SAI ANANTH KOMARA

SALESFORCE ADMIN/DEV SUPPORT ENGINEER

CONTACTS

+91-8105636881

ananthheard93@gmail.com

Shivaji Raja Rams Apartment,
Beside Andhra Bank Side Street,
Puppalaguda, Manikonda,
Hyderabad, 500089

SKILLS

User Setup, Security and Access, Sharing rules, Validation Rules, Workflows, Process Builder, Flows, Profiles, OWD, Public Groups, Assignment Rules,

SOQL, SOSL

Visualforce Pages

Apex Classes

Integration

Apex Triggers

Lightning Web Components

Batch Jobs

Marketing Cloud (Email Studio, Journey Builder, Mobile Studio, Contact Buider)

ABOUT ME

Having 7+ Years of IT Experience across software system analysis.

Having 5 + years of relevant Experience in Salesforce Administration and customizing developing applications with Salesforce.com CRM.

Have Good Knowledge in Salesforce Marketing Cloud with 1+ year experience.

PROFESSIONAL SUMMARY:

Experience in SFDC development using **Apex classes and Triggers, Visual Force, Force.com IDE, SOQL, SOSL.**

Hands on experience with Apex Language, Apex Trigger, Apex Class, Apex Test Methods, Visualforce Pages, Visualforce Components & Controllers.

Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Approvals, Workflows, Reports, Dashboards.

Extensive experience in designing Custom Formula Fields, Field Dependencies, Validation Rules, and Approval Processes.

Good experience in developing **Lightning web Components.**

Knowledge on integration between **SOAP and REST API.**

Provided best practices and managed customers' expectations and experience in a way that resulted in high customer satisfaction.

MARKETING CLOUD EXPERIENCE:

Had Good Experience in Email Studio, Journey Builder, Automation Studio and Contact Builder.

Configuring Data Extensions, Import Activity, File Transfer, and other activities (Micro-sites, User- Initiated Emails, Trigerred Emails)

Creating Automations under Automation Dashboards both scheduled and file drop automations.

Worked on Integration with Heroku and marketing cloud using REST API.

WORK EXPERIENCE

FEB 2017
PRESENT

SALESFORCE ADMIN/DEVELOPMENT SUPPORT ENGINEER
Salesforce India Pvt Ltd | Hyderabad

MAY 2016
DEC 2016

CRM ADMIN
Hewlett Packard | Bengauluru

DEC 2014
FEB 2016

SALESFORCE DEVELOPER
Accenture India | Bengaluru

NOV 2012
NOV 2014

JAVA/SALESFORCE ADMIN
Mindtree | Bengaluru

EDUCATION

2012

BACHELOR OF TECHNOLOGY
Dr. Navalar Nedunchezhiyan College of Engineering and Technology | Tholudur

CERTIFICATIONS

MAY 2017

SALESFORCE ADMINISTRATOR

NOV 2017

SALESFORCE CERTIFIED PLATFORM DEVELOPER-I

JUN 2017

SALESFORCE CERTIFIED PLATFORM APP BUILDER