

Sona Muthyala

Email id: sonareddy.muthyala@gmail.com

Contact Number: +91 9573962742

---

#### **SUMMARY:**

- Over 3 years of experience in the IT industry including 3 years of experience on the Salesforce Admin and Development and lightning.
- Proficient in designing and developing web page effectively using HTML5, CSS3, Java Script and jQuery.
- Having Good Experience on Salesforce Admin, Configuration (OOTB), and Development.
- Experience on Visualforce pages, Apex classes, triggers, batch apex, schedule apex, test classes.
- Experience on Lightning App builder, Buttons, Quick Actions and lightning Components.
- Toiled on Record Types, Validation Rules, Triggers and Page Layouts.
- Experience on builders, workflows, Approval Process, automated Email Alerts, Email Templates and Validation, querying Process Salesforce objects, using SOQL and SOSL.
- Experience on Migration process using change sets and Workbench.
- Experience on configuring Salesforce.com by creating profiles, roles, users, custom objects, various types of custom fields, links, buttons, record types, Junction objects, master-detail relationships, lookup relationships, role based page layouts, custom Tabs, security and sharing rules.
- Building custom reports and Dashboards.
- Experience on Apex Data Loader, import wizard, Dataloader.io.
- Experience on Sales cloud, service cloud and Communities.
- Knowledge on SOAP and REST based Web Services APIs .
- Knowledge on Lightning Data Service (LDS) and SLDS.
- Good understanding and real-time industry working experience in Agile Projects.
- Good at MVC Frameworks and AngularJS.
- Technically strong in Python, C# (Basic and Advanced).
- Had Acquaintance on Oracle Database and well-trained in SQL (Version SQL Server 2012).
- Experience on MySQL and C# Application development.

#### **Technical Competencies:**

- Salesforce Technologies : Salesforce Lightning Components, Apex Classes, Triggers, SOSL, SOQL, Visual force Pages, Workflow & Approvals.
- Salesforce Tools : Apex Data Loader, Import Wizard, Eclipse IDE.
- Languages : APEX, Python, C# (Basic and Advanced), MVC, HTML, AngularJS
- Software Products/Tools : Eclipse, Microsoft Visual Studio, SSMS.
- Web Technologies : Java Script, HTML, CSS.

#### **CURRENT ORGANISATION:**

- Working in Infosys from December 4th 2017 to till date.
-

Sona Muthyala

Email id: sonareddy.muthyala@gmail.com

Contact Number: +91 9573962742

---

**EDUCATIONAL QUALIFICATION:**

| Qualification | Institution                                    | University/Board   | Year of Passing | Percentage of Marks |
|---------------|--|--------------------|-----------------|---------------------|
| B.Tech.       | Vignan Institute of Engineering and Technology | J.N.T.U. Hyderabad | 2017            | 75                  |
| Intermediate  | Sri Gayatri Junior College                     | I.P.E              | 2013            | 95.2                |
| 10th Class    | S.J.V.N School                                 | S.S.C              | 2011            | 91                  |

**PROJECT 4:**

Project: Product Automation

Role: Salesforce Admin and Developer.

Duration: Sep 2019 - till Now.

**PROJECT DESCRIPTION:**

The AMA is the organization that provides direct benefits to marketing professionals in both business and education and assist in personal and professional career development among marketing professionals, and to advance the science and ethical practice of marketing disciplines. The project involves implementation of the product automation in Marketing cloud, setting up a product management process, order management and its sub products, data management, Certification process.

**ROLES AND RESPONSIBILITIES:**

- Part of Development and Administration team.
- Developed Flows for creating Memberships, Group Memberships, for purchasing products available in online and used Apex Classes, Triggers, Test classes, Visual force pages, batch apex, Schedule apex, Lightning components in Automation. Automated Discount codes, group discount codes, handled Certifications status.
- Implemented Process builders, Workflow, Flows, Approval process, Validation Rules.
- Creating the Reports and Dashboards.
- Involved into Admin Related stuff Users creation, Profiles, Roles, Page layouts, Record types.
- Involved into migration activities using Change sets and Workbench.

**PROJECT 3:**

Project: Product Automation

Role: Salesforce Admin and Developer.

Duration: Nov 2018 – Aug 2019.

**PROJECT DESCRIPTION:**

YuMe is a globally service provider of intelligent products and smart systems. It is implementing Salesforce CRM for various business units to address the Sales, Services requirements and Data Management. The project mainly involves implementation of the service cloud data managing functionality for YuMe, setting up a case management process, data

---

Sona Muthyala

Email id: sonareddy.muthyala@gmail.com

Contact Number: +91 9573962742

---

management, Knowledge Article management, Idea and Chatter post. The project also addresses other aspects such as entitlements, SLA, customer survey and reporting requirements.

#### ROLES AND RESPONSIBILITIES:

- Part of Development team, designing Lightning Pages using Lightning Components.
- Developed Apex Classes, Triggers, Test classes, Visualforce pages.
- Implemented Process builders, Workflow, Flows, Approval process, Validation rules.
- Creating the Reports and Dashboards.
- Involved into Admin Related stuff Users creation, Profiles, Roles, Page layouts, Record types.
- Involved into migration activities using Change sets and Workbench

#### PROJECT 2:

Project: Trusted Virtual Datacenter

Role: Salesforce Admin and Developer.

Duration: March 2018 to Oct 2018.

#### PROJECT DESCRIPTION:

The main idea is to build a data center that allows for and isolates multiple customers while satisfying the security requirements of each customer. Securing the access to data on persistent media and during transfer over the network is a serious problem in distributed virtual data center and cloud computing scenarios.

#### ROLES AND RESPONSIBILITIES:

- Involved in User Administration.
- Created Profiles, Permission Sets, users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide hared access among different users.
- Customized user interface objects to achieve desired functionality using force.com and APEX, Visual Force.
- Worked on the Security model using Profiles, Roles, Sharing Model (Organizational-wide defaults & Sharing rules) settings and Reports, dashboards

#### PROJECT 1:

Project: Commerce Enablement Services.

Role: System Engineer.

Duration: Dec 2017 to Feb 2018

#### PROJECT DESCRIPTION:

CES is Commerce Enablement Services, working for Microsoft Client. SQL Server 2012 is used to automate the Scenarios given. We will segregate the given data types in different levels, based on data types we will have scenarios given to automate them. Microsoft visual studio is used to upload the scripts, build it then release the Scripts in Dev, UAT and Production using CICD Pipeline.

We use C# Language to automate the SQL scripts, if we have to automate it in different languages from XMLs to SQL.

---

Sona Muthyala

Email id: sonareddy.muthyala@[gmail.com](mailto:sonareddy.muthyala@gmail.com)

Contact Number: +91 9573962742

---

ROLES AND RESPONSIBILITIES:

- Part of development team for CES team.
  - Developed C# code for automation of XMLs to SQL files.
  - Creation of Stored Procedures, functions, tables, Jobs.
  - Involved into Builds, Releases and move the scripts into Production.
-

Sona Muthyala

Email id: sonareddy.muthyala@[gmail.com](mailto:sonareddy.muthyala@gmail.com)

Contact Number: +91 9573962742

---

---