**Gabby Hemra**

 **Salesforce Developer**

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| **Location: New York, NY** | **Mobile: (716) 474-9352** | **Email: gabby.hemra@gmail.com**  |

**PROFESSIONAL SUMMARY**:

* Over 6 years of IT experience with **Salesforce.com CRM** and **Force.com** platform as **Developer** and **Administrator**.
* Certified Salesforce.com **Platform Developer** and **Salesforce Administrator**.
* Developed **Lightning Component Framework** and built **Lightning Component**.
* Salesforce.com development **life cycle, application design patterns, integration patterns.**
* Review/Adjust/Write **Apex** and **Visual Force** pages.
* Working with different aspects of Web Services (**XML, WSDL, SOAP, REST**).
* Developed **Sales Cloud, Service Cloud** and **Marketing Cloud**.
* Worked on multiple implementations and integrations using **REST, SOAP** and **MuleSoft**.
* Experience in data migration from **ACT, Excel, MS** outlook using **Data Loader**, **Data Import Wizard, Informatica, Dell boomi, MuleSoft.**
* Experienced in custom objects, formula fields and design validation rules page layouts, workflow rules.
* Experienced in using **Outbound messaging, Callout** and **Triggers**.
* Developed **Apex** classes and **Triggers** and linked them to manage the **Workflows**.

**TECHNICAL SKILLS:**

**CRM TOOLS: Salesforce.com**

**SALESFORCE TECHNOLOGIES**: Apex Classes, Lightning web Component (LWC) Visualforce, Triggers, Custom Objects, Web Services, Validation Rules, Workflows, Dashboards, Reports, Sandbox development and testing, Reports

**PROGRAMMING LANGUAGES:** Apex, Java, SQL, SOQL, SOSL

**INTEGRATING TOOLS:** MuleSoft, Rest, Soap, Informatica, Dell boomi

**OPERATING SYSTEMS:**Windows, MacOS

**WEB SERVICES:**HTML, JavaScript, REST API, SOAP API, Bootstrap

**Databases:**MS SQL Server 7.0, Oracle 10g/9i/8i, MS Access

**CERTIFICATIONS:**

**Salesforce Certified Developer I ID: 2471333**

**Salesforce Certified Administrator I ID: 2471178**

**WORK EXPERIENCE:**

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| **Cardinal Health**  |  **September 2020 – Present**  |
| **Role: Salesforce Developer** |  |

**Responsibilities:**

* Implementation of Salesforce Service Cloud from Business case to operation.
* Migrated data from Excel and CSV files to SFDC using Data Loader and Data Import Wizard.
* Developed custom apex triggers to run the round robin algorithm.
* Integrated the FedEx legacy system using the MuleSoft.
* Improved omnichannel service which helps interaction between company and customer.
* Integrated Salesforce Order Management with third-party partners as a Mad Mobile and New Store.
* Involved in system integration using Outbound messaging, Callout and Triggers.
* Experience with Salesforce Service cloud implementation and Sales cloud.
* Implemented Commerce Cloud to improve B2B Commerce used CloudCraze platform.
* Worked on Process Builder based on the requirements.
* Designed web pages in Visualforce for capturing various customer’s data.
* Developed Apex classes and Triggers and linked them to manage the workflows.
* Create profiles, roles and configure permissions according to organizational hierarchy requirement.
* Created Custom objects, formula fields and design validation rules page layouts, workflow rules.
* Maintaining profiles roles and Standard Objects like user Accounts, Contacts, Leads, Campaigns, Dashboards, Reports.

**Wipro/PUMA September 2016 – August 2020**

**Role: Salesforce Administrator/Developer**

**Responsibilities:**

* Handled Account Management Contact Management, Opportunity Management, Contract Management, Product Management, Price Books, Asset Management, Territory Management, Security, Roles, Hierarchy.
* Worked on advanced workflow rules and Approval process.
* Created custom controllers implementing complex code for retrieval from Salesforce to Visualforce pages.
* Created Test Classes to check the validation of triggers and workflow rules.
* Created auto assignment rules using the workflow process to route tasks.
* Created the pick lists, dependent pick lists and junction objects to establish the connectivity among objects.
* Used SOQL and SOSL for Data manipulation needs of the application using platform Database Objects.