# **SYED WIZARATH ALI** Contact #: +919966795541 8-3-234/99/10, LN NAGAR , Email: syedwizarathali@gmail.com

# YOUSUFGUDA,

# HYDERABAD-045

# TELANGANA,

# INDIA.

**Objective**

To be a part of active, advancing and career oriented that will enable me to prove and improve my skills with a challenging and rewarding career and become an Asset .

## Credential Abstract

Masters of Business Administration (MBA) from AZAD INSTITUTE OF MANAGEMENT, Osmania University, Hyderabad, AP.

 Secured Percentage: 68%

Bachelor of Commerce (B.COM) from ST. MARYS COLLEGE, Osmania University, Hyderabad, AP.

Secured Percentage: 70%

Intermediate from GOWTHAM JUNIOR COLLEGE, S.R.Nagar, Hyderabad in 2007.

Secured Percentage: 64%

SSC from MAHATMA GANDHI MEMORIAL HIGH SCHOOL, Hyderabad in 2005.

Secured Percentage: 65%

 **Strengths**

* Positive thinking, self-motivated and flexible.
* Good communication skills both Verbal and written.

 **Overall Experience: 7+ Years**

* Worked as Process Associate in Cash application Process with GENPACT from April 20, 2012, to June 05, 2014.
* Worked as Analyst for Global Logic Technologies Pvt Ltdfrom May 21, 2015 to June 2016.
* Worked as a Business Operations Associate For Accenture Private Limited form June 30, 2016 to November 30, 2017.
* Worked as Sr. FinOps Analyst for Amazon from January 08, 2018 to October 28, 2019.
* Currently Working as Sr. FinOps Specialist with Thomson Reuters International Services India Pvt. Ltd from November 04, 2019.

 **Job Description:**

* Performing Cash Application activities.
* Handling of Research Activities like Direct Debits queries, Unidentified and Unallocated cash.
* Working on Dispute Management with the payments received.
* Performing Bank reconciliations on a daily and monthly basis.
* Working on Sales force queries related to cash apps, refunds, charge cancellation, write offs and credit cards.

 Key Roles and Responsibilities in Cash Application:

* Working tools - Sales force(service cloud) and SAP
* Downloading all Bank statements based on region.
* Downloading the daily report from Sales force in order to assign the cases to different teams.
* Application of different types of payments like Lockbox, ACH/Wire, Remote Deposits, Clearing House Automated payment system.
* Tagging of prepayments with the Auto Prepay Ids to correctly clear the future invoices automatically.
* Working on Cash application queries like Unidentified cash, Unallocated cash, age old credit application, debit/credit transfers, Prepayment applications, Small balance write offs, rebate applications, mis-applications and un-apply and re-apply requests.
* Raising tickets with IT team to resolve the errors while applying cash.
* Identifying the disputes associated with the payments.
* Performing Research activities to clear the unidentified and unallocated payments. Performing Payment Runs to debit the customer accounts on weekly and monthly basis.
* Sending e-mails and making calls to the customers and credit managers to resolve the payment related queries.
* Handling different types of payment related queries by identifying the reasons for underpayments and overpayments.
* Working on Ad-hoc requests like direct debit queries, direct debit setups, updating vendor forms for new and existing customers.
* Processing the credit card payments, setting of auto pay with the credit card details received.
* Working on Month End Close Activities to ensure payments are cleared within the same period.
* Performing Bad debt write offs, small balance debit/credit write offs.
* Performing different types of refunds like check refund, wire refund and bank refund.
* Training the new folks on the end to end activities to successfully perform all the cash application activities.
* Posting of manual Debit and Credit entries on account for wrong refund credits.
* Manual charging from customer account for past due invoices as per customer request using customer banking details.
* Missing payments and Claims paid request for open invoices on account which customer has already paid.

## Additional Skills

* Excellent skills in MS Office (MS Word, Excel & Power Point).
* Excellent Skills in SAP application, Sales Force.
* Typing speed 35-40wpm.

 **Achievements in Thomson Reuters:**

* Received Multiple awards from the customers like Inspire, Surge and Shine awards.
* Received Twice Appreciation email from CEO Steve Hasker for going beyond and resolving customer queries by keeping customers first.

## Personal Profile

Full Name : Syed Wizarath Ali

Father’s Name : :Syed Sadat Ali

Date of Birth : 7-12-1988

Permanent Address : HNO: 8-3-234/99/10, L.N Nagar,

 :Yousufguda, Hyderabad 500045

Nationality : Indian

Religion : Muslim

Marital Status : :Married

Linguistic Ability : English, Urdu, Hindi, Telgu

Strengths : Self confidence and Hard work

## Declaration

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 I, hereby declare that the details furnished above are true to the best of my knowledge and belief.

Date:

Place: Hyderabad SYED WIZARATH ALI