Swapnil Bhardwaj

Date of birth: 31/05/1994 | **Gender:** Female | **Phone number:** (+44) 7771944719 (Home) | **Email address:**

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● ABOUT ME

Experienced Salesforce Developer with over 7 years of hands-on expertise in designing, developing, and implementing Salesforce solutions. Proven track record of successfully completing complex projects while adhering to best practices, scalable design patterns, delivering high code quality achieving client satisfaction.

● WORK EXPERIENCE

10/2021 – 02/2024 Bangalore, India
SENIOR SALESFORCE DEVELOPER IQVIA

- Design, implement, and test new functionalities and features in Salesforce to meet business needs
- Develop Apex triggers, classes, Visualforce pages, Aura and Lightning Web components, and integrations with third-party applications using REST/SOAP APIs.
- Create comprehensive technical documentations outlining solution architecture, data model, integration points, and articulate implementation details to guide development teams and facilitate collaboration with stakeholders.
- Work in Agile environments, participating in sprint planning, backlog grooming, daily stand-ups, and retrospective meetings to prioritise tasks, track progress in JIRA and kanban, and adapt to changing requirements in SDLC
- Reduced overall defects by 35% by conducting rigorous code reviews, unit testing, and debugging to ensure high-quality deliverables and compliance with coding standards.
- Optimized the application performance by refactoring complex Apex code, reducing SOQL queries, and optimizing database operations, resulting in a 30% improvement in page load times and user productivity.
- Implement and customise Salesforce Service Cloud, Health Cloud and Community Cloud functionalities to optimise business workflows and enhance user experience.
- Configure and maintain Salesforce declarative features such as workflow rules, process builder, validation rules, and custom objects/fields.
- Perform data migrations, transformations, and cleansing activities using Data Loader and other ETL tools to ensure data integrity and consistency.
- Provided mentorship to junior developers, fostering their professional growth and development creating a collaborative environment for innovation

06/2016 – 08/2021 Bangalore, India
SALESFORCE DEVELOPER ACCENTURE

- Developed and maintained Salesforce solutions for multiple clients, addressing their unique business requirements and improving operational efficiency in a project following waterfall methodology
- Designed and implemented custom applications, reports, dashboards, and automation solutions using Salesforce tools and technologies.
- Worked closely with stakeholders on user stories to gather feedback, prioritize enhancements, and implement continuous improvements to Salesforce applications.
- Integrated Salesforce with external systems and platforms, including ERP, marketing automation, and payment gateways, to streamline business processes and data flow at large-scale
- Provided end-user training and support, resolving technical issues and ensuring smooth adoption of Salesforce solutions.
- Implemented security controls, user permissions, and data access policies to maintain data privacy and compliance with regulatory requirements.

● EDUCATION AND TRAINING

05/2012 – 05/2016
BACHELOR OF TECHNOLOGY Kalinga Institute of Industrial Technology

● DIGITAL SKILLS

Salesforce Core

Salesforce LWC | Visualforce / Lightning Components | Salesforce Administrator | Apex Triggers | Salesforce service cloud | Salesforce-Aura | Apex Code | Custom metadata | • Salesforce Configuration : Custom Objects & Apps Creation, Layouts, Workflows, Validation rules | Apex / Aura component

Programming Languages

APEX | JavaScript | HTML, CSS

Salesforce Tools

Copado | Salesforce DX | Data Loader

Database

Database: SQL, SOQL, SOSL, DML

Others

Web technologies: J2EE, RESTful Services, HTTP, SOAP | GIT, SVN

ADDITIONAL INFORMATION

CERTIFICATIONS

Salesforce Certified Platform Developer 1

Salesforce Certified Administrator

Salesforce Certified App Builder