



# Pooja Barnwal

QA Lead and Scrum Master

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Hi, I am Pooja Barnwal, I see myself as an accomplished testing professional with a successful track record having confident knowledge of agile process. I would like to present myself as a highly motivated, result –focused and seasoned professional with a very unique blend of Quality assurance and Process management experience.

<u>Experience</u>	
<b>Exl Service.com (India) Private Limited</b> QA Lead/Scrum Master 2018-Present	<ul style="list-style-type: none"> <li>• Certified Scrum Master with over 10+ years of experience in SoftwareTesting.</li> <li>• Work directly with other product owners, system engineers, program managers, developers, testers, and customers to define features and technical user stories.</li> </ul>
<b>Bhavna Software India Private Limited</b> Senior QA Engineer November 2015-October 2018	<ul style="list-style-type: none"> <li>• Headed teams across broad technical and business disciplines. Mentored groups on business goals and tracked progress to fortify timely achievement of project milestones.</li> <li>• Assisted with internal and external communication, improved transparency, and radiated information.</li> </ul>
<b>Essel Shyam Communication Limited</b> Software Test Engineer January 2014-May 2015	<ul style="list-style-type: none"> <li>• Shuffled between agile and waterfall approaches depending on project needs and client goals, creating detailed project road maps, schedules and WBS.</li> <li>• Mitigated risk factors through detailed examination and introduction of corrective measures in the financial and statistical departments. Anticipated and handled change impressively in rapidly changing global business milieu.</li> </ul>
<b>Stellar Information Systems Limited</b> Software Testing Engineer October 2010-September 2013	<ul style="list-style-type: none"> <li>• Analytical and quality-oriented professional with excellent technical skills in working in a team</li> <li>• Deep understanding of Agile/Scrum similar to an Agile Coach.</li> </ul>
<u>Education</u>	<u>Certifications</u>
<b>B. Tech in CSE</b> Batch 2005-2009 R.V.S.C.E.T affiliated to Ranchi University, Jharkhand India	Certified Tester- Foundation Level  Associate Certified Scrum Master- Scrum Alliance

## TECHNICAL SKILLS

### Tools

JIRA/TFS/MTM  
Device Anywhere  
Adobe Analytics  
Mantis/ Bugzilla  
Mobile App Testing

### Core Skills

Agile/ Scrum/ Waterfall Product Management  
Test Planning and Documentation  
Process Improvement  
Tasking Meetings/Retrospectives



### Other Skills

Agile Coaching  
Scrum Master Training  
ISTQB Trainer  
Project Management  
Servant Leadership  
Relative Estimation

### Hobbies



## EXPERTISE

Operating Systems	Windows 10/8/ 7/Vista, Windows XP, MAC 10.5.X, 10.6.X, 10.7.X, 10.8.X
Quality Related	Functional Testing, Integration Testing, Regression Testing, API Testing using Postman Tool, Re-Testing GUI Testing, End to End Testing, Bug Reporting, Bug Tracking, Requirement Analysis
Defect Tracking Tools	Jira, Mantis, Bugzilla, Trac, Quality Centre
Database	SQL SERVER 2008, SQL SERVER 2012
Certification	ISTQB, CSM
Tool	Protractor with Typescript, Postman and JMETER(Basics)
Methodology	Waterfall, V-Model and Agile (Scrum) Model
Domain	Web Application, Client Server Application, Desktop Application and Income Tax based Application and Mobile Application, Insurance based application, Banking Domain Application, Insurance Domain Application

## Significant Accomplishments:

- Best performer award of the year –2020.
- Improved QA Processes across the company, Introduced new Tool for test Case management and execution.
- Removed impediments by finding the right personnel to remove the impediment.
- Facilitate scrum ceremonies (grooming, sprint planning, retrospectives, daily stand-ups, etc.)
- Empowered teams to self-organize and grow cross-functionality
- Took responsibility of delivery and management of the tasks
- Tracked and effectively communicated team velocity and sprint/release progress to all affected teams and management
- Updated Agile tracking systems to provide transparency on product and sprint backlogs
- Worked with the Scrum Team and the Product Owner to negotiate the minimum viable product for delivery
- Trained candidates for ISTQB as a trainer for all ISTQB certifications and testing concepts
- Gathering and analyzing data in support of business cases, writing test plans & scripts for tracking defects & fixes in product development, software application development, information systems, & operations systems
- Determining operational feasibility by defining the problem, analyzing requirements, and assessing proposed solutions
- Supporting pre-production and post-production after the end of each release by testing the applications in the production environment along with clients.

## PROJECTS UNDER TAKEN

<p><b>Project Name:</b> Survey <b>Role:</b> QA Lead/ Scrum Master</p> <p><b>Key Contributions:</b></p> <ul style="list-style-type: none"> <li>• Collaborated with Business and technical teams to gather requirements (Business/Functional) to support implementation.</li> <li>• Work directly with end users to capture and analyze challenges to their workflow</li> <li>• Test planning to ensure system Test planning to ensure scope, objective, approach, entry and exit criteria for each phase of testing. Risk analysis and QA methodology streamlining among everyone in Scrum team</li> <li>• Track and report Scrum Team Velocity.</li> <li>• Created and maintained complex business process models (Current/Future state), project requirements document and requirements traceability matrix during requirement gathering phase</li> <li>• Key team member of decision-making committee to</li> </ul>	<p><b>Project Name:</b> HSBC KYC <b>Role:</b> QA Lead</p> <p><b>Key Contributions:</b></p> <ul style="list-style-type: none"> <li>• Responsible for making and execution of the plan to deliver the required business scenarios as desired by the clients.</li> <li>• Conduct review meeting with clients for progress of the business scenarios.</li> <li>• Guide and mentor team members to ensure delivery of the tested module.</li> <li>• Track and communicate team velocity and sprint release progress.</li> <li>• Assisted team with making appropriate commitments through story selection, sizing and task definition.</li> <li>• Determine to remove all impediments that may interfere with the ability of the teams to deliver assigned goals.</li> </ul>
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<p>ensure least customer impact.</p> <ul style="list-style-type: none"> <li>Created project plans to keep the Automation and Manual team on one go and work in parallel.</li> <li>Continuously learned Agile/Scrum techniques and shared findings with the team</li> <li>Facilitated sprint planning, retrospective and sprint demos</li> <li>Organized and facilitated project planning, daily Stand-Up meetings, reviews, retrospectives, sprint, release planning, demos, and other Scrum- related meeting.</li> <li>Created and executed test scripts for module, system, integration, regression and functional testing</li> <li>Performed Database testing and API testing to verify request/response session between mobile app and web-based user interface.</li> <li>Worked with customers to prioritize and validate requirements.</li> <li>Responsible for making and execution of the plan to deliver the required business scenarios as desired by the clients.</li> <li>Guide and mentor team members to ensure delivery of the tested module.</li> <li>Assisted team with making appropriate commitments through story selection, sizing and task definition.</li> <li>Determine to remove all impediments that may interfere with the ability of the teams to deliver assigned goals.</li> </ul>	<ul style="list-style-type: none"> <li>Check previous sprint statistics and propose plan to business for future sprints.</li> <li>Lead daily stand-ups and scrum ceremonies for scrum teams.</li> <li>Organized and facilitated sprint planning, daily stand-up, meetings, reviews, retrospective, release planning, demos, and Scrum-related meetings.</li> <li>Guide team for the usage of different tools like (JIRA), Facilitate different Agile Games- Marshmallow, and Planning Poker.</li> <li>Promote a collaborative team environment that fosters Creativity and innovation.</li> <li>Removed obstacle for the team by escalating an issue to leadership resulting in prompt delivery of customer issue solution.</li> <li>Created and streamlined testing process model which was a successful and enabled stakeholder to interact effectively and efficiently. Played a Leadership role involved managing expectations, providing executive status reporting, managing Ambiguity, scope and change requests to successfully manage four effective sprint releases.</li> <li>Conducted defect triage and daily status meeting with client to sync progressing between onsite development and offshore testing team</li> <li>Tracked all the defect and test cases with respect to end-to-end scenario to ensure the completeness of scope by creating RTM</li> </ul>
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## STRENGTHS & ACHIEVEMENTS

### Strengths:

- Team Player with excellent relationship management & interpersonal skills
- Possess excellent skills in communication, coupled with strong analytical, problem solving & organizational abilities
- Passion for learning new things Excellent leadership skills

### Extra-Curricular Activities:

- Participated in Microsoft Workshop at college campus.
- Performed and won Group Dance in Company's Annual Function.
- Won first prize in Group Act.

## PERSONAL DETAILS

Date of Birth	16 <sup>th</sup> January 1984
Languages Known	English & Hindi
Father's Name	Mr. Sarwan Kumar Barnwal
Marital Status	Married
Gender	Female
PAN No.	AUZPB9405F
Passport No.	U3906359
Address	A-15/15, Himalaya Pride, Noida Extension-201306, U.P.

I hereby declare that all the above stated information is true to the best of my knowledge.