SAKSHI GARG
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Objective

- To work in a challenging and energetic environment, where I can get a chance to use my logical and technical skills for the benefits of the organization as well as for my personal growth.

Career Contour

- Working as Salesforce Package Consultant with IBM since Sept 2021 to till Date.
- Worked as Application Development Associate with Accenture since Sept 2019 to Sept 2021.

Professional Synopsis

- 3 Years of Salesforce experience with major hands on and implementation in **Lightning Web Components, Rest API Integration** and **Salesforce Configurations**.
- Implemented various static and dynamic Lightning web components with communication between LWC to LWC, LWC to AURA, AURA to AURA, invoking apex methods from LWC.
- Worked on API Integration using continuation framework, and fetching API results in LWC.
- Worked on Einstein Chat Bot on Salesforce Community and fetching variables from Apex through Invocable methods.
- Worked on Auto launched Flows and invoking them through APEX.
- Implemented various aspects of Java script and HTML in lightning web components.
- Good knowledge of Profiles, Permissions Sets, Sharing Settings, Object Relationships, Field Level security, record type and page layouts.
- Worked on workflow rules, process builders and validation rules.
- Good experience of writing Apex class, Batch Class and Test Class, adhering all the Salesforce best practices.
- Deployment using Copado, Autorabit, GIT, Change Set and VS Code.
- Worked on Tableau CRM Integration with Salesforce and displaying views in Dashboards.
- Worked on Salesforce Platform Security which includes Event Monitoring, Transaction Security Policies, Data Retention and **Encryption**.

Certification

- Salesforce Certified Administrator.
- Salesforce Certified Platform App Builder.
- Salesforce Certified Platform Developer 1.
- Salesforce Certified Platform Developer 2.
- Salesforce Certified Service Cloud Consultant.
- Salesforce Certified Sales Cloud Consultant.
- Copado Certified Administrator.
- Copado Certified Developer.
- IBM Cloud Advocate -1

Salesforce Configurations : Object Configurations, Custom Fields, Profiles, Permission Sets, App Setup, Data Import / Export, Page layouts, Record Types, Quick Actions, lookup relationships, master detail relationships, Junction Objects.

Deployments : Autorabit, Copado, GIT, Change Set, Dev Azure

Salesforce Development :APEX, Lightning Web Components, Aura lightning, HTML, CSS, Javascript, Lightning Data Services, API Integration, SOQL, Test Class, Trigger, Einstein Chat bot with Invocable method, Tableau CRM, Encryption with Crypto Classes, Event Monitoring, Transaction Security Policies, Data Retention to Heroku.

Work Experience

Project- Polaris -Elevate Care
Client : CVS Pharmacy
Role   : Salesforce Developer (Lightning Developer)

- Working with a team of Lightning developers to develop a Pharmacy Benefit Manager (PBM) for the Pharmacy agents, to provide a 360 view of the health insurance holder, so that the agents can assist the cardholder or the pharmacist regarding a prescription of the patient.

Responsibilities

1. Worked on lightning web component to build the member central user interface, that gives a 360 view of
   the card holder's information.
2. Worked with Lightning Aura components, to either act as the container of LWC or for the communication between various components.
3. Worked with Workspace API in Aura Components to render the LWC in workspace tabs or the subtabs.
4. Worked with API Integrations, using the continuation framework, to integrate with the client systems to fetch the various information about the card holder and displaying that on the custom LWC components as per the latest design profiles provided by the UX Designers.
5. Implemented the various attributes of LWC framework such as Data table, Tabsets, Lightning Cards, Templates, Accordions, Progress Indicator, input fields, Modals etc.
6. Worked with JSON and static resources to clone the API results of various API's used by the clients in the initial stages of the project, for design purpose.
7. Developed a custom solution for case management using the custom user interface, entering the case field values and closing the case from that custom lightning web component.
8. Worked on Apex classes to call the API, fetching results from API, parsing those results in the wrapper class in required format and then passing that data to the LWC.
9. Worked on CTI Integration, through BnS softphone.
10. Worked with AutoRabit tool for deployment of components from one environment to the other, back syncing of lower environments from higher environment on the daily basis, as it is shared environment.
11. Worked on the Technical Design Documents for the client references.
12. Delivered good number of user stories with no or minimal defects.
13. Applied best practices on the apex classes and test classes.
14. Worked with test classes to provide 95+ test coverage.

Project : Omnichannel
Client : Ericsson Account
Role : Salesforce Consultant

Working with a team of Lightning Developers to develop Salesforce Platform Security to avoid any security breach from the platform using Event Monitoring, Transaction Security Policy, Data Retention and Custom Encryption with Crypto Classes and LWC.

Responsibilities :

1. Working on Service cloud features to enhance the Application Performance.
2. Delivered good number of user stories with no or minimal defects.
3. Applied best practices on the apex classes and test classes.
4. Worked with test classes to provide 95+ test coverage.
5. Working on Custom Encryption with Crypto Classes and LWC.
6. Deploying the components from one environment to another using Git Dev Azure.
7. Worked on securing complete Salesforce Platform to avoid any security Breach.
8. Worked on Customer Community Portal by implementing Aura, LWC and Apex.
9. Worked on Lightning Flows to handle Case Management Feature so that tickets can be created in the platform.

Internship

Intern at Accenture PVT LTD in Salesforce for 3 months.
Learned about Salesforce, Customer Relationship Management and built a website using APEX and Visual Force Pages.

Achievements -
- Received Accenture Celebrates Excellence (ACE) Award in **individual Skills Star category.**
- Received Star of the Month Award in May 2021.

Education

Name of course	Year	College/School	%
B.TECH. (E.C.E.)	2016-2019	Maharaja Surajmal Institute of Technology, GGSIPU Delhi	9.5 CGPA
Diploma (3 year)	2013-2016	Meera Bai Institute of Technology, Delhi	84.9% (1st division)
AISSE (Class X)	2013	Queens Mary's school, Delhi	77.9% (1st division)

Personal Details

Father's Name : Bipin Garg

Date of Birth : 23th July 1997

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