

## OBJECTIVE:

Highly skilled **Salesforce Developer** with 4 years of experience in designing, developing, and implementing Salesforce solutions. Proven track record of delivering high-quality projects, optimizing processes, and maximizing Salesforce capabilities to meet business needs.

## PROFESSIONAL SUMMARY:

- Developed and customized Salesforce applications, including Sales Cloud, Service Cloud, and Community Cloud, to streamline business processes and improve user experience.
- Experienced in Standard and Custom Salesforce, Classic and Lightning Experience, Data and Security Model, Configuration with Reports, Dashboards and Automation, Community Builders (Sites), Customization with Apex Trigger, Apex Classes, Batch Classes, Visual force Pages, Lightning Aura, and Lightning Web Component.
- Developed Synchronous Process and Asynchronous Process.
- Worked on many sync integrations and end to end Email to case solution. Has basic knowledge on Integration using REST or SOAP API using apex or by using sample response format in MuleSoft and with platform events.
- Worked on Convert the Lightning Components to LWC and Mobile Compatibility View for lightning pages.
- Designed and deployed Custom tabs, Custom Objects, Components, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
- Implemented Pick lists, Dependent pick lists, lookups, master detail relationships, Page layout, and Record Types to enforce data quality.
- Proficient with Import Wizards, Data Loader for Data manipulations and PMD tool and Fusikit tool
- Used the Sandbox, Production Environment, Manage Package and Unmanaged Package.
- Collaborated with stakeholders to gather requirements, perform gap analysis, and provide technical recommendations.
- Worked on various core functionalities of the application throughout the implementation of Salesforce.com CRM.

## WORK EXPERIENCE:

### Cognizant Technology Solutions | Hyderabad

(Nov 2021 to Till Now)

**ROLE:** Salesforce Developer (Associate – Projects)

#### PROJECT- 1:( Mars Glovia)

As Salesforce Developer worked on Different Product Based Applications for Different Clients (US & Canada) which are Successfully Deployed and Running now. Worked as Experience cloud & Integration with MuleSoft and SAP

**CLIENTS:** Mars Glovia (Developer role in Support Project) in Mars Canada & Mars US

#### RESPONSIBILITIES:

- Changing apex code, lightning web components code as per business requirements and Customizing User interface in the experience builder. Involved in the bug fixing to make code reliable.
- Have worked in the code deployment from one instance to another by using workbench tool.
- Designed and implemented Custom Objects, Entity-Relationship data model, lookup and master-detail relationships, Formulas, Validation rules on the objects and tabs.
- Worked on Process Automation like Flows, Process Builder, Workflows and Approval Processes.
- Worked on Apex Classes, Triggers, Visual force Pages, Flows and Lightning Component Development.
- Developed Apex Triggers in the application for various business/functional requirements.
- Supported business users for the production issues and did the root cause analysis in the instance.
- Worked along with the source and middleware teams (SAP, MuleSoft) for the production related issues.
- Developed SOQL queries for the application in Apex classes.
- Community builder (All sites) & Proficient with Import Wizards, Data Loader for Data manipulations and PMD tool and Fusikit tool
- Modifying existing Apex Classes and Triggers in accordance with changing requirements.
- Involved in gathering the requirements from Client for building the application.

**PROJECT- 2:(Gilead Sciences, Inc)**

As Salesforce Developer worked on Different Product Based Applications for Different Clients which are Successfully Deployed and Running now. Integration like Salesforce Org to Salesforce Org with customizing platform based.

**CLIENT:** Gilead Sciences, Inc (Development Projects)

**RESPONSIBILITIES:**

- Mainly worked for **integration like Salesforce Org to Salesforce Org** with customizing platform based.
- Developed custom object records creation in one org to one org with platform events.
- Involved in the creating knowledge documents, functionality documents to work on the instance.
- Achieved 90 percent plus Code Coverage for all the Apex Test Classes
- Modifying existing Apex Classes and Triggers in accordance with changing requirements.
- Developed Apex Triggers in the application for various business/functional requirements.
- Developed Custom meta data, Custom label, Platform events and Connected apps.

**BiznusSoft Solutions Pvt Ltd | Hyderabad****(June 2019 to Oct 2021)****PROJECT:** (Field Service 360)

As Salesforce Developer worked on Different Product Based Applications for Different Clients which are Successfully Deployed and Running now.

**CLIENTS:** Eco Smart Landscaping, OHD Manufacturing, Ur1 Stop (Development Projects)

**ROLE:** Jr. Salesforce Developer

**RESPONSIBILITIES:**

- Worked with various salesforce.com custom objects and standard objects.
- Designed and implemented Custom Objects, Entity-Relationship data model, lookup and master-detail relationships, Formulas, Validation rules on the objects and tabs.
- Worked on Process Automation like Flows, Process Builder, Workflows and Approval Processes.
- Developed SOQL queries for the application in Apex classes and Apex Triggers in the application for various business/functional requirements and VF Pages, and Lightning Aura
- Developed visual force pages to generate Various Invoice PDF's
- Modifying existing Apex Classes and Triggers in accordance with changing requirements.
- Worked on various core functionalities of the application throughout the implementation of Salesforce.com CRM.
- Used the Sandbox, Production Environment, Manage Package and Unmanaged Package.
- Collaborated with stakeholders to gather requirements, perform gap analysis, and provide technical recommendations.
- Worked on various core functionalities of the application throughout the implementation of Salesforce.com CRM.
- Conducted code reviews, performed unit testing, and ensured adherence to best practices and coding standards.
- Followed best practices for developing Apex Triggers and Apex Classes and Achieved 90 percent plus Code Coverage for all the Apex Test Classes
- Provided end-user training and support, troubleshooting issues, and implementing enhancements based on feedback.
- Involved in gathering the requirements from Client for building the application.

**CERTIFICATIONS:**

Salesforce Administrator, Salesforce Platform Developer1 and Salesforce App Builder

**EDUCATION:**

B. tech, From, MVGR College of Engineering, Vizianagaram.

**DECLARATION:**

I hereby declare that all the above information stated above is true and correct to the best of my knowledge.

Date:

Place:

(JANARDHANA REDDY P)