**Shanmuga Rajan**

Email: jopshan@gmail.com

Mobile: +91-9986254411

**Profile Summary:**

Test Engineer having 6+ years of experience in Banking, Finance, Insurance, and Travel domain using **Agile** (**Scrum Method**) Manual Testing **Eurogate Technologies Pvt Ltd**.

**Professional Summary:**

* Goal oriented professional with 6+ years of experience in Software Testing.
* Well acquainted with complete SDLC (Waterfall and Agile) and clear understanding of STLC process.
* Good experience in Smoke, Sanity, Functionality Testing, Regression Testing and System Testing.
* Involved in preparing Test Scenarios, Test Data, Test Cases and executing them.
* Ability to quickly understand Functional Requirements, Specifications, and Summary Documents.
* Experience in preparing Test Summary, Bug Summary.
* Good knowledge of Bug Life Cycle Stages, Defect Reporting, and Tracking.
* Actively Participated in Status Meetings, Daily Calls & open issues with developers
* Team player with strong Analytical and good Inter-personal skills.
* Excellent English Communication Skills (both Oral & Written).

**Technical Skills:**

Software testing : Manual testing, Quality control

Bug Tracking Tool : HP ALM Test Link, Jira & Rally

Operating Systems : Windows, 2008, XP, 7, 8 and 10

Programming Languages : C, Java

Web Dev Programming : .NET

Web Technologies : HTML

**Educational Profile:**

* BE (Computer Science) from Osmania University Hyderabad, AP.
* Diploma in Computer Engineering from SBTET Chennai TN.
* SSLC from Karnataka Secondary Board.

**Working Experience:**

Working as Sr. Software Engineer at Eurogate Technologies Pvt Ltd, Bangalore from 21st Mar 2011 – Till Date.

**Projects Profile:**

**Project #3:**

**Project Title** : Ultra Flex

**Client**  : Zurich North America, USA

**Environment**  : ASP.NET 4.0, C#, IE 11 & Native@Com

**Team Size** : 8

**Role**  : Test Engineer

**Duration**  : Jan 2014 to Till Date

**Description:**

* Ultra Flex is a web based insurance solution used for Policy Management including all transactions like New Business,
* Renewal, Audit, Cancellation, Endorsement, Re-instatement etc., of an existing policy.
* The business goals for this effort generally seek to reduce operating costs, improve customer satisfaction, deliver enhanced business capabilities and eliminate technical risks by way of integrating diversified processes and applications into one core application.
* Ultra Flex automates rating of insurance submissions and thus helps increase accuracy and efficiency in generating premiums.

**Roles & Responsibilities:**

* Worked on testing activities like Premium Validation Testing, Screen Testing, and Forms Testing.
* Prepared effective Test Data and Test Cases.
* Using the Latest Requirements/Specifications Documents Prepared Test Cases and executed them.
* Identified issues in Software under Test.
* Co-ordinate with support teams to resolve the showstoppers at the earliest.
* Performed Status Reporting to the client.
* Actively Participated in Status Meetings, Daily calls & open issues with developers.

**Project #2:**

**Project Title** : Banking Services

**Client**  : American Savings Bank, California, USA

**Environment**  : ASP.NET 4.0, C#, SQL Server 2008, IE 11.0

**Team Size**  : 5

**Role**  : Test Engineer

**Duration**  : Mar 2011 to Dec 2013

**Description:**

* Banking Services is developed for both Administrator and Customers.
* Banking Services Application manages all types of financial and Non-financial transactions like Account Summary, Transfers, Deposits, Cheque Book Requests, ATM Requests, Savings Bank, Current Accounts, Personal Information, etc.
* Also, customers can raise requests like Cheque Book, ATM Card and customers will get the confirmation through mail from Administrator.

**Roles & Responsibilities:**

* Involved in understanding the Requirements and Functional Specifications.
* Using the latest Requirements/Specifications Documents, prepared Test Cases and executed them.
* Prepared Test cases for various scenarios and prepared effective Test Data.
* Involved in Functional, System and Regression Testing for every iteration.
* Actively Participated in Functional Specifications & Review Meetings.
* Actively Participated in Status Meetings, Daily Calls & open issues with developers.

**Project #1:**

**Product**  : Financial Inclusion

**Environnent**  : Java

**Technology Used** : HTML, CSS

**Data Base** : SQL Server 2008

**Role** : Test Engineer

**Team Size** : 6 members

**Duration** : Mar 2011 to Dec 2013

**Description:**

* Financial Inclusion is a Mobile Application and a desktop application
* This product helps the banks to extend its services to all the rural and urban people without setting up a branch or an ATM in rural and urban areas.
* The individuals termed as “Agents” are associated with the non-profitable organizations and act as a middleman between bank and the customers.
* Customers are given with all the services provided by bank with the help of Financial Inclusion application.

**Roles & Responsibilities:**

* Involvement in scrum meetings.
* Understanding the requirements documents/use case documents and analyze the requirement.
* Preparing Test scenarios and Test cases covering all the functionalities in the sprint.
* Perform Peer review for the Test Scenarios and Test cases.
* Perform Smoke, Sanity, Functional, Regression and re-testing.
* Executing the test scripts/Test cases and tracking the defects
* Report the defect with clear reproducible steps to developers using bug tracking tool
* Interacting with the developers to make sure that they have understood the defect.

**PERSONAL PROFILE**:

Nationality : Indian

Passport : valid up to 11/04/2023

Languages Known : English, Hindi, Tamil, Telugu and Kannada

Permanent Address : Thavarekere, Bangalore

E-Mail Id : jopshan@gmail.com

Contact No. : 9986254411

Looking forward to take our interaction further to a successful association.

(Shanmuga Rajan)