**![Graphical user interface, application

Description automatically generated]()Mahesh Sudhamalla**

**Salesforce/Vlocity Developer**

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**Professional Summary:**

* 2 years on **Salesforce** platform and 2 years on **Vlocity** platform.
* Hands on experience **with Apex Language, Apex Trigger, Apex Class, Batch Apex, Apex Test Methods, Apex Web Service, and Visualforce pages, Visual force Components & Controllers**.
* Experience in Administration, Configuration, and Implementation of **Salesforce CRM and Salesforce SFA applications based on Apex Language and Force.com Platform.**
* Experience in writing **SOQL and SOSL using Force.com Explorer, Developer Console and Force Work bench.**
* Experience in moving Apps from lower sandboxes to production environments and addressing issues related to functionality, integration, and deployment.
* Customizing of **Visualforce** pages with Visual force components, Custom, Extension controllers and develop dynamic components
* Good knowledge on CRM processes like Sales, Customer Service and Customer Support, Business processes and recommended solutions to improve their processes using salesforce.com.
* Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
* Experience in developing various custom **Lightning components** and reused it in various record pages.
* Good working experience in Design and Development of User Interfaces Using **Visual force**, **HTML, CSS, JavaScript and jQuery.**

**Technical Skills:**

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| **Salesforce.com** | Apex, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visual Force Pages/Components, Apex Web Services, Workflow & Approvals, Dashboards, Custom Objects, Outbound Messages, Assignment rules, Validation rules, Conga composer, SourceTree, Bitbucket, VS Code, Bamboo etc. |
| **Force.com Tools** | Eclipse, Force.com Eclipse IDE Plug-in, Force.com Data Loader, Workbench |
| **Languages/Technologies** | WSDL, XML Schema,Apex, SQL, PL/SQL. |

**Work Experience:**

**Client: Google Fiber, CA. Sep 2021 to till date**

**Role: Vlocity Developer.**

Responsibilities:

* Building Reusable Components in **Vlocity**.
* Optimize and improve the overall runtime of **Omniscripts, DataRaptors and Vlocity Integration** Procedures using best practices.
* Writing **Unit test cases** with proper scenario and best practices.
* Building different reusable components and libraries to support common functionality and features.
* Configured Vlocity Actions and Vlocity Cards to launch **OmniScripts**from different page layouts.
* Configuring guided interactions using **Vlocity OmniScripts**.
* Configured **Vlocity DataRaptors** to Extract, Load and Transform data from Salesforce to Vlocity and Vlocity to Salesforce.
* Worked on LWC components, APEX calss.
* Worked with **Omni scripts, Data JSON, Advance Console and Cards, setup** and configuration in sandboxes like vapor, proto, and staging.
* Worked on supporting tickets in the following areas: **Roles, Profiles, Access Settings, Workflow Rules, Validations, creation and modification of fields and page layouts, upload of data**.

**Client: USAA, San Antonio, TX. Oct 2019 to August 2021**

**Role: Salesforce/Vlocity Developer.**

Responsibilities:

* Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com (SFDC) and using other Platform based technologies like **Visual force, Force.com**, and **Web Services**.
* Created various Reports (**summary reports, matrix reports, pie charts, dashboards, and graphics**) and Report Folders to assist managers to better utilize Salesforce as a sales tool and configured various Reports for different user profiles based on the organization’s need.
* Worked on **Agile** Methodology framework.
* Created Labels to set the predefined values for the client-side pagination process.
* Developed Custom Validations to override the Salesforce default validation rules.
* Used **Force.com** developer toolkit including **Apex Classes, Apex Triggers and Visualforce pages** to develop custom business logic.
* Complete bulk imports of data using **Apex Data Loader**.
* Deployed the code developed in the **Dev Sandbox** to the Test Sandbox and the Production sandbox.
* Involved in Unit Testing, for the customizations and developments done during the project.
* Interacted with testing and the development teams for the development and testing of the code.

**Client: AppShark, India Feb’2016 to April 2018**

**Role: Salesforce Developer**

Responsibilities:

* Designed, developed, and deployed **Apex Components (Classes, Triggers and Validation rules**) for various functional needs within the application.
* Provide Technical expertise and best practices for SFDC development.
* In Administrative function, created profiles and implemented **Object level**, **field-level and record-level security** and created **permission sets** whenever required**.**
* Creation of **Public User Groups** and adding users to these specific groups based on the programs in the Organization.
* Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into Salesforce.com and checking the correctness of the data.
* Developed re-usable user interface components with the lightning component framework.
* Created permission sets to give access to certain users depending on the business criteria.
* Developing batch classes as per business requirements and scheduling, monitoring Batch Jobs.
* Assist with analysis efforts and documentation with product owners to maintain product documentation.

**Certifications:**

* Salesforce Certified Platform Developer I.
* Salesforce Certified Administrator
* Vlocity Certified Platform Developer.

Trailblazer Link: <https://trailblazer.me/id/mtechnologies1>

**Education:**

Master’s in computer and Information Sciences - RIVIER University, NH, USA -2018-2019