Naga Sirisha Gudavalli

(Software Engineer)

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Total Experience:5 years 6 months

## Career Objective

To work and grow in a professionally driven enterprise where I can use my intelligence, creativity & smart work to prove my worth. I would like to work for a position that offers recognition, challenges and opportunity in this competitive environment .

## Certifications

- ●Secured a **Core Java** course certification's from NIIT and from UDEMY.
- ●Certified on **Digital marketing** and in Google analytics from Google.
- ●Certified on Learning **React** js from UDEMY Academy.
- ●Learned **Web design, Web development** courses from SHAW academy.

## Programing skills

| Skill Set | C,CoreJava,Spring Frame work,Basics of Micro-services related to API calls |
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| WebDesigning | Javascript, CSS,HTML,Reactjs,XML,java,REST API /Ajax calls,Architectural styles |
| Database | Sql,Cassandra |
| FamiliarIDE's | Eclipse,Intellij |

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|---|---|
| **Integration Tools** | Jenkins |
| **SCMTools** | SVN, GitHub,Splunk, |
| **Dashboards Used** | Jira,Service Now, GCP dashboards,mpulse,Tealium,Tealeaf,Akamai,Splunk,Dynatrace,Ifscap,Astra,Google analytics,Quantum metrics,Grafana |
| **Microsoft Tools** | Microsoft Word,Excel,Powerpoint,outlook365,Microsoft Teams |

## Academic Acheivements

- Won "Tejeswini Memorial Award" gold medal for consistency in Academics
- Won Gold Medal from "JNTUK" for excellence in Academics for 2012-2016 year

## Career Profile

**From  2019-2023**                **Tata Consultancy Services**

**Title**                                         **Macys online website**

**Period**                           Since April 2019 to April 2023

**Client Name**                **Macys,Tapestry**

**Position**                              **Production support Engineer**

**Responsibilities**        Responsible Supporting Macys online website.

                                        Shop and browse components and GCP components.

                                        Daily site verification issues

                                        Responsible  fixing bugs.

- Supporting coding Technologies such as API calls, oracle sql,Telium Scripts for dynamic code injection into the production environment stack driver for GCP logs verification, dashboard creation for alert triaging.

- Hands on experience in mitigating the real-time issues related to data set up, Code, monitoring support (24/7) and coordinating with developers,3rd party and End users to resolve the critical issues

- Tools such as Mass portal, site DB based on updated the queries, used curl commands, Akamai tools for cache purge and endpoint json data for data to be reflected in respective api calls, during the real time issue mitigation in Macys Project

-  Hands on Experience on Jira and Incident management and prioritization, escalation and tracking of incidents as needed related to site issues analysis and reporting to the RCA over time, worked on p1, p2, p3 related issues

- Used the tools such as Tealeaf for Realtime user session capturing, cookie details, DOM elements. Pulse for Real time Traffic management tool used for statistical analysis such as page load times, Bounce rate, front end, backend load times, traffic based on DCA's, Regions, sessions.

- Experience in Akamai redirection through the Akamai portal based on certain polices and hands on experience in using debugging tools for UI, Data related issues.

- Used Splunk, mpluse, alerts creation portal, Tealeaf, Heroku platform for MEW2. 0 logs verification, Ifscap on total site health details and Astra for content management and Unix related jobs

- Good analytical ability, leadership, ability to think independently and learn rapidly.

- Conducted Training Sessions for new and existing employees

- Ensure Knowledge based articles are created and maintained to the correct technical standard.

- Established a support SLA which is audited monthly for quality control. This applies to accounts creation and troubleshooting issues.

Resume

- Worked as a production support on TOP5 brands in USA such as Coach,Coach Outlet,Kate Spade,Kate Spade Surprise,Stuart Weitzman.

| 2016-2019 | IVTL Infoview Technologies (Chennai) |
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**Title**      **product development Applications**

**Period**      July 2016 – February 2019

**Client Name**      **WORKSAP (Japanese based)**

**Position**      **Software Engineer (Developer)**

**Project s with responsibilities:**      **COMPANY CJK(FundsTransferCalculation)**

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- Based on Delphi code, we developed a product for the calculation of funds donated by different organizations, stored in the database with insertion, updating, deletion, adding features such as grid context menu, grid editing option Worked to convert successful Desktop application to web application.

    JavaScript, XML, CSS, Java7, Eclipse, GitHub, Jenkins, SVN, Delphi

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**COMPANY CSR (Attendance Management System)**

- It is related to keeping employee records such as Working Day Number, Leaves, Joining Date and Personal Information. Responsibilities using the concept of dispatcher. Worked in transforming efficient Desktop to Web application.

JavaScript, XML, CSS, Java7(dispatcher concept), Eclipse, GitHub, Jenkins, SVN, Delphi

**HUE-PTFconversion**

- This project is mainly related to temporary fix of bugs and converting product modules into New Environment such as changes in components structure, layout in Front-end

JavaScript, XML, CSS, Java 7, Eclipse (Mars), GitHub, Jenkins, SVN

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**Quality Control Management (Performance Improvement)**

- This project mainly concerned the enhancement of the quality in the process of changing and attaching customer-based functionalities to the computer. Actually, interested in web application consistency by addressing the client- side bugs raised. Ensures even improved efficiency of the delivered applications.

JavaScript, XML, CSS, Java 8, Eclipse, GitHub, Jenkins, SVN

## Education Details

- Graduated from MIC college of Technology, Kanchikacherla with 88.1% in ECE Specialization
- Completed MPC from Narayana Junior college, Gollapudi with 96.4%
- Completed SSC from Vijaya Rani English Medium School, Kanchikacherla with 92.1%

## Personal Details

Hobbies:      Painting, Singing songs, Listening to Music, Cooking, Making Crafts.

Languages:   Telugu, English, Hindi

Date of Birth:  July 26 1995

Marital Status:  Married

## Declaration

I hereby declare that all the above furnished details are true to the best of my knowledge.

Kanchikacherla

Resume