

ARPIT MISRA

+91-9738913989, +91-7895096766

arpitmisra26@gmail.com • LinkedIn: [www.linkedin.com/in/arpitmisra](https://www.linkedin.com/in/arpitmisra)



## EXPERIENCE (2015 –PRESENT)

### APRIL 2020 – PRESENT

#### STAFF SALESFORCE DEVELOPER, TWILIO INC.

Twilio is a product-based firm working on the building of API for Voice and Non-Voice Communications. Twilio uses Salesforce for their sales process which we managed. As a senior Salesforce developer, I worked on the following.

- Worked on the Apttus CPQ to manage the cart and the pricing for Twilio.
- Working on managing the teams and leading them in project delivery.
- Implementation of turbo pricing.
- Worked on a project from scratch to integrate salesforce from DocuSign using HTTP REST integration.
- Worked on the overall development and maintenance of Twilio's orgs.

### DECEMBER 2019 – MARCH 2020

#### SENIOR SALESFORCE DEVELOPER, TAVANT TECHNOLOGIES

Salesforce **Outlook Integration and Lightning Sync**.

This is a growing project for a client out of US. The requirement I am handling as of now is integration of Outlook with Salesforce using the new Outlook Integration and Lightning Sync

### JULY 2017 – OCTOBER 2019

#### SALESFORCE CONSULTANT, DELOITTE CONSULTING US INDIA PVT LTD.

Salesforce **Financial Service Cloud** Implementation.

This was a scratch project in which Deloitte had to implement the newly launched **Financial Service Cloud** for an eminent bank. Financial Service Cloud also known as FSC is a managed package from Salesforce that is used to track the finances of a person or an Entity giving it a robust view to the end user in Real Time. It mainly deals with Account as the standard object and has various custom objects as part of the managed package. As part of this Project, I had experience and exposure to the following:

- Worked on Development of **Lightning Web Components** based on Clients Custom Requirements.
- Worked on **integrations** involving **REST** and **SOAP** protocols and hosting the response on the Lightning Web component.
- Worked on Creation of **Batch classes** to provide Custom Sharing to objects based on Client Requirements.
- Development of various **Triggers** and **Apex Classes** on different custom and managed package objects for any custom Requirements the client has.
- Custom Objects, Custom Tabs, Custom Fields, Validation Rules, Page Layouts, Record Types, Relationships, Data Migrations and Workflow rules.

## **JUNE 2015 – JUNE 2017**

### **SALESFORCE DEVELOPER, IBM INDIA PVT LTD.**

This project was for an Oil and Gas Industry. Wherein the Client wanted an application in salesforce to measure the NORM details (Naturally occurring Radioactive material) coming out of a drilling site in salesforce. The client wanted to use the salesforce 1 app, for a technician to be able to get the details on the go and be able to record the data even if the network connection is absent. The core of the project dealt with the reporting functionalities in Salesforce Development (Configuration and Customization using Workflow, Apex Classes, Triggers, Test Classes etc.)

- Custom Objects, Custom Tabs, Custom Fields, Validation Rules, Page Layouts, Record Types, Relationships, Data Migrations and Workflow rules.
- Workflow/Process Builder.

## **EDUCATION**

### **2011-2015**

#### **B. TECH, COMPUTER SCIENCE- CLOUD COMPUTING, 76%**

University of Petroleum and Energy Studies, Dehradun

## **SKILLS**

- Salesforce (Apex, Workflows, Triggers, Lightning Components).
- Cloud Computing & Virtualization.

## **CERTIFICATIONS**

- 10X Certified Developer.