dealer issue of Escalation Calls/Mails in second higher level.

Personal Details:

Name - Krishnakumar Kommuru

Gender - Male

Email Mail id - krishnakumar.kommuru17@gmail.com

Father name - Venkateswarlu K
DOB - 17/Oct/1992

Nationality - Indian Passport - Yes

Languages known - English, Telugu, Hindi and Tamil

Declaration:

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Krishnakumar.K

Place: Mumbai. (Signature)