**Akshay Gola**

**E-mail:** akshaygola975@gmail.com **Mobile: +**91-8285064047

4 years of IT work experience with predominantly expertise on Salesforce domain. Well equipped with knowledge of Salesforce, both customization & configuration aspects, Certified Salesforce Developer Worked on varied projects which included skills such as Lightning Components, Apex Classes, Triggers, Workflow Rules, Process Builders as well as other Salesforce Tools.

**ORGANIZATION**

* Wipro Technologies (09/2016 – Present)

**EDUCATIONAL QUALIFICATION**

|  |  |  |  |
| --- | --- | --- | --- |
| **Year** | **Course** | **Name of Board /University** | **(CGPA/percentage)** |
| 2020 | M. TECH in Software Engineering | Birla Institute of Technology & Science, Pilani | 6.75 |
| 2016 | BCA | Guru Gobind Singh Indraprastha University, Delhi | 73.41% |
| 2013 | Senior Secondary Examination - Class XII | RSBV No 2,School(CBSE) | 78% |
| 2011 | Secondary Examination - Class X | RSBV No 2 School(CBSE) | 7.4 |

**CERTIFICATIONS**

* Salesforce Certified Administrator
* Salesforce Certified Platform App Builder
* Salesforce Certified Platform Developer I
* Salesforce Certified Service Cloud Consultant
* Salesforce Certified Field Service Lightning Consultant
* Flosum Certified Professional

**WORK EXPERIENCE:**

**DEVELOPER SALESFORCE, MICROFOCUS I2R (03/2019 – Present)**

**Project Description:** The project involves the implementation of the ‘Service Cloud’ for the Client via the Community and also implementation of the Skill Based Routing.

**Responsibilities:** Responsible for the development of the requirements via Triggers, Workflows, Process Builders, and Lightning Components etc. Responsible for setting up the Community and also Translational Workbench for the same.

**DEVELOPER SALESFORCE, SHAW CABLES (04/2018 – 02/2019)**

**Project Description**: The project involves the development of the SALES process for the client on the Classic Experience.

**Responsibilities:** Part of the development team that was responsible for carrying out the Business Process of the Customers via Triggers, Lightning Components, Stand out Applications, and also through Configuration.

**DEVELOPER SALESFORCE, McGraw Hill – Lightning Transition (07/2017 – 03/2018)**

**Project Description:** The project involved the transition from the Classic Experience to the Lightning Experience for the client which included many JavaScript buttons and other technical features.

**Responsibilities:** Responsible for converting the Sales/service Cloud functionalities from Classic to Lightning via Lightning Components, HTML, CSS, JavaScript to make sure the pages looked intact in Lightning Experience.

**DEVELOPER SALESFORCE, McGraw Hill – SEG Redesign (02/2017 – 06/2017)**

**Project Description:** The project involves a Custom Application to track down the Business important requirement.

**Responsibilities:** Part of the development team that carried out the task to complete the requirements as expected by the business.

**DEVELOPER SALESFORCE, Workforce Acquisition (In-house App) (02/2017 – 06/2017)**

**Project Description:** Workforce Acquisition Wipro’s in House Project that helps in the Hiring Process. The main objective behind the application was to ease out the process of hiring and also providing visual guidance via the Reports and Dashboards for the managers.

**Responsibilities**: Responsible for writing Apex Classes, Lightning Components, Triggers and setting up the Community.

**Key Skills & Tools**

* **Hands on** – Apex, Lightning Component, Triggers, Test Classes

 HTML/Css

 SOQL

 JavaScript

 Release Management

 Salesforce.com Administration

 Salesforce.com Development

* **Tools** – HP Alm, JIRA, Salesforce CMC, Visual Studio, GIT, Survey Monkey
* Good at Analyzing technical Problems
* Communication Skills
* Client Handling
* Flexible
* Problem Solving

**Personal Information**

* **Date of birth :** April 6,1996
* **Nationality :** Indian
* **Languages:** English (Fluent) , Punjabi (Fluent) , Hindi (Mother Tongue)
* **Hobbies/ Interests :** Playing Cricket, Dance Physical Fitness and Wellness, Listening to Music

**DECLARATION**: - I, Akshay Gola hereby declare that all the information furnished above is true to the best of my knowledge and nothing material has been concealed thereof.

Date:

Place:  Delhi                                                          (Akshay Gola)