**SWAPNA CHOUTAKURA**

**Email**: swapnachoutakura26@gmail.com **Mobile**: +91-9391464486

**Lince Soft Solutions Private Limited**

**Software Developer Experience-3.8 years**

**Experience Summary**

* Currently working with Lince Soft Solutions Private Limited having 3.8 years of IT experience as a Salesforce Developer.
* Having 1 year of Experience in Vlocity Order Management, Omni Studio.
* Implemented Vlocity Order Management flow i.e. creating Orchestration Plans, Orchestration Items, Orchestration Dependency Definitions and Orchestration Scenarios.
* Having Experience on Sales Cloud.
* Expertise in creation of Custom Objects, Custom Fields, Custom Setting, Custom Metadata, Custom Label, Formula fields, Validation Rules, Work Flows, Process Builders and Approval Process.
* Implemented Security and sharing rules for object, field level and record level access.
* Expertise in Developing using Apex, Triggers, Batch Apex, SOQL and Rest API Integration.
* Experience in data import using Data Loader, Data Loader.io tool.
* Performed Deployments using Change sets, VBT and GIT.
* Experience working in Agile process.

**Professional Experience**

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| **Dates** | **Organization** | **Role** |
| September 2018 to Current | Lince Soft Solutions Private Limited | Software Engineer |

**Technology**

Below is the list of important software products, tools and methods that I have worked with.

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| **Operating Systems** | Windows |
| **Tools** | JIRA, Workbench, Data Loader, Data Loader.io |
| **Methods** | Agile (Scrum Methodology) |
| **Programming Language/Framework** | Apex |
| **Database** | SOQL |
| **Markup Language** | HTML, CSS, XML |
| **Management tools** | JIRA, Service Now, Confluence |

**Educational Qualification:**

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| --- | --- | --- | --- | --- |
| **Degree** | **Institution** | **Major and Specialization** | **Year of Passing** | **Percentage** |
| M.Sc | Nizam College | Physics(Electronics and communication) | 2016-2018 | 80% |
| Degree | St Pious X Degree & PG College, HMT | B.Sc(MPC) | 2013-2016 | 80% |
| Intermediate | Vignan Junior College, Habsiguda | MPC | 2011-2013 | 76.7% |
| SSC | NGRI High School, Habsiguda | SSC | 2011 | 76.3% |

**COMPANY – LINCE SOFT, PROJECTS DELIVERABLES:**

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| --- | --- |
| **Project#1** | **Samsung Flow System** |
| **Period** | 2021 to Current |
| **Description** | This is Telecommunications Project which sells mobile devices to the Customer. Implementation of order creation in Salesforce using API’s and tracking the order flow using Vlocity Order Management. |
| **Role** | Vlocity Developer |
| **Tools used** | Data Loader, Salesforce Inspector, Workbench |
| **Responsibilities** | Created Integration Procedure, Data Raptors, Orchestration Plan, Orchestration Item, Dependency Definition, Orchestration Scenario, Product Configuration.  Performed Unit Testing.  Deployed Components from one sandbox to other sandbox. |

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| **Project#2** | **Advantage Program** |
| **Period** | 2019 – 2021 |
| **Description** | Providing Different Tiers (like Bronze, Silver, and Diamond) to the doctors based on the achieved points for every Quarter, Half yearly, annually based on Region. Based on the Tier, providing the discounts. |
| **Role** | Salesforce Developer |
| **Tools** | JIRA, Workbench, Data Loader, Change Set, Confluence, Microsoft Excel |
| **Responsibilities** | Created Batch Apex, Apex Class, Validation Rules, Formula fields, Custom Objects, Custom Setting. Implemented Security for object field level access for different user in organization. Created test classes to cover all possible scenarios. Imported bulk data using Data Loader. |

**Personal profile:**

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| Name | Swapna choutakura |
| Father Name | Choutakura Murali |
| Marital Status | Unmarried |
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