

Profile Summary

- **4.5 years** of overall work experience of which **4.2 years** of experience in Software Application development using **Open Text/HP Exstream Dialogue tool**.
- Expertise in using Exstream Application.
- Could easily get acquainted with new technology and concepts.
- To work in an organization where professionalism and enthusiasm along with ethics is highly recognized and valued.
- To work continuously towards increasing my technical skills and professional expertise in a highly challenging and learning platform.
- Ability to learn new things quickly.

Experience Summary

- Proficiency in Open Text/HP Exstream Dialogue Tool **8.0, 9.5 and 16.3 versions**.
- Design and development of customer communications documents across print and electronic channels using Open Text /HP Exstream tool.
- Experience in working on the **Driver files, INI files, Report files, Reference files, Formulas, Flow pages, Complex transaction table, Section based table flow, Section and Paragraph, Template, section, Banner Pages, Tag Set, Barcode, Language layer, Design layer, and placeholder concepts**.
- Worked on the output formats - **Postscript (PS), PDF, HTML and AFP outputs**.
- Analyzing and understanding the client business requirements. Composite the documents and implementing with the business logics to produce an output.
- Processing the input and generating outputs in **UNIX environment** using Pipe file.
- Worked on the data files such as **Delimited, Columnar, JSON, XML and Schema files**.
- Have been involved in all aspects of **Development, Testing and Production Support on projects**.
- Creation of test plan and carrying out unit and Regression testing as per the requirements.
- Worked on creating jobs and generating the outputs through **Command Center** Job setup.
- Involved in index mapping and archiving the PDF outputs into **IBM On-Demand tool**.
- Experience in deploying the Code to production through **Dimensions tool**.
- Proficient in analyzing, debugging and troubleshooting on production issues. Also implements workaround to avoid the Business impact.

Professional Experience

Organization : **DXC Technology Solution India Private Limited**
Period : 1st May 2020 to Till Date.
Designation : Application Designer.
Location : **Chennai**.

Previous

Organization : **Cognizant Technology Solutions Limited**.
Period : 20th October 2016 to April 17th 2020.
Designation : Programmer Analyst.
Location : **Chennai**.

Education

Degree	University/Board	College/School	Year of Passing	Result
B.E. (EEE)	Anna University	St.Joseph's College of Engineering, Chennai.	2016	8.1(CGPA)
12 th	State Board	Kalaimagal Matric Higher Secondary School, Cuddalore.	2012	92 %
10 th	State Board	Kalaimagal Matric Higher Secondary School, Cuddalore.	2010	87 %

Technical Skills

HP/Open Text Extream Tools : Extream Dialogue Design manager, Designer 8.0, 9.5 and 16.3 versions.

Programming Languages : C#, C, C++.

Operating Systems : Windows XP – 2010, UNIX.

Tools : Command Center, IBM On-Demand, Control M, Dimensions.

Project Profile in DXC Technology

Work History – 2020(May) to Present.

Client – Guardian Life Insurance Company of America

Client Profile

Major Insurance Company Based out of Manhattan, USA

The **Guardian Life Insurance Company** (GLIC) established in 1860, is one of the largest mutual life insurance companies in the world. As part of its services, offers a wide range of insurance products and services, including life insurance, disability income insurance, annuities, investments, and dental and vision insurance coverage.

Roles and Responsibilities:

- ✓ Analyzing the business requirements and Enhancements that received from Service Now. Involved in implementing the logics/design using Open Text Extream. Processing the files through UNIX environment and Command Center jobs.
- ✓ Responsible to create Batch jobs for each application in Command Center.
- ✓ Also doing schedule and Email activities of the job and set Delivery queues, Delivery Engine in Command center.
- ✓ Responsible to maintain IBM On-Demand Client and On-Demand Administrator. To create a Folder creation, Application and Application Group creation and mapping, Index mapping.

- ✓ To create the job scheduler for specific recurring jobs using Task Scheduler and Control M.
- ✓ Handling the Deployment related activities in both QA and Production through Dimensions tool.
- ✓ Worked on high priority issues in production areas and provide the solution as quick as possible, according to the business severity.

Key Projects:

1. XML to JSON:

- **Environment Tool - HP Exstream 16.3 version**
- Worked on changing the layout from XML to JSON. Mapped the variables in JSON layout as per business requirements. Found some of the contradictions between XML and JSON variable mapping.
- Provided Optimum Solution to overcome those obstacles and implemented successfully.
- It reduces the Package size.

2. Annual Emailing:

- **Environment - Tool - HP Exstream 9.5 version**
- We will be receiving the inputs as CSV format for sending the Email Annually for the New Jersey and Hawaii state's customers.
- We are creating the HTML outputs using Containers design & PDF outputs and send to customers.
- We are creating the Manifest Report file with the details of Body content, and attached PDF and HTML output file.
- We are sending those outputs to the customers through Email.

3. Group – Renewals:

- **Environment - Tool - HP Exstream 16.3 version**
- We will be receiving the inputs from Upstream Mainframe and Dot Net team.
- Worked on implementing the business logics using section based tables and sections.
- We have MQ and batch jobs for this application. Using that, processing those inputs through UNIX environment and Command Center tool.

UNIX – For MQ Jobs

- We are receiving the XML inputs through FTP and processing through Pipe file which is an OKB file and generating the output.
- We generate the output as PS and PDF file. Using UNIX scripts to move the PS files to printshop path from our local server and PDF's will be moved to windows load server and from there it is archived in OnDemand through scripts.

Command Center – For Batch Jobs

- We are receiving the XML inputs through FTP and processing through Command Center Jobs. Generating PS and PDF outputs and pushed to local server through Delivery queues.
- Through AX way system, we are pushing the files from local to Windows load server and it is loaded into OnDemand through scripts.

4. Group Faxback:

- **Environment - Tool - HP Exstream 16.3 version**
- We will be receiving the inputs from Upstream Dotnet.
- Worked on implementing the business logics using Complex table designs and sections.

UNIX – For MQ Jobs

- We are receiving the XML inputs through FTP and processing through Pipe file and generating the output.
- We generate the output PS and PDF file. We are using UNIX scripts to move the PS files to printshop path from our local server and pdfs will be moved to windows load server and from there it is archived in On-Demand through scripts.

Project Profile in Cognizant

Work History - 2017(January) to 2020(April).

Client - California State Automobile Association (CSAA).

Client Profile

Major Insurance Company Based out of California, USA

The California State Automobile Association (CSAA) established in 1902 is headquartered in San Francisco, serves four million customers in Northern California, Nevada and Utah and is the second largest affiliate of the national AAA organization. As part of its services, CSAA offers Auto Insurance, Homeowners Insurance, Life & Annuities, Rental Property Insurance, Renters Insurance, Personal Umbrella and Flood Insurance.

Roles and Responsibilities

- ✓ Holding responsibility for document generation and management for Policy Administration System (PAS).
- ✓ Business requirement analysis, Estimate the effort, Design, Development, Implementation the business logics, Validation and Maintenance the customer communications/documents using Open Text/HP Exstream. Responsible in analyzing the scope for automation/new projects.
- ✓ Involved in reviewing & maintaining the project management documents like design document, Test cases for all case of scenario's, Defects tracking, DP plan, Status reports, MOM's and Delivery documents.
- ✓ Involved in the POC to understand feasibility of the implementation and have provide optimum solution.
- ✓ Deployed the project to Staging for QA Validation and Production for Live run. Marinating the deployment document for both Staging and Production.
- ✓ Worked on high priority issues in production areas and provide the solution as quick as possible, according to the business severity.

Key Projects

- **3CM (Customer Communication Management):** Responsible in development of an electronic customer communication channel, a pilot project to save print communications and instead providing electronic communication and archiving it for future retrieval.
- **DLR (Dynamic Library Reference):** Involved in the optimization of redundant form based design of various Exstream objects to dynamic reusable components (Section/paragraph, library components) based design, thereby helping in increasing the application performance, improving the process of requirement elicitation for clients and components reusability across forms.
- **Marketing Solutions:** Provided optimum and strategic solutions for implementing marketing messages and flyers along with the customer communication and was responsible for the implementation of marketing messages through 2D barcode inserts (Flyers) and onset's (Marketing messages along with customer communications).
- **CEM (Customer Experience Module):** Analyzed, designed and converted greyscale customer communication to color forms to improve customer experience.
- **Auto and Home Insurance:** Worked the development from scratch for the new portfolio Home Insurance for the Client with Automobile Insurance as the major. As part of this 24 states rolled out and running live.

Automations

- **Output Compare Tool:** Since the manual output file validation consumes lot of manual effort and is prone to human errors, automated output compare tool was developed using windows batch script to convert the print output/Post Script file to PDF files and compare the designed vision with the base line version, thus helped in the reduction of manual effort and saving \$28,000 per year.

Personal Details

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Declaration

I hereby declare that all the information mentioned above are true the best of my knowledge and belief.

Place: Chennai

Date:

Signature