

Sumit Mishra

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CAREER OBJECTIVE

To enhance my professional Skill in a stable and dynamic organization.

PROFILE SUMMARY

3+ years Experience as Backup Administrator, Providing Data Assistance Exchange, Microsoft SQL, Oracle, SAP, primarily for business client. Passionate about applying skills to protect essential client data. Experienced in developing and implementing new backup processes, managing large databases, and completing regular data restorations. Experienced in working on multiple tools like EMC Networker, Veritas NetBackup, BMC Control-M, Data Domain, Vprotect, V-Center. Worked on automating daily manual tasks using python and Linux scripting & pursuing Masters in Computer Application From Indira Gandhi National Open University, with a consistent academic record.

AREA OF INTEREST

- Backup and Recovery
- EMC Networker, Netbackup, Control-M
- Linux
- SQL and Oracle DBA.

EXPERIENCE

Dates	Organization	Role	Skills
Dec 2017 to Present	Capgemini India	Senior Analyst	Backup, Recovery, Backup troubleshooting, EMC Networker, Veritas Netbackup, SQL, Oracle, Linux, Unix, VMware, Vproxy, Data Domain, EMC, Control-M, Reporting, Automation, Cloud, DBA.

Key Responsibilities:

Backup - Administration of Microsoft Windows Server, LINUX/Unix server, Microsoft SQL database, Oracle Database, SAP database servers.

- Working Experience with tools like EMC Networker, Netbackup, DataDomain, BMC Control-M, Vcenter, Vprotect and other Backup tools.
- Collaborated with colleagues on the development and implementation of new backup policies and identified and resolved any technical issues.
- Performed data restorations, completed regular backups, installed and updated relevant software, and maintained various hardware.

- Worked on the improvement of existing backup operations to increase efficiency and decrease unnecessary expenses
- Have regular interactions with both internal and external customers as well as Account Managers and management
- Perform Basic troubleshooting of backup and restore failures on multiple platforms with varied configurations
- Perform data restorations for server, file system and or databases upon customer request in a calm and controlled fashion while maintaining consistent communication with the customer
- Organize regular audits of backup configurations to ensure quality of service
- Proficient in Tools like Veritas Netbackup, EMC Networker, Data Domain etc.
- Coordinate with third-party vendors, and technology providers to troubleshoot and perform operations activities
- Strong knowledge of EMC/HP products (DataDomain) including provisioning and how it works on the host side as well.
- Resolve escalated customer backup and restore issues. Able to effectively work with and manage escalations with all other Rackspace departments
- Proactively look to improve and add efficiency to current processes and exercise judgment in the decision-making process in order to provide consistent FANATICAL customer service
- Share and provide training, troubleshooting, technical advice and direction to other members of the team
- Strong knowledge of Data Domain utilizing Boost
- Proficiency in Windows, VMware
- Manage backup hardware and software installations and upgrades
- Technical administration of large enterprise backup solutions including multiple data centers
- Strong documentation skills along with the ability to train junior level personnel on day to day data backup tasks
- Expertise in Database Administration on Production Servers with server configuration, performance tuning and maintenance with outstanding troubleshooting capabilities.
- Strong technical background along with the ability to perform business analysis and write effective documentation and specifications.
- Implemented the new SQL Server 2012 mechanisms like data compression, online indexing, Contained Databases, security principals and AAG.
- Experience in Disaster Recovery Planning and Security Management operations.
- Strong ability to work independently and manage one's time. Strong knowledge of computer software, such as SQL, Visual Basic, Oracle, etc
- Automate IT processes using Python scripting.
- Automated daily tasks using Python and linux scripting.
- Worked on automating daily reports sent to user/clients
- Created a dashboard for monitoring the status of whole environment.
- Work with a team to create OneInfra (A tool for all)
- Support to BAU [Business as usual] calls for troubleshooting of issues 3rd party vendor coordination for visit and troubleshooting, Ability to work well with customers at multiple levels thereby keeping customer satisfaction high.
- Installed and Configured SQL Server Reporting Services
- Worked with BMC Control-M Workload Automation Tool v8 & v9 in Windows and Unix Environment.
- Follow up on production control issues from daily operations reports and ticketing system
- Monitor Control-M Servers/agents using Control-M/Enterprise Manager.
- Knowledge of DHCP, DNS and other windows related technologies.

ACADEMIC CREDENTIALS

Degree/ Course	School/ College	University/ Board	Discipline	Year of passing	Aggregate/ Percentage
Master of Computer Application	Indira Gandhi National Open University	Deemed University	Computer Science	2022	70%
Bachelor of Computer Application	CSJM University, Kanpur	Deemed University	Computer Science	2017	60%
XII	Kendriya Vidyalaya,Kanpur	CBSE	PCM	2014	62%
X	Kendriya Vidyalaya,Kanpur	CBSE	All subject	2012	80%

TECHNICAL ACHIEVEMENTS

- Coordinator in the college festival at CSJM University.
- Coordinator of Tech event 2015 at Kanpur University.
- Secured 3rd prize in TechnoWorld 2015 at IIT Kanpur.
- Coordinator in Techmantra 2016.
- Secured 2nd prize in Techfest 2015 at IIT Maharana Pratap College.

OTHER ACHIEVEMENTS

- Captain of University Cricket team
- Won Man of the series in Inter University Cricket tournament.
- Lead the Volleyball team at National Level
- Secured 2nd prize in National Maths Olympiad.
- Secured 1st prize in 100 & 200-meter race in KVS Regional games & sports meet 2010-2011.
- Participation certification of Major Dhayanchandra Hockey tournament

COMPUTER SKILLS

- OS: Windows, LINUX/UNIX
- Tools: Networker, Veritas Netbackup Data Domain, DPA, DPC, Control-M.
- Certification/Training of Azure, ITIL4, Devops, Python Scripting, LINUX

PERSONAL PROFILE

Father's Name : Mr. Pramod Kumar Mishra
Date of Birth : 04 Feb'1997
Address : Whitefield, Bangalore