## Description: sf_cert_dev_rgb

**DEEPAK SINGHAL**

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**Professional Synopsis :**

* Total 6.5 years’ experience in that 5 years of Salesforce and Force.com platform Experience.
* Worked on Sales Cloud, Service Cloud.
* worked on Lightning Component Aura Framework
* Have knowledge on Lightning Web Components.
* Enabled **Aura Framework**, by adding **Aura Attributes**and**Aura Handlers for Events** to focus on Logic and Interactions in Lightning Applications.
* Good knowledge in Salesforce Administration and Customization.
* Understanding of Force.com Platform and Salesforce.com Data Model.
* Configured and customized sales cloud, service cloud, Standard objects like Accounts, Contacts, Opportunities..
* Experience in analyzing business requirements, converting requirements into exact Salesforce.com workflows and configuring Salesforce.com to meet business requirements.
* Experience on various salesforce.com standard objects like Accounts, Contacts, Opportunities, Leads, Contract, and Campaign.
* Worked with Apex Classes, Triggers, Visualforce Pages, SOQL.
* Experience in creating technical design document to meet requirements of the project.
* Worked on Salesforce customization using Apex and Visualforce.
* Extensively used Data Loader for data migration activities.
* Worked on Rest API Integration.

**Salesforce Certificates:**

* + Salesforce Admin Certified
  + Salesforce Certified Platform Developer I
  + Salesforce Sales Cloud Consultant Certification
  + Salesforce Service Cloud Consultant Certification

**Professional Experience**

* Working as Senior Software Engineer with **Birlasoft** Noida from October 2018 to till date.
* Working as Salesforce Developer with **TCS,** Mumbai from November 2016 to October 2018
* Worked as Salesforce Developer with **CGI Group,** Bangalore from July 2014 to October 2016.

**IT Skill Set**

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| **Category** | **Skill** |
| Programming Skills | Force.com,APEX,VisualForce, Java |
| Management Skills | Agile Methodology |
| Migration Tools | Apex Data Loader, Ant Tool |
| IDE’s | Eclipse, Force.com IDE |
| Data Base | SOQL, SOSL, Oracle,Sql Server |

**Academic Qualification**

* 2013 **B.TECH (CSE)** from Bansal School Of Engineering & Technology, Jaipur (RTU)
* 2008 12th from Tagore NRI International School, Jaipur CBSE
* 2006 10th from Nitin Public School Jaipur RBSE

**Training and Certification :**

* Trained on Core java from Java Learning Centre, Bangalore.
* Corporate Training on Salesforce in CGI ,Bangalore .
* Salesforce platform and Force.com Certified Salesforce Developer (DEV401)

Projects Summary

Project Implemented in **Birlasoft:**

**Disney BLAST**

**Project Description:** Implementation of Sales Cloud project that works on Deal Management & their representatives. It includes configuration & customization for complex business process by following Agile Methodology.

**Roles & Responsibilities:**

* Created Lightning components.
* Initiating call with client, requirement gathering and preparing technical specifications.
* Handling the team & helping them in technical challenges.
* Reviewing the code.
* Publish the status of development status of deliverables.
* Worked on development of Apex classes, Triggers, Batch & Schedule classes.
* Worked on unit testing and deployment.

**Project : CooperVision**

## CooperVision, Inc. is a business unit of The Cooper Companies, Inc.. It is a soft contact lens manufacturer. The company was founded in 1980, and it is headquartered in Pleasanton, CA.

## CooperVision develops, manufactures, and markets a range of contact lenses to a worldwide market. It is operating in three regions namely Americas, APAC and EMEA. Functional.

Roles & Responsibility:

* Implemented the Business requirements on Salesforce.com platform.
* Top of Form

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| |  | | --- | | Implemented Sales Cloud Implementation. | |

* Bottom of Form
* Developed various Custom Objects, Tabs, validation rules on the Fields and Visual Force Pages.
* Worked on **Lightning SLDS , Lightning Component**
* Created page layouts, search layouts to organize fields, related lists, and other components on a record detail and edit pages.
* Created workflow rules and defined related tasks, email alerts, field updates to implement business logic.

**Project: Veolia**

Veolia has embarked on a Strategic Business Transformation Programmed centered on their CRM Capability.

* Enable effective collaboration across the different Veolia UK lines of business for customer management by providing an enterprise approach to sales and prospecting. an efficient sales management process by reducing complexity and manual hand- offs.

Roles & Responsibility

* **Lightning Design System, Lightning App Builder**and**Lightning Component features.**
* Integrated DPD System with Salesforce using Rest API Callout.
* Convert a Lead to a new Opportunity, new/existing Account and a new/existing Contact.
* Worked on Apex Triggers and Visualforce pages.

**Environment:**Salesforce.com Platform, Force.com,, Lightning Experience, Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, SOSL, Scrum, Custom objects, Custom fields, Web Services, SOAP, REST.

Project Implemented in **TCS:**

**Project : DSBR (Demand Side Balancing Reserve )**

**National Grid** is a British multinational electricity and gas utility company headquartered in London, United Kingdom. Its principal activities are in the United Kingdom and Northeastern United States.

The Project is Demand Side Balancing Reserve which implements the concept of saving Electricity in Uk and it includes three phases: Registration, Dispatch and Settlement. The same had to be implemented in the system on Force.com platform of Salesforce and different consists of several algorithms, processes and functionalities.

My role in the project included

* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Used Data loader for Data migration on force.com platform.
* Configured and customized sales cloud, service cloud, Standard objects like **Accounts, Contacts and Opportunities**
* Implemented the Business requirements on Salesforce.com platform.
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| --- | --- |
| |  | | --- | | Implemented Sales Cloud Implementation. | |

* Bottom of Form
* Developed various Custom Objects, Tabs, validation rules on the Fields and Visual Force Pages.
* Created page layouts, search layouts to organize fields, related lists, and other components on a record detail and edit pages.
* Created workflow rules and defined related tasks, email alerts, field updates to implement business logic.
* Worked on **Lightning Process builder**flows**, Connect API, Chatter and quick Action.**
* Built **Lightning Component** Tab for Salesforce 1 Navigation and Custom Applications in **Lightning**

**Project : ILMS(Insurance Lead Management System) :**

Project ILMS which implements the concept of Lead Distribution & Redistribution Engine for Insurance team. Implemented Round Robin and Designated Distribution logic with business rules that distribute leads based on program participation, product license validation and zip code radius

My role in the project included**.**

* Implemented Web-to-lead  functionality in Lead objects respectively.
* Configured and customized sales cloud, service cloud, Standard objects like Accounts, Contacts, Opportunities , Leads, Campaign
* Worked on Lead & Opportunity Management.
* Worked on Lead creating process in Salesforce from landing pages.
* Implemented the workflows and approvals for various functional requirements.
* Created multiple Profiles, Roles, Page Layouts, Record Types, Permissions/Permission sets .
* Developed various Apex classes, Controller classes Apex Triggers for various functional needs in the application.
* Using **Apex Data Loader and Import Wizard** for migrating data.
* Worked on Batch Apex Class and Apex Schedule Class.

Project implemented in **CGI Group**

**Project**

* **SHELL Customer Connect** ([www.shell.com](http://www.shell.com))

Shell Customer Connect is a community oriented salesforce.com application. It provides various functionalities to Shell employees and Shell customers. SCC has two communities i.e. SCC (Community for Shell Customers) and SCCE (Community for Shell Employees)

* + Enabled two communities for SHELL Employees and Customers.
  + FASS Configuration for Shell Employees Community
  + Developed Visual force pages and Components as per Sprint User stories.
  + Developed Apex classes and visualforce pages .
  + Worked on Salesforce configuration i.e. Workflow Rules, Create Objects, Fields and Tabs.

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| **PERSONAL PROFILE** |

Father’s Name : Mr. Subhash Chand Gupta

Date of Birth : 23rd April 1991.

Language : English and Hindi.

Nationality : Indian

**Declaration :**

I do hereby declare that all the above information is correct to the best of my knowledge and belief

Date & Place (Deepak Singhal)