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**Summary**

IT professional with a passion for building creative solutions based on best practice designs that solve critical client issues and over 8+ years of experience in IT industry with 5 years’ experience in Salesforce.com as a cloud-based CRM Platform Admin & developer. Experienced in building custom Lightning Components, Apex triggers, Visual Force pages, workflows, process builders, Flows, Email alerts and Sales processes within Salesforce.

* Strong experience in Requirements Gathering, Analysis, Estimation, Design, Development, Enhancement, Maintenance and Testing
* Strong knowledge of testing process, worked on analysis, design and execution of test cases for Unit Testing as well as System Testing.
* Experience in Administration, Design, Development, Configuration, Implementation, Testing and support experience with salesforce.com platform and complete understanding of SDLC life cycle.
* Excellent understanding of object-oriented concepts and MVC design patterns.
* Experience in writing Apex Classes, Apex Custom Controllers and Controller Extensions, SOQL/SOSL queries, Triggers and Visual force pages.
* Experience in migrating to lightning and knowledge in building Custom Lightning Components
* Experience in developing and implementing the CSS style sheets, java script to the Visual Force pages in SFDC.
* Experience in Force.com IDE and Eclipse IDE with Force.com Plug-ins.
* Developing SOQL & SOSL for data manipulation requirements within Governor Limits
* Developing outbound and inbound integration using SOAP and REST web services
* Solid oral, written, presentation and interpersonal communication skills.
* Ability to assess user needs and communicate technology systems and solutions.
* Ability to work as part of a team to solve technical problems in varied political and geographic environments.
* Knowledge on Building reusable components in APTTUS.
* Knowledge on CLM

**Technical Skills:**

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| **Salesforce Technologies:** | Apex, SOQL, SOSL, Visualforce, Lightning Components, Lightning Web Components, Apex Controllers, Apex Web Services, Workflow & Approvals, Custom Objects, Force.com, Mavens Mate, Visual Studio Code & Salesforce CLI, Data Loader, Flow Builder, Process Builder |
| **QA Technologies:** | PLSQL, TOAD 9.1, Oracle 10g, SVN, HP Quality Center 11.0, JIRA, SharePoint, |
| **Languages:** | C, Apex, JAVA, jQuery, Java script |
| **Web & Database Technologies:** | HTML, JavaScript, CSS, Bootstrap, MS SQL Server |

**Professional Experience**

## **Role: Salesforce Admin & Developer (REMOTE) Aug 2017 – Present**

## **Client:** **Multiplan, Rockville, Maryland**

The objective of this project is to build contract management system using APTTUS and implement a proposal management system to better handle business between multiple business functions (Sales and Finance).

**Responsibilities:**

* Involved in Salesforce.com Application Setup activities and customization of apps to match the functional needs of the client.
* Created custom search site using Salesforce Site.com to satisfy the need to customer service.
* Implemented Apttus contract management system.
* Implemented a custom duplicate check functionality using Apex and Visualforce page
* Creation of multiple app pages, home pages and integrating custom components for salesforce Lightning apps.
* Used salesforce connect to establish a connection between salesforce, oracle to retrieve and display data on salesforce record pages.
* Implemented Process flows to perform custom functionality in salesforce.
* Involved in migration of all process builder flows to before update flows.
* Using APEX Programming best practices for Triggers, Utility classes and custom Classes to perform Asynchronous calls to implement business logic to meet business requirements.
* Modifying APEX Controller and Classes, Process Automation, Lightning Component and Helper functions as required to address changing business requirements.
* Automation of business processes by leveraging out-of-the-box tools and services of Lightning Experience.
* Leveraging field level security along with page layouts in Lightning to manage access to certain fields.
* Worked closely with client business owners to understand better the business while designing the solutions for the requirements.

**Role: Salesforce Admin**  **Jan 2016 to July 2017**

**Client: Cryoport, CA**

**Responsibilities:**

* Worked closely with client business owners to understand better the business while designing the solutions for the requirements.
* Created detailed technical design document based on the business requirements.
* Defined security model in SFDC based on the business requirements using such as Roles, Profiles, OWD, field level security.
* Categorize the users in different personas and assign profiles and permissions based on their use cases and day-to-day activity within the application.
* Develop new solutions to engage with customers using process automation tools like auto-response rules, Visual Flows, Process builder and Workflow rules.
* Designed, Implemented and developed the Custom Objects, Page Layouts, Custom Tabs, and Components to suit to the needs of the application.
* Implemented the Object Model (Custom Objects and Standard Object Extensions), Record Types, Relationships (Many-to-Many using Junction Objects), Formula Fields, Rollup Summary Fields, Profiles, Roles, Users, Security (Sharing Rules, Organization Wide Defaults), Page Layouts, Custom Tabs and Reports.
* Implemented Apex Triggers, Custom Apex Controllers, Extensions and Test classes.
* Using Apex Data Loader and Import Wizard for migrating records to sources, loaded data into Call Center application and for cleaning of data.
* Created Validation rules, Workflow rules, time triggered tasks, email alerts, field updates to implement business logic.
* Participated in Salesforce Design Planning especially for Apex and triggers along with Architect.
* Created test classes for apex classes which will have both positive and negative scenarios and delivered high quality.
* Performed Unit tests on the developed code and deployed to test sandboxes.
* Co-ordinated with testing team during testing and performed the defect fixes for the customizations.
* Co-ordinated UAT and worked with business team to get sign off for the deliverables.
* Actively participated in preparation of migration plan for the Components that need to be deployed to production as part of project Go-live.

**Environment:** Salesforce.com platform, Data loader, Process builders, dashboards, Workflow and approvals, Lightning app builder

**Role: Ab Initio Developer**

**Client: Medco, Montvale, NJ Mar 2013 – Jan 2016**

**Responsibilities:**

* Designed and Developed Various Ab Initio graphs using Ab Initio components like Partition by key, Partition by Round robin, Join, Reformat, Rollup, Sort, Filter by expression, Gather, Merge, Normalize etc.,
* Developed Complex XFRs to derive new fields and solve various business requirements.
* Implemented Data Parallelism through graphs, which deals with data, divided into segments and operates on each segment simultaneously through the Ab Initio partition components to segment data.
* Developed generic graphs.
* Loaded the fact and dimension tables focused on performance.
* Worked in a sandbox environment while extensively interacting with EME to maintain version control on objects. Sandbox features like check in and checkout were used for this purpose.
* Worked on improving the performance of Ab Initio graphs by using various Ab Initio performance techniques.
* Written user defined functions for business process to improve the performance of the application.
* Worked extensively on Validation scripts and automated routine tasks using UNIX shell scripting and SQL.
* Extensively working on design, develop and test environments, working on Vectors, record formats for different graphs.
* Created Psets to run generic graph with different parameters.
* Effectively used error, reject and log ports to see to understand component behavior.
* Extensively tested ETL (Ab Initio) part, using SQL queries for consistency and errors while extracting / transforming / loading the data.

**Environment**: Ab Initio (GDE 1.14.32 Co>Operating System 2.14.109), EME (Enterprise Meta Environment), Teradata, Oracle 10g, UNIX, Shell Scripting, SQL, PL/SQL, Autosys Scheduler, Windows XP.