

# SIVAKUMARAN AP

SCRUM MASTER

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## Summary

Certified Scrum Master offering 5+ years of experience in improving processes and complex product deliveries by implementing a scaled Agile environment with a proven track record of delivering high-quality software, on-time and within budget. Hands-on in training teams and supporting product owners to remove impediments and backlogs, enhance velocity, and help teams adopt Agile methodology. Facilitated end-to-end delivery of the project; met internal & external objectives including estimation, risk, scope, time, resource, quality and change management. Excellent understanding of the Software Development Life Cycle (SDLC) in Agile(Scrum) methodology.

### SKILLS

Removing Impediments  
SaaS based – Subscription Model  
Sprint Planning / User stories  
Sprint Goal Setting  
Quality control  
Resource Planning  
Team Building  
CI/CD Integration, TDD, BDD  
Daily Scrum  
PM Tools - Jira, Confluence

Backlog Grooming / Management  
Workflow management  
Change request tracking  
Coaching agile practices  
Retrospective meetings  
Delivery management  
Product Roadmap Planning  
Waterfall to Agile Migration  
Release Planning / Management  
Requirement gathering

### EDUCATION

**Scrum Master Certification(CSM)** from  
SCRUMStudy in February 2021

**M.Tech** - Computer Science Engineering  
*Vidhya Mandhir Institute of Technology  
Erode, TN 2013–2015*

**B.Tech** - Information Technology  
*Karpagam Institute of Technology  
Coimbatore, TN 2009-2013*

## Professional Experience

### 2019 - till present | SCRUM MASTER / OREOPS Framework / Erode, TN

- Lead 2 Scrum teams consisting of 12 members to streamline a multifaceted compliance project and managed QA and Engineering team of 28-30 resources (managers, developers, and analysts).
- Facilitate teams' planning and tracking activities while coaching in Agile principles. Lead Product team transition to Agile development in 2 months.
- Led all sprint planning, sprint reviews, sprint retrospectives and daily scrums with the development teams resulting in product features. Keep the project dashboard/tracker up to date.
- Successfully transform and understand the team's waterfall mindset to Agile delivery and conducted Daily Scrum meeting to remove team Impediments.
- Coordinate backlog refinement with Product Owner to resolve blocking challenges, created comprehensive functional requirements and prioritized them for all sprint meetings.
- Designed project plan on the basis of information provided in the scope of work.
- Re-engineered project workflow process from inception to completion including development, QA and management of the project schedules. Prepared and executed a well-received production cut-over plan during Go-live. Cross-functional coordination for configuration performed for delivery.
- Managed and formed an effective scrum team to deliver the backlog stories each release.
- Working towards mapping requirements & providing solutions & defining scope of project & finalizing project requirements. Safeguarded that the project passes the Internal and Client UAT.
- Coordinating with Development and QA team for smooth functioning of the project covering all stages.

### 2016 - 2019 | Test Engineer / SKAVA / Coimbatore, TN

- Tested and delivered an iOS Application(Apple In-Store App) which provides a financial solution to purchase apple devices through in store application app. Involved in Creation of Test cases by analyzing the product requirements.
- Working with the multiple third party vendors (Trade-in, Credit card aggregator, Bank) to resolve the integration issues
- Coordinating with Development team for smooth functioning of the project covering in all stages and executed Test cases and analyzed the test results. Cross-functional verification for configuration performed for delivery.
- Wrote excellent Test Cases/Scenarios and executed the same and analyze critical and blocker bugs in App.
- Involved in Export Results into Excel and maintains the status of all the Test cases.
- Frequently communicate with developers to resolve the issues and change of requests.
- Visited multiple apple store to get the associates feedback to improve the quality of APP. Managed over 500+ apple stores production issues all over India.