

## Abhishek Rusiya

Salesforce Consultant, HCL Technologies (Dec ,2021 – Present)

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### ✚ Past Experience

- Infosys Bangalore (May,2021 – Nov,2021)  
Role – Salesforce Consultant  
Designation – Consultant
- TCS, Nagpur (Jan 2016 - May - 2021)  
Role - Salesforce Developer  
Designation – IT Analyst

### ✚ Education

- B.E. (Mechanical) from Rajiv Gandhi Technical University, Bhopal  
From 2011 - 2015 with CGPA of 8.3/10

### Professional Experience Summary (Total exp: 6.2 years, Salesforce exp: 5.5 Years)

#### ➤ Roles I performed:

- Team lead, Consultant, Individual contributor, Team member, Deployment manager, Salesforce developer & admin

#### ➤ Certifications I hold:

- Salesforce Certified Platform Developer - I
- Salesforce Certified Administrator
- Salesforce Certified Einstein Analytics Consultant
- Salesforce Certified Service Cloud Consultant
- Copado Certified Fundamentals I
- Copado Certified Fundamentals II
- Copado Certified Consultant

#### ➤ Salesforce Experience:

- **Lightning Web Components** : Lightning Data service , Lightning Navigation , Communication among components using events , Apex call using wire method and Imperative call , Lightning message service ,Event handling , Conditional rendering , Connected and Rendered callback , Apex refresh event handling , Lightning out , JavaScript ,CSS , Wire Adapters in LDS , Basic LWC components in LDS , External JS and CSS , Lightning message service , Salesforce JEST testing of LWC components.
- **Aura and Lightning Components**: Component and Application events, event handling, Aura method , Interfaces , Lightning Data service , Lightning out for use of components in VF etc.
- **Integration**: Integration using SOAP and REST and Apex REST , Integration to external Systems like SAP using inbound and outbound web services, Cloud Integration , Platform Events , Connected Apps , MFA , Oath 2.0 , Java Web Token Based Authentication , Named credentials , Auth providers, Knowledge of Mulesoft , web services , WDSL etc.
- **Apex**: Triggers, Apex controllers, batches, schedulers, Apex REST, Web callouts using Apex, future method, Apex sharing, Test classes for Async apex, controllers and mock callouts.
- **Deployments and CI/CD**: Bitbucket, Git, Gitlab for Deployments, Copado for continuous deployments, Code reviews, Manage branches, Source tree , Change sets etc , PMD and Code scan Automated Deployments , Compliance checks and testing.
- **Service cloud /Sales cloud**: Omni- Channel, Case management, Email to case , Web to case , Queues , Assignment rules , Process builder , Designing the optimum service console , Chatter , Auto - response rules , Email templates , Workflows like email alerts , outbound message , field updates , Flows and Process builders for customizations , Chatter , public groups , Reports and Dashboards , Bots , leads , opportunities etc.
- **Salesforce Admin** - Workflows, Flows, Process builder, Sharing settings, Security settings, Roles, Profiles, Permission sets, User management, customization, Objects , Object relationships , FLS , OLS , Record types and Layouts , Custom metadata , custom setting , Data import wizard , Data loader , Sandboxes etc.

*Thank you.*

