

# SHIV POOJAN PATEL

## SALESFORCE CONSULTANT

salesforce

### PROFILE

Seeking career enhancing assignments in the domain of Software developing with a growth oriented organisation and to be a Salesforce Architect. Aspiration to become Salesforce Application Architect.

Total 10 Years 8 Months

### CERTIFICATIONS



Admin 201 , PD1, PD2, Service Cloud, JavaScript Developer I , Sharing and Visibility Architect & COPADO CERTIFIED ADMINISTRATOR

### APPRECIATIONS/AWARDS



More than 9-10 Times.

Awarded by Accenture as Apex Award.

Awarded by GMR as CIP Award.

Awarded by GMR as BLIP Award.

Awarded by GMR as Star Emp. of the Month Three Times.

### EPAM System



Lead Software Engineer  
March 2021 -Present

Project: Contract Tracing,  
Transportation, Digital Rounding,  
Criteria Match Tool, Copado CICD  
DevOps Tool

### CONTACT

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Location: Noida, India



### MILESTONE ACHIEVEMENT



Implement SSO & SAML.

Tooling API implementation to make the support and admin process happen in one go Heroku Connect

Using Scratch org , Maximizing org utilization (Salesforce DX with VSTS)

Automation of different process after Integration with ML .

Working on Sales Cloud & Service Cloud.

Working on Health Cloud OOB and Customizations. Configure, Integrate with Salesforce and Use FormAssembly for 5 form for Audit tracking. , DevOps change set, work-bench and CICD deployment etc.

Assessment profile for hiring new candidate.

Participate R&D and training program.

I have worked on the Lightning Web Component(LWC).

Working on data loader and import wizard.

Lightning Events, Process Builder, Approval Process, SFDC (Customization +Configuration),

Apex , Trigger , Batchable Class, Schedulable Class, Queueable class, Deployment, SOQL and SOSL, Production issues, Metadata API

## JoulesToWatts



Salesforce Developer  
May 2019 - Mar

Working For Genpact



Project: Cora APFlow, Helpdesk,  
Jitterbit, Buyer Portal, CICD  
deployment

Worked on CoraAP Flow, Helpdesk with multiple Accounts.  
Implement SSO integration.  
workedAll Configuration, customization like Auto matching, auto tagging, reminder escalation, custom approval process , JS-hookup, DevOps change set, work-bench and CICD deployment etc. I have worked on the Lightning Web Component(LWC).  
Worked on Jitterbits transform from XML to Salesforce Records in SFDC.  
Worked on Configuration of Mailroom Daemon.Lightning Components, Lightning Events, Process Builder, SFDC (Customization +Configuration), Apex , VF, Trigger , Batchable Class, Schedulable Class, Deployment, Front End Architecture, JQuery, SOQL and SOSL, Lightning, Production issues, Metadata API

## Accenture Inc.



Application Development Team  
Lead

Jan 2015 - May 2019

Projects:  
ECMS, DCPN, GSS, Clarity,  
Sales Pulse.

Assets:  
TaaS Tools, RMS Tool,  
NovaSuite Integration.

Worked on Planed to successfully upgrade Apttus Manage package  
Worked on Integration of SFDC with Amazon Web Service(AWS-S3).  
Worked on Apttus and Adobe Manage package for Agreements and E-signature.  
Salesforce developer working for the client for developing customized VF page, process builder, and flow.  
Support existing integrations between Salesforce and other boundary systems using Salesforce & 3rd party APIs.  
Develop new interfaces as needed Proficiency in Apex, Visualforce, Web Services, SOQL, AJAX, XML, Javascript, HTML.  
Experience in SFDC customization, integration and administration Skills required.  
Lightning component development for various part of community as well as Lightning applications.

## GMR Airport Developer Ltd



Executive

July 2012 - December 2014

Projects:  
CDM System, ENFA,  
VIP Management System

Responsible for developing REST web service classes, request, response and handler classes and Integrated completed application. Expertise in Core Java, Collections, Data Structure, Multi-threading, Java Script, Ajax, Web Service, Hibernate, stratus and Spring core.  
Worked on Databases ( Oracle, MySQL, SQL).  
Worked on Agile development methodology and Continuous Integration/Delivery

## Magna Infotech



Software Engineer  
December 2011- June 2012

Projects  
Telex Message Parser, CDM System

### TOOLS



PERFORCE, Change Set, Data Loader,  
WorkBench, JIRA, GIT, JENKINS, SVN,  
ECLIPSES, SOAP-UI, ADVANCE  
RESTCLIENT, POSTMAN,  
SQLDEVELOPER, Confluence Page

### EDUCATION



#### GBTU

Master Of Computer Application  
2007 - 2010

#### Allahabad University

Bachelor Of Science(B.Sc(CS))  
2004 - 2007

#### U.P. Board

Senior Secondary  
2001 - 2003

#### U.P. Board

High School  
2000 -2001

Responsible for developing REST web service classes, request, response and handler classes and Integrated completed application. Expertise in Core Java, Synchronization, Serialization, Collections, Data Structure, Multithreading, JavaScript, Ajax, Web Service, Hibernate, stratus and Spring core, Spring Rest Web Service, Servlet & JSP, JSTL, JDBC. Worked on Databases ( Oracle, MySQL, SQL). Used Soap-UI, Postman and Advance Rest client for web service testing. Using SOA architecture creating a generic product model. Leading team of 5 - 8 developers (including java J2ee, Salesforce, and manual QA)

### SKILLS



SSO, SAML, LWC, Lightning Component, Lightning Events, APEX, Trigger, Visualforce page, Visualforce Component, Batchable class, Schedulable Class. Web Services (SOAP, REST), Amazon web service(AWS), Thru Inc Integration, XML, JSON, Salesforce API, Metadata API, Tooling API. Apttus, Adobe Manage package for Agreements and E-signature. Workflow, Process Builder, validation rules. Data Loader, Report/Dashboard. SFormulae's , Data Security, SOQL/SOSL Google, Linked-In, Facebook APIs Oath. Soap-UI, Postman and Advance Rest client. Core Java, J2EE, Collections, Multi-Threading, Data Structure, Synchronization, Serialization. Hibernate, Spring MVC, Spring Core, Spring Web Service, JDBC, JSP, XML. JavaScript, AJAX, JQuery, CSS. PL/SQL,Oracle, MySQL, SQL. SqlDeveloper, Workbench, Rest Client. Project Methodologies Tools : AGILE/WATERFALL