**Chetan Vuyyala **

**Certified Sr. Salesforce Developer**

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**Professional Summary**

* Over 8+ years of experience in Salesforce.com CRM and the Force.com platform as a **developer** and **administrator**.
* Experience involving many aspects of Software Development Life Cycle (SDLC) such as requirement analysis, design, development, Unit testing, implementation & post go-live support of Projects in SalesForce.com.
* Hands-on experience in the implementation and customization of salesforce.com, **Sales** Cloud, **Service** Cloud, AppExchange, and Salesforce Communities.
* Extensive knowledge on **Visualforce Pages,** **Apex Triggers,** **Apex Classes**, Batch Apex, HTML and JavaScript, SOQL, SOSL, Process Builder, Workflow, Visual Workflow and Approval Process, Reporting and Dashboards to support process automation.
* Supported projects and initiatives like Data migrations, business process implementations, and Automations with strong administration and support expertise in Salesforce.com, including Security.
* Experience managing **sandboxes** and promoting changes to production using different tools such as change sets, Force.com IDE, Workbench, Force.com migration tool.
* Proficient in Administration, Configuration, Implementation, and support activities in Salesforce platform.
* Spearheaded Customization of the Salesforce Sales Module for capturing the Lead Generation, Accounts, Opportunities.
* Experienced in developing a complete Case Management System using Lightning Components and Complete knowledge of the **Aura Framework.**
* Custom designed existing Visualforce to align with Salesforce new Lightning UI experience.
* Created Lightning Components and used Salesforce SLDS to convert existing Visualforce pages to lightning components.
* Development of various re-usable lightning web component (LWC) and aura components for Salesforce and Salesforce Community
* Actively Involved in **Data Migration** by using **Data loader,** Workbench and Command-Line Data Loader.
* Well versed in creating the **Validation Rules**, Approval Process, workflows for automated lead routing, **lead escalation** and Email Alerts.
* Proficient knowledge of Salesforce best practices and **governor limits**
* Experienced in using the Force.com Explorer to browse data model schema, custom objects, fields, build and test **SOQL** queries.
* Used Force.com Web services API for implementing web services in the applications for access to data from different users.
* Experienced in designing and implementation of Integration with external systems using **REST API**
* Adept at working with the Eclipse IDE and Force.com Plug-in for writing business logic in Apex programming language.
* Extensive experience in Unit Testing, Test Coverage and Code Review.
* Experienced in Configuration and code deployment across multiple Orgs.
* Experience in deployment and working on version control tools like GIT, GIT Hub, Jenkins.
* Team player with good interpersonal skills, strong understanding of fundamental business processes, excellent Communication and Problem-solving skills.

**Certifications:**

* Salesforce Certified Administrator
* Salesforce Certified Platform Developer I
* Salesforce Certified Platform App Builder

**Technical Skills:**

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| SFDC Technologies | Standard objects, Batch Jobs, Workflow & Approvals, CPQ, CLM, Apex Language, Apex Classes/Controllers, Apex Triggers, Visual Force Pages, Data Loader, Workbench, Integration, migration, Reports, Dashboards, Sales cloud, Service cloud, Force.com IDE, Eclipse, SOQL, SOSL, S-Control. Lightning Aura Framework and Lightning Web Components (LWC) |
| Web Technologies  | Web Services, HTML, CSS, XSL, XML, AJAX, JavaScript, jQuery, SOAP |
| Languages |  Java, C, C+ +, APEX, Java Script, SQL |
| RDBMS |  Oracle, SQL Server 2008 |
| Bug Tracking | HP Quality Center |
| SDLC Methodologies | Agile Scrum, Waterfall |
| Other Tools | JIRA, Confluence, Clarity, MS Office Suite, Workbench, VS Code, Copado |

**PROFESSIONAL EXPERIENCE:**

**eBS-Minds IT Inc, Pilot Point, Texas Jan 2019 – Dec 2022**

**Sr. Salesforce Developer**

**RESPONSIBILITIES:**

* End to End implementation of Sales Cloud and Service cloud applications using **Agile SCRUM Methodology**
* Experienced in setting up Environment by enabling My Domain, Decompose the App into Components and build the Lightning App.
* Formatting and migrating user data into the Lightning Experience, Implemented Salesforce Lightning Components within the organization.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Creating custom Lightning Pages for qualified entities (community users), **lightning bolt** templates, community builder set up and force.com site management.
* Implement Salesforce.com customizations using Apex (classes, triggers, and **Batch Apex** and web services), LWC Components and Visualforce.
* Worked on Lightning Web components (LWC), Converted buttons to LWC.
* Processing bulk data using Batch Apex, Scheduled Jobs and **Asynchronous apex**.
* Handled bulk data through triggers with bulk field logic and handler classes.
* Developed web services in Apex to consume data from REST API and business logic to perform various automated processes according to business needs.
* Design and develop REST and SOAP API web services to **integrate** with external systems.
* Involved in the Production Deployment Process leveraging tools like ANT, Jenkins and providing postproduction support to the client, also given knowledge sharing sessions related to admin configuration setup with respect to the application.
* Code reviews, Test classes, functional testing is done as part of my task.
* Understand all aspects of Salesforce configuration and technical/functional capabilities, including all changes and potential system implications related to the release upgrades and accordingly implement Salesforce.com and Force.com best practices.
* Created and maintained User Roles, Security, and Profiles for an entire organization that was required for the Salesforce implementation.
* Created and customized various joined and custom Reports &amp; **Dashboards** based on the business requirements.
* Worked with Version Control systems like **GIT** & Bit Bucket.

**Environment:** Saleforce.com platform, LWC, Aura, Apex Language, Visual force (Pages, Component & Controllers), Data Loader, HTML, Workflows, Approvals, Reports, Custom-Objects, Security Controls, SOQL, SOSL, Integration, Force.com Platform (Sandbox and production), Force.com IDE Agile, Scrum, GIT, Copado Jenkins.

 **Bayer, St Louis, MO June 2017 - Dec 2018**

 **Sr. Salesforce Developer**

**RESPONSIBILITIES:**

* End to End implementation of Sales Cloud and Service cloud applications using Agile SCRUM Methodology
* Worked on implementing Salesforce Lightning Components for building customized components replacing the existing ones.
* Responsible for setting up **web service integrations**.
* Triggered interface events by user interactions, which includes Lightning Component framework and involved in building Lightning Components using the aura framework.
* Worked on Lightning Web Components for building the UI Components.
* Worked on Lightning Web Component Message Channels, Pub-Sub Events.
* Converted Aura Components to Lightning Web Components.
* Worked on aura framework, Lightning Components and Salesforce Lightning Design System (SLDS).
* Designed Aura based Components, Attributes, and Controllers which can be compatible to access through Lightning App builder.
* Initiated Impressive designs with custom styling to bring dynamic versions of the components when setting up in Lightning App builder.
* Upgraded the Communities by adding new fields, field sets using Salesforce Lightning.
* Worked on Apex Language (Classes, Controllers & Triggers), Visual Force Pages, Custom Tabs, Custom Objects, S-Controls, Reports, Analytic Snapshots and Dashboards
* Involved in various activities of the project, like **requirement gathering**, technical analysis and solution design.
* Worked on extending standard Sales Cloud objects like Accounts, Contacts, Leads and Opportunities.
* Engineered Custom Objects consisting of validation rules with effective formula fields, Workflow rules necessary to suit the needs of the application.
* Established **lookup** and **master-detail** relationships on the objects and created junction objects to establish connectivity among objects.
* Facilitated workflow rules and defined related tasks, email alerts, and field updates.
* Designed VF Components used repeatedly in VF pages to reduce redundancy when needed.
* Generated various Batch Apex classes and scheduled those using Apex Schedulable classes.
* Web Services Integration for extracting the data from external systems to display in the pages of salesforce.com.
* Wrote **SOQL & SOSL** queries within Governor Limits for data manipulation requirements of the application
* Inserted, updated, and did bulk import/export of data from Salesforce.com objects using Data Loader and workbench.
* Created scratch orgs on Salesforce DX
* Worked on integrating salesforce data with external systems by writing salesforce REST Web Services for Inbound classes and used HTTP Request methods to call external application REST API endpoint.

**Environment:** Saleforce.com platform, LWC, Aura, Apex Language, Visual force (Pages, Component & Controllers), REST API, JavaScript, Apex Data Loader, Sandbox Data Loading, Eclipse IDE Plug-in, Windows XP, SFDX

**Fiat Aetna, Hartford, CT Sep 2015 – June 2017**

 **Salesforce Developer**

**RESPONSIBILITIES:**

* Involved and interacted with various business user groups for gathering requirements for CRM implementation.
* Implemented **Web to Case**, **Email to Case** functionalities to provide efficient customer support to the customers.
* Worked on various salesforce.com standard objects like Accounts, Contacts, Cases, Reports, and Dashboards.
* Developed robust Lightning Pages using aura framework and included them on the community builder.
* Added Lightning Component to Lighting Pages and Record Pages and worked on Apex classes, Visualforce Pages, Controller classes and Apex Triggers for various functional needs in the application.
* Designed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Defined Formula Fields, Validation Rules, **Workflow** and **Approvals** for the flexibility and functionality of force platform application.
* Designing and developing Lightning Community Builder and Lightning Components using Aura framework.
* Took part in the logical and physical design sessions and developed design documents.
* User Interface developed using CSS, HTML and JavaScript for front-end validation.
* Managed Users, **Public Groups,** Profiles, and Roles within the Salesforce CRM; this involved designating access to the applicable user within the user hierarchy.
* Worked as a support engineer for the internal users and helped them in getting used to the application, generated reports, and saved them for further access for the users.
* Designed and used Email templates in HTML and Visualforce.
* Involved in migrating Components to Production using ANT migration tool.
* Performed Post-deployment activities and Sandbox refresh operations.
* Worked with end users during User Acceptance Testing (UAT) and fixed defects in time.
* Meetings with business to review requirements, walk through for UAT and assistance to create standard reports and dashboards.
* Worked on sandbox for testing and migrated the code to the deployment instance after testing.
* Added methods that can be called from Visualforce pages to Controller Extensions.
* Created Custom Objects and fields for transactional and contractual information.
* Worked on different Salesforce implementations using applications like Sales Cloud, Service Cloud and App Exchange.
* Created **data migration checklist** and **field mappings** document.
* Worked on optimization of existing code according to the governor limits.
* Reviewed the code and other components developed by the team and performed functional Testing.

**Environmen**t: Saleforce.com platform, Aura Framework, Apex Language, Visual Force (Pages, Component & Controllers), Workflow & Approvals, Reports, Custom Objects, Partner Portal, WSDL, Custom Tabs, Email Services, Security Controls, Eclipse IDE Plug-in.

 **Anthem, Inc. Norfolk, VA Jan 2015 – Sep 2015**

 **Salesforce Developer/Admin**

**RESPONSIBILITIES:**

* Worked as a Salesforce Developer and Administrator in the organization.
* Responsible for Customization of various salesforce.com standard objects like **Campaigns**, Leads, Accounts, Contacts, Opportunities, Forecast, Cases, **Reports** and **Dashboards**.
* Established **Web-to-lead** to track and solve leads from the company website.
* Designed different workflow rules and Approvals for various campaign processes.
* Designed, and developed the Custom objects, validation rules, Page layouts, Custom tabs, Components, Visualforce Pages to suit the needs of the application.
* Designed, developed, and Implemented Apex Classes, **Controller Classes** and Apex Triggers for various functional needs in the application.
* Used Master-Details, lookups, and many-to-many relationships with Junction Objects.
* Created and configured Several Reports using salesforce.com platform.
* Installed Salesforce **AppExchange** Apps, configured and maintained user security permissions in compliance with organizational needs.
* Created and configured various Reports for different user profiles based on the needs of the organization.
* Used the sandbox for testing and deployed it to production.
* Worked on work orders generated for enhancements on existing salesforce application.
* Worked on End-to-End work order process from review requirements, design, documentation, development and deployment.
* Worked on Sales, Service and Community Cloud
* Created validation rules, workflows, record types, **sales processes**, email templates, email alerts, change sets, approval process. Created standard reports, custom reports, and dashboards.
* Implemented Sales Cloud to streamline the business process and incorporated the enhanced features as required.
* Integrated Sales cloud with external information systems using SOAP API web services.
* Designed users, profiles, roles, public groups, **permission sets** and **sharing rules.**
* Exported and Imported data using data loader when required for existing and new fields.
* Involved in End user support, production deployment, Daily data feed, Email integration support, weekly active user list, Daily data load and Daily metadata backup.

**Environment:** Saleforce.com platform, Apex Language, Visual Force (Pages, Component & Controllers), Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, HTML, Java Script, Web Services, Eclipse IDE Plug-in.

**Education:**

* + **Master’s** in Electrical and Computer Engineering from Southern Illinois University Carbondale - **2014**.
	+ **Bachelor of Technology** from Jawaharlal Nehru Technological University, India – **2013**