

QUALIFICATIONS

- Ability to write scripts in Dos, and Program in C, C++, C#
 - Strong experience in Salesforce Development and Design
 - Exceptional proficiency in Apex Classes Visualforce Migration Tool and other programs in Salesforce developer toolkit
 - Excellent understanding of Eclipse and other Integrated Development Environments
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TECHNICAL SKILLS

Computer Program/Scripting: Apex, VisualForce, C#, C, C++, Java, JavaScript, HTML, Perl, MySQL, Silverlight, and ASP.Net

EXPERIENCE

Zennify, Boise ID

August 2018 - Present

Salesforce Developer

- Development and configuration of custom Salesforce solutions using Lightning, Apex, Lightning Web Component and other Salesforce platform tools.
- Work with business and project teams to identify root causes of production issues and develop solutions.
- Customize Salesforce Financial Service Cloud through configuration and Apex development
- Integrate Salesforce Web API, Rest with Core Banking

First Tech Federal Credit Union, Mountain View

May 2014 – July 2018

Salesforce Developer

- Working with Terrifina partner rolled out DSP (Digital Sale Platform) and MRM application
- Built all Web forms in Firsttechfed.com route to Salesforce
- Managed API integrations and web services.
- Act as a technical lead to coordinate and maintain back end integrations with CMS.
- Worked with Novigo Solutions in India to build Firsttechfed.com using Salesforce Site.com CMS
- Developed workflows and triggers.
- Met with customer operations managers to identify issues and areas of potential improvement.
- Supported business needs with technical design documentation.

CRC Health Group, Cupertino

Salesforce Support

Jan 2011 – April 2014

- Resolved internal cases from end users related to S-Controls, Apex triggers, Visualforce pages, Workflow rules, Validation rules, Escalation Rules, Approval Processes, Reports, Dashboards, Sharing Rules, Roles, Profiles, data loads
- Integrated SF with Outlook, Jira, Bugzilla
- Managing Data Quality – Using Demand Tool for data cleanser, de-dupe

- Manage the Salesforce.com CRM application. Responsible for maintaining the functional areas of data management, forecasting, deal registration, contacts, leads, campaigns, opportunities, quotes, dashboards and reports Maintain user roles, security, profiles, workflow rules, etc.
- Developed Apex triggers to make daily work faster, to maintain data quality, and to enable greater reporting visibility
- Identify SF.com usage problems and craft technical / communication plans to remedy
- Participate in cross-functional teams that address strategic business issues involving CRM and sales operations

MontaVista Software Inc., Santa Clara

Oct 2008 – Nov 2009

Applications Administrator

- Administrate Salesforce.com.
- Create rules and design salesforce.com workflow to meet day to day tasks.
- Implement S-Control in SFDC
- Enhance VisualForce, Apex Triggers

SanDisk (Milpitas, CA)

Jan 2007 – April 2007

Test Engineer

- Responsible for writing test program code for variety of SanDisk Flash Card, Mp3 Player product types from design documents, systems manuals, and input from other System Design and Firmware Departments.
- Responsible for developing white and black box test software using C/C++/VBscript on Windows. Develop test plans. Automate running test process. Execute unit tests, integration tests and regression tests. Fill and track bug reports. Manage and execute the release process using scripts and make files.

EDUCATION & TRAINING:

Bachelor of Science, Computer Science, University of California, Davis (June, 2003)

MontaVista Embedded Linux Certify, MontaVista Software Inc. Santa Clara (June 2009)

SiteCore Website Development for .Net Developer Certify, SiteCore (July 01 2016)

SELF STUDY/DEVELOPMENT:

- Blockchain technology in Java

ORGANIZATIONS:

- Member of Volunteer Teaching Staffs at Tully Library

REFERENCES: Available Upon Request.

QUANG HA

- San Jose, CA, USA

Contact Information

- qha0112@gmail.com (Preferred)
- 4088886487 (Preferred)

Work History

Total Work Experience: 17 years

- **Salesforce Developer | First Tech Federal Credit Union**
May 01, 2014 - No End Date
- **| CRC Health Group**
Jan 01, 2011 - Apr 01, 2014
- **Salesforce Administrator | Barracuda Network**
Nov 01, 2009 - Dec 01, 2010
- **Applications Administrator | MontaVista Software Inc**
Oct 01, 2008 - Nov 01, 2009
- **System Administrator, Web Application Developer | Stanford University**
Apr 01, 2007 - Oct 01, 2008
- **Test Engineer | SanDisk**
Jan 01, 2007 - Apr 01, 2007 | Milpitas CA United States
- **System Administrator | DMinisite Inc**
May 01, 2006 - Dec 01, 2006 | Cupertino CA United States

- **Data Administrator | ELITIGATION SOLUTION INC**

Sep 01, 2003 - Apr 01, 2006 | Mountain View CA United States

Skills

- **salesforce.com** | 12yrs | 2020
- **apex** | 8yrs | 2020
- **documentation** | 7yrs | 2018
- **software** | 7yrs | 2018
- **api** | 4yrs | 2018
- **customer service** | 4yrs | 2018
- **dsp** | 4yrs | 2018
- **insurance** | 4yrs | 2018
- **integration** | 4yrs | 2018
- **it management** | 4yrs | 2018
- **web services** | 4yrs | 2018
- **call center** | 4yrs | 2018
- **data loader** | 4yrs | 2018
- **mortgage** | 4yrs | 2018
- **mrms** | 4yrs | 2018
- **technical drafting** | 4yrs | 2018
- **webforms** | 4yrs | 2018
- **dashboard** | 5yrs | 2014
- **reporting** | 5yrs | 2014
- **workflow** | 5yrs | 2014
- **data qa** | 4yrs | 2014
- **visualforce** | 4yrs | 2014
- **data loading** | 3yrs | 2014
- **verification and validation** | 3yrs | 2014
- **data management** | 4yrs | 2010
- **ipro** | 3yrs | 2006
- **concordance** | 3yrs | 2006
- **qa**
- **validation**

Work Preferences

- Likely to Switch: Most Likely
- Willing to Relocate: No
- Work Authorization:
 - US

- Work Documents:
 - US Citizenship
- Security Clearance: No
- Third Party: No
- Employment Type:
 - Full-time

Profile Sources

- Dice:
<https://www.dice.com/employer/talent/profile/b58f052a671f5826de6ddb8bcfa59f5a85e61ad1>