

Richard Walters, Jr.

Phoenix, AZ
(480) 712-4632
RichWaltJr@gmail.com

EXPERIENCE

Arizona State Retirement System, Phoenix, AZ — *Calculation Specialist II*

October 2020 - PRESENT

- Completed complex calculations of member retirement benefits
- Reconciled variance between actual input values and expected amounts
- Discovered workflow optimization opportunities through process auditing

Arizona Dept. of Economic Security, Phoenix, AZ — *Unemployment Benefits Adjudicator*

May 2020 - September 2020

- Interpreted complex statutes, rules, and regulations to determine claim suitability
- Communicated with claimants to ensure timely resolutions

Nissan, Nashville, TN — *Analytics Coordinator*

February 2020 - March 2020

- Performed cost saving and budgetary analysis in Excel
- Created fiscal recommendations to mitigate expenditures

Amazon, Nashville, TN — *Recruitment Marketing Planner*

September 2019 - November 2019

- Evaluated the labor market to recruit talent using Tableau and Salesforce
- Conducted social media marketing
- Led frequent discussions to establish effective campaigns

Kroger, Nashville, TN — *Logistics Manager*

January 2014 - July 2019

- Negotiated freight contracts with domestic carriers
- Instituted quality control measures and performance standards

Ozburn-Hessey Logistics, Nashville, TN — *Logistician*

July 2013 - December 2014

- Acted as a salesforce liaison responsible for large quantities of freight

SKILLS

- Applying statistical methods
- Performing SQL queries
- Visualizing data with Tableau and Excel
- Cleaning data
- Communicating findings to non-technical audiences
- Reducing inefficiency in business processes
- Working with minimal direction

EDUCATION

Middle TN State University — B.A. *Political Science, Spanish*

Received May 2011

CERTIFICATION

Google Cloud — *Professional Data Engineer*

Awarded December 2020

LANGUAGES

- English (native)
- Spanish (conversational proficiency)