HARSHITHA K R

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📍 : Bengaluru, India

Summary

- Having 9+ years of overall professional experience in IT Industry, including 4 years relevant experience in PRPC
- Experience in Banking, Insurance, Aerospace and Health care domains
- Well versed in delivering projects successfully under Agile and Waterfall models

Certification

- Pega CSSA v8.1
- Pega CSA v8.4

Skills

- Pega PRPC 8.x
- IBM BPM 8.5.7
- Core Java, J2EE
- SQL

Education

Bachelor of Engineering

(Information Science)

Visvesvaraya Technological University

2009-2013

Languages Known

- English
- Kannada
- Telugu
- German (Beginner)

Work Experience

Tata Consultancy Services   03/2023 – Present

Assistant Consultant (Optum Inc)

Implemented workflow to process coverage determination requests. This assists the payers to know if the medication is medically necessary and appropriate for the situation.

Responsibilities:

- Worked in an agile methodology. Participated in user story technical design discussion. Involved in analysis, design and implementation of the business requirements. Worked on Data Transforms , Activities, Flows, Flow Actions, Connect REST etc
- Taken initiative to enhance the application functionality based on the feedback provided during demo

HCL Technologies Pvt Ltd   12/2018 - 03/2023

Technical Lead (ING Netherlands)

Developed Audit Letter application using Pega DX API version 1. The application automated and simplified the process of requesting Audit Letter and completely removed the need of paperwork that was done earlier, thereby reducing the time and effort required to prepare an audit letter by half.

Worked on migrating legacy Kreta application logic into Pega Business Lending application.

Responsibilities:

- Participated in all the initial phases of the project, since it was developed from scratch. Interacted with business architects to understand the requirements
- Involved in analysis, design, implementation of the requirements and testing
- Played a DevOps Engineer role , following the CI/CD practice for deployments

Consultant (Boeing Co)

Worked on the application used for creating drawings of airplane parts, upon approval of this workflow, the designs would be routed for manufacturing. The application was built using IBM BPM.

Responsibilities:

- Developed new functionality and identified existing bugs in the application, performed Root Cause Analysis and fixed them
- Developed utilities to overcome redundant operations like BPD instance clean up, intimation of failure through email and deletion of records in DB

Torry Harris Business Solutions   04/2015 - 12/2018

Software Engineer (AMLAK Finance PJSC, Gulf Business Machine, TKML)

Worked as an IBM BPM developer for designing and implementing workflows which was used to disburse loans to individuals or organizations, by automating the mandatory compliance validations before providing an offer. As a Java Developer, was involved in building a standalone web application for tracking the budget allocations and raised POs and invoices by various departments

Responsibilities:

- Designed User Interfaces using Coaches and Coach Views
- Developed BPM Business objects, Human Services, Integration Services
- Participated in LLD documentation and unit testing