

RISHABH SEHGAL

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Professional Summary

Genpact (Project : CoraAP)

Position : Engineer II

Duration : September 2018 - Present

Experience of 2+ years in development on salesforce platform. Worked in Agile Environment and holds good command in communication, interacted with clients for understanding the requirements.

Skills

- Apex
- Aura Lightning Framework
- Apex Trigger
- Javascript
- Apex Integration
- Salesforce Admin
- Requirement Gathering
- Process Builder / WorkFlows
- Strong Interpersonal And Communication Skills
- Data Migration : SFDC Data Loader, Ant, Workbench.
- Debugging and Running Diagnostics
- Scalable Enterprise Software Solutions
- Excellent Analytical And Problem-Solving Skills

Certifications

- Salesforce Developer 1 Certified.
- Microsoft Azure-900 (Azure Fundamentals) Certified.
- Flossum Certified Professional.
- Certification of Java training by Oracle.
- Udemy Certificate on Basics of Blockchain.

Work History

Engineer II

09/2018 to Current

Genpact – Noida, UP

Project : Cora AP (Accounts Payable)

Key Responsibilities in Project :

- Involved in development of product as a developer.
- Developed Lightning Components, Triggers ,Apex Classes.
- Resolved algorithmic problems and build complex functionalities for Product.

- Drove on operational improvements which helped in Cost cutting of product at implementation end.
- Worked on implementation for a major customer.
- Created Workflows ,Process Builder , Profiles , Validation Rules , Reports.
- Increased customer satisfaction by Debugging/Resolving Critical issues, improved operations and provided exceptional client support.

Description :

AP Product eliminated non-standard manual processes, reduces high cost of operations through automated workflows and handles life cycle of Invoices. I had a privilege to work on following Enhancements:

a) Email Approval Process : E-Approval System is the easiest way to perform approvals over some crucial data without logging in into the systems but over emails, customized email templates are used to display the dynamic data lists and provided with the User actions on the email itself to perform the designated tasks as required in the product.

b) TAT Calculation : Tracking the overall Lifecycle of any invoice / case from the day it has been created to the End of the process, it is one of the key part of the product as in need to check who holds the case and process being performed along with time tracking.

c) Apex Hook : Created Apex Interface to interact with Apex Custom hooks, providing the capability of making custom process work with-in from product managed package by Using custom hooks and providing Interface to achieve this.

d) Multiple GRN Flip : Designed Lightning components from Scratch and implemented with complex algorithmic solution in order to achieve the business use case of handling the GRN Received from the different ERP's.

e) AP Lite : Developed a cost effective solution for the clients to reduce the implementation cost to minimum, by providing a one time setup Lite package which helps to migrate all the basic requirements of the product functionalities to function in one go.

f) Import/Export of Related data from Lightning Component :

Developed a customized Import / Export functionality of retrieving and uploading the related list data, displayed on the custom built screen.

g) Language Translation : An application needs to be multilingual and this was achieved by replacing all hardcodings with Custom Labels and handling the translation using Salesforce platform. Customizing all queries in order to handle translation based on locale and make the module multilingual.

h) Consolidate Email Reminders : Developed a schedulable custom flow for Reminder and Escalations, written batch class to achieve this and multilingual approach for wider business model making the product more interactive and informative.

Accomplishments

- Resolved product issue through consumer testing.
- Well appreciated by the company at first tenure in industry.
- Got Promoted in first year of joining the company.

Education

B.tech: Computer Science

06/2018

IMS Engineering College - Ghaziabad

Additional Information

> **Trailhead :**

- 56 Badges
- 2 super badge

> Guided and Managed 2 resource as a buddy.

> Fun at work is the moto - Productivity at its best.