**Objective**: Experienced IT Professional and subject matter expert (SME) seeking new opportunities in data analytics, data science, IT leadership, IT project management, IT support, or systems engineering.

# Technical Skills, Training, and Expertise:

* **Analytics/BI/Reporting**: BigQuery, Crystal Reports, Google Analytics, Hadoop, MS Excel, MS SSRS, Omniture, report development, RapidMiner, and Tableau.
* **Collaborative Software**: Atlassian Confluence (JIRA), Jive SBS, Salesforce, and MS SharePoint.
* **Data Science**: Computational Statistics, Machine Learning, Python, R, and RStudio.
* **Database**: MongoDB, MS Access, MS SQL Server, MySQL, Oracle, PostgreSQL, and SQL scripting.
* **Development**: Ansible, C/C++/C#, CSS3, HTML5, Java, JavaScript, Node.js, PERL, PHP, Python, & shell scripting.
* **Monitoring and Automation**: BMC Control-M, BMC Portal, BMC ProactiveNet, BMC TMART, and Python.
* **Operating Systems/Environments**: AWS, GCP, Linux, MacOS, MS Windows, MS Windows Server, Oracle VB.
* **Project Management**: Agile, Kanban, MS Project, MS Visio, and Scrum.

# Professional Experience

# 2019 – Present, Intermountain Healthcare Nevada – Clinical Systems Analyst III (FTE and System Engineer): work as an unofficial system engineer; administer and implement Allscripts Care Director & Care Manager as well as application support and documentation; develop and improve system objects and workflows; provide BI and reporting development for operations; contribute to problem-solving for applications and data flow; provided QA analysis, reporting, and training; provide ServiceNow reporting and configuration; consult on data science projects.

**2014 – Present, Regis University – Affiliate Faculty Member (Adjunct Professor in Data Science):** instructor in a higher education setting; teach and design graduate and undergraduate online courses in ethical IT practices, database architecture, business intelligence, database concepts, PL/SQL, SQL, service-oriented architecture, reporting, data analytics, Python, computational statistics, and data science.

**2016–2019, DaVita – Apex Contractor and FTE** (**Systems Engineer** and **IT Project Manager):** administered and implemented Allscripts Care Director & Care Manager/CarePort as well as application support and documentation; provided BI and reporting development for applications and operations and support; contributed to IT problem-solving; assigned to manage IT projects and server builds; provided QA analysis, reporting, and training; provided Tableau and ServiceNow reporting and configuration; consulted on data science projects and process improvement.

**2015–2016, Digital First Media (Media News Group Interactive) – Business Intelligence Engineer (FTE):** provided implementation, support, and administration for AWS, Google Analytics, Google Cloud Platform, BigQuery, Tableau, and Adobe Omniture; performed data migration amongst data sources; provided reporting development, testing, and tag development; developed data governance process and team; consult on data science analyses and process improvement projects; developed a data governance process and standard.

**2014–2015, U.S. Department of the Interior – SAIC Contractor (Monitoring** and **Automation Engineer):** worked in operations to provide support; provided SQL scripting, documentation, reporting, programming, testing, training, on-call support, mentoring, and application administration; supported a monitoring platform and an automation platform.

**2013**–**2014, Nice Systems – Support Engineer (KForce Contractor** and **FTE)**:provided IT support for the Nice recording and analytics application, SQL scripting, server administration, upgrading, training, testing, and on-call rotation.

# 2011–2013, InfoNow/Channelinsight – Support Engineer and OPS Manager (FTE): worked in operations support to provide operations management, SQL scripting, team leadership, documentation, reporting, programming, project management, testing, training, on-call support, and application administration for a proprietary SAAS platform.

**2008**–**2011, TeleTech – Systems Engineer** and **Data Warehouse Support Engineer (FTE):** worked as advanced support and SME; provided project leadership, SharePoint administration, Jive SBS administration, SQL Server administration, documentation, integration, data warehouse support, report development; performed deployments and upgrades, testing, training, and on-call support; and supported the 2010 US Census.

**Education**

* **Master of Science (with graduate honors),** Data Science, Regis University, 2017.
* **Graduate Certificate in Data Science,** Regis University, 2017.
* **Graduate Certificate in Database Development,** Regis University, 2015.
* **Master of Science (with graduate honors),** Organizational Leadership, Regis University, 2014.
* **Graduate Certificate in Project Management**, Regis University, 2012.
* **Master of Business Administration,** Finance and Accounting, Regis University, 2011.
* **Graduate Certificate in Database Administration**, University of Denver, 2009.
* **Graduate Certificate in Information System Security**, University of Denver, 2009.
* **Master of Applied Science**, Computer Information Systems, University of Denver, 2008.
* **Master of Theological Studies (with distinction)**, ILIFF School of Theology, 2006.
* **Bachelor of Science**, Environmental Science, University of Denver, 2001.