# KULDIP KUMAR SINGH

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Aspiring to work with an organization in the field of IT Company, where I can carve a niche for myself and effectively deliver towards contributing to the organization’s target & aspirations.

**EXPERIENCE SUMMARY**

* Experience in **Development, Administration** in **Force.com and Salesforce.com.**
* Experienced in change Apex Classes, Apex Triggers and Visual force pages.
* Experienced using **Salesforce.com Administration and Creating Roles, Profiles, and Page Layouts, Reports & Dashboards.**
* Used Data loader for Data migration on **force.com** platform.
* Strong practical expertise on **Force.com**, **Validation Rules**, **Approval Process**, **Workflows.**
* Expertise in implementing the **Security Model** (Object, Field & Record level) in Salesforce.com.
* Involved in OWD.
* Involving in development of Visualforce page Component.
* Involving in development of Client Requirements gathering.
* Involving in development of Deployment Process.
* Good interpersonal skills, committed, result oriented, hard working with a quest and zeal to learn new technologies.
* Flexible to adapt to any new environment and work on any project.
* Familiar with ETL concepts.
* Familiar with Siebel concepts.
* Familiar with OBIEE concepts.
* Self-driven and passionate performer with the yearn to learn new technologies and techniques
* Handle multiple projects at one time and deliver quality work

**EMPLOYMENT SUMMARY**

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| 3i-InfoTech Ltd (New Delhi)Organization : 3i - InfoTechEnvironment : Siebel 8.0 Time Duration : Dec 6th 2010 to Oct 09th 2012 |
| Engineer Electrical & InstrumentationAirox Nigen Equipments Pvt. Ltd.H2 Generation Plant Project. Client : (BSL SAIL Bokaro, MPPGCL Khandwa, JITPL, Derang Angul ) Time Duration : Oct 09th 2012 to Sep 01st 2014 |
| 3i-InfoTech Ltd (New Delhi)Organization : 3i - InfoTechEnvironment : Salesforce CRM Time Duration : Sep 3th 2014 to Feb 22nd 2018 |

**EDUCATION**

• B.Tech Electronics & Communication Engineering from U.P. Technical University, Lucknow with 60.72 % in 2010.

• Class XII from U.P. Board in 2005.

• Class X from U.P. Board with In 2002.

**TECHNICAL SKILLS**

**Sales force Skills:** Salesforce (SFDC) Admin / Developer, CRM, SECURITY Controls, Workflows, Page layout, Objects, Customization.

**Tool**: Apex, Data Loader, Process Builder, Eclipse IDE, ZIRA, Codesk

**Development Tools**: Eclipse, Force IDE

Operating Systems: Windows 2000/XP, Vista, Window7, Window8

**Programming Languages**: Assembly Language, C and Ladder Programming of PLC

**Software:** Top view simulator

**Functional:** OBIEE 10g,11g, Siebel 8.1.1 , Oracle 10g,

**Microsoft suite** - Excel, Outlook, Word and PowerPoint

**PROJECT**

**Project #1**

**Company** : 3i-InfoTech Ltd

**Role** : Developer/Administrator

**Toolkit** : Salesforce.com, Page Layouts, Security controls, Reports & Dashboard

**Description :** The approach was to leverage their Salesforce account and build a recruiting application on the Force.com platform.

**Responsibilities:**

* Involving in Designing & Developing the Custom Objects using SFDC.
* Involving in Security Controls.
* Involving in Workflows & Approvals.
* Involving in Page layouts, Validation Rules, Search layouts, Relationship.
* Customization that includes setting up Roles, Profiles, Sharing Rules, Reports, Dashboards.

**Project #2**

**Project : Working on Ring Central**

**Environnen**t**:**  Salesforce.com

**Role:** Administration&Développer

Duration: Currently working (Sales cloud)

**Team Size: 12**

**Technologies and Tools :** APEX, Visual Force, Eclipse

Tools: Apex Data Loader, Eclipse (IDE)

**Description** :

RingCentral is a publicly traded provider of cloud-based phone systems for businesses. It provides a cloud-based business phone system. It offers PBX features such as multiple extensions; call control; Outlook, Salesforce, Google Docs, Drop Box and Box integration; SMS; video conferencing and web conferencing; fax; auto-receptionist; call logs; and rule-based call routing and answering

**Roles & Responsibilities:**

* Designing Visual Force page control class.
* Handles data with junction objects.
* Writing triggers.
* Creating database
* Salesforce Customisation.
* Writing test classes for the trigger and control classes.
* Customize the application
* Perform End –to end testing and supported User acceptance Testing

As per specification to validate the data as well as code.

* Template Creation as per client requirement

**Project #3**

**Project: WorkDay**

**Environnen**t**:** Salesforce.com

**Role:** Administration&Developer

**Team Size: 6**

**Technologies and Tools :** APEX, Visual Force, Eclipse

Tools: Apex Data Loader , Eclipse (IDE)

**Description**

Workday, Inc. is an on-demand human capital management and financial management software vendor. We have designed a survey portal for workday through which they can meet their client demands before providing them service of their product. We have provide them interface where they can manage their question of survey and manage it well.

 **Responsibilities:**

* Sales force Implementation, Administration, Development, End user.
* Data loading using external id through data loader.
* Analyzed and implemented the **Security model** (Object level, Field level and Record

 level) using Profiles, Roles and Sharing Model (Organizational-wide defaults & Sharing

 Rules) settings.

* Developing Fields, **Field mapping**, **object relationship**, Reports related with

 Customization part.

* Implement many to Many Relationship.
* Designed and developed **Workflow rules** for generating mails and Tasks.
* Implemented **Approval Processes** analogous to the Digital Factory current Approval
* Developed **Deployment Strategy** and deployed the application to Test, UAT and

 Production smoothly using Force.com IDE.

* Involved in developing **Visual Force Pages, Controllers, Triggers, Custom Objects**
* UI **Testing & Test Coverage**.
* Responsible for UAT hand holding and ensuring a delivery of each module on time.
* Responsible for providing direct support to users on production issues.
* Writing Test classes
* Deployment to Production using Eclipse Force.com IDE

**HOBBIES**

* Logic Development
* Listening Music

**PERSONAL DETAIL:**

 Father’s Name **:**  Mr. Indra Pal Singh

 Date of Birth **:** Sep 15th, 1988

 Permanent Address  **:** Village & Post – Bagharaya, Distt – Hathras. U.P.- 204102

 Marital Status **:**  Unmarried

 Gender **:** Male

 Nationality **:**  Indian

 Language Known  **:** Hindi, English

**DECLARATION**

I hereby declare that the above information is correct to the best of my knowledge.

Date:

Place: Gurgaon (Kuldip)