



Vivek Gupta

E-Mail: vivekgupta1588@gmail.com

Mobile : (+91)810-574- 5504

Career Overview

- Around 10 years of relevant experience in **Salesforce.com CRM** as a Developer and Administrator having in depth knowledge in Salesforce Implementation, Administration and Integration.
- Having 1.5 years of experience in Salesforce CPQ.
- Certified System and Application Architect.
- Certified **Scrum Master** having 4 years of experience in lightning.
- Good hands-on experience salesforce Lightning Components, Community Builder, SLDS and have some exposure to Einstein.
- Experience in analyzing technical challenges with excellent teamwork and client facing skills.
- Well experienced in **apex language Web Services, Visual Force pages, Components, Custom Settings, Tabs, Custom Objects, Triggers, Workflow Rules, Reports, Dashboards** and other Sales force standard features.
- Expertise in **Salesforce Integration**. Vastly experienced in **Web Service Integration**.
- Well experience of creating **Managed packages, Beta packages** and deploying them in Salesforce instances. Familiar with the usage of **SVN, Perforce, GIT** and deployment using **Change sets, ANT deployment tool**.
- Expertise in working with **Force.com IDE** for development and deployment
- Experience of using **SOAP UI** tool for debugging Web services.
- Experience of working with SFDC sandbox and production environment. Responsible for Sandbox refresh and maintaining metadata in sync between various org.
- Excellent work ethics, **self-motivated, quick learner** and **team oriented**. Continuously provided value added services to the clients through thoughtful experience and excellent communication skills.
- Strong ability to work independently with minimal or no supervision as well as in a team, highly flexible, adaptive and very quick at learning.
- Translated business requirements into logical, component-based technical designs and developed Database model and front-end prototypes.



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Projects

- 1. Project Name:** Partner Connect
Client: Internal
Role: Team Lead
Team Size: 20
Environment: SLDS, LWC, Salesforce CPQ, Lightning Pages
Role and Description: Implemented and managing internal CPQ application, partner community. Responsible for technical design of the application. Lead a team of 12 developers ensuring that all the deliverables are completed on time. Implemented analytics for the whole community.
- 2. Project Name:** Osisoft CRM implementation
Client: OSISoft
Role: Team Lead
Team Size: 8
Environment: SLDS, Lightning Components, Salesforce CPQ, Lightning Pages
Role and Description: Implemented steelbricks CPQ for a product catalogue of more than 800 products. Responsible for whole development/deployment/integration for whole end to end Quote to Cash process.
- 3. Project Name:** People 360
Client: App-exchange Product
Role: Team Lead
Team Size: 2
Environment: SLDS, Lightning Components, Community Builder, Lightning Pages
Role and Description: Requirement Gathering, Design, Build and deployment. Build an community theme that is hosted on app exchange and can be utilized by other companies.
- 4. Project Name:** Omnisure Cloud Implementation
Client: Omnisure
Role: Team Lead
Team Size: 25
Environment: Force.Com, JQuery, SLDS, JavaScript, Mustache.js
Role and Description: Lead a team of 12 members, responsible for requirement gathering, technical design, code quality checks, code reviews.
- 5. Project Name:** Dr. Know
Client: Kaiser Permanente
Role: Team Lead
Team Size: 6
Environment: Force.Com, SFDC, SLDS, JavaScript, Lightning Components
Role and Description: Design, Build and was of responsible for deliverables of 6 members, Responsible for mentoring the team on Aura components and build the standards for lightning.



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Employment History

- **VMware** in Bangalore (Nov 2019 - Current)
- **PwC** in Bangalore (Nov 2015 – Oct 2019)
- **Genpact** in Noida (Dec 2014 – Oct 2015)
- **Infosys** in Hyderabad (Aug 2011 – Nov 2014)

Academic Profile

- Completed bachelor's degree in computer science from Mediacaps Institute of Technology And Management, Indore, India. (Passed in 2011 with 73.32%)
- First Rank in my school in Class 12 in year 2006 with 86.2%
- First Rank in my school in Class 10 in year 2004 with 84.2%

Technical Skills

Salesforce Platform	Lightning, Steelbricks, Lightning Connect, Apex Language, Apex classes, Visualforce pages, components, Custom settings, Apex Triggers, SOQL, SOSL, Apex Web Services, Workflow & Approvals, Dashboards, Reports and other Salesforce standard features.
Web Languages	Java script, Ajax, HTML, XML, JQuery, JSON
Tools	Eclipse, ANT deployment tool, Soap UI, Data Loader,
CRM	Salesforce CRM
Databases	Data.com
Operating Systems	Windows XP/Vista/Windows 7, UNIX
Technologies	Salesforce.com(SFDC) platform, Java

Personal Details

Father's Name : Dr. Kamal Kishore Gupta
Mother's Name : Dr. Geeta Gupta
Date of Birth : 15th AUG 1988