**CH SANTOSH KUMAR PATRO**

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# PROFESSIONAL SUMMARY

* 5.10 Years of experience in software development of critical business applications and Salesforce development experience including integration with other application interface.
* Strong development skills including requirements gathering & effort estimation.
* Ability to comprehend and grasp quickly and to think alternatively in achieving results.
* Proven ability to deliver exceptional results in a demanding environment while working with international teams.
* Good knowledge of salesforce products like community, service, sales, lightning Apps and Customer 360 implementation

# CERTIFICATIONS

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| **Salesforce Sharing & Visibility****Salesforce Platform Developer 2****Salesforce Platform Developer 1** |   |
| **Salesforce Platform App Builder** |  |
| **Salesforce Administrator** |  |

# EMPLOYMENT DETAILS

Company : **IBM India PVT LTD**

Role : Package Consultant

Tenure : October 18 - Present

Role Description : Senior Salesforce Developer

Company : **Cognizant Technology Solutions**

Role : Associate

Tenure : April 18 – Oct 18

Role Description : Salesforce Community Developer

Company : **Accenture Solutions Private Limited**

Role : Application Development Analyst

Tenure : April 15 – March 18

Role Description : Salesforce Service Cloud, Developer and Administrator

# TECHNICAL SKILLS

Technology : Salesforce Products like Community Cloud, Service & Sales Cloud, Lightning Framework, REST,

SOAP API services

Code Migration Tools : Change-Sets, ANT, Copado

Other Familiarities : Angular JS, JSP, SQL

# ACADEMIC CREDENTIALS

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| B. Tech (Computer Science Eng..) | Parala Maharaja Engineering College, Berhampur | 7.7 CGPA |
| Higher Secondary Education | KIIT Science College, Bhubaneswar | 76% |
| Secondary Education | DAV Public School, Berhampur | 88% |

# PROFESSIONAL PROJECTS

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| Client | Shell Marketing PVT LTD |
| Technology | Salesforce Community & Lightning Cloud Consultant |
| Project Description | **Supplier income portal is an application built for shell employees wherein we can standardize the process followed by the different markets and provide a better data visualization**  |
| Synopsis | * Developing Lightning components with complex Business functionalities
* Working as a senior consultant and lead developer involved with a team of 5 members
* Data models, Security model setup.
* Integration with SAP and other third-party systems.
* Actively engaged with business and client to prepare the requirements and plan out the solution roadmap for the project.
* Working in Salesforce Community and lightning template to provide best of OOB feature from salesforce.
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| Client | Alcohol & Beverage |
| Technology | Salesforce Community & Lightning Cloud Developer |
| Project Description | **People Portal**  is Community Cloud setup for Clients Employee wherein they can manage their personal information, leave requests , team and their respective Clients  |
| Synopsis | * Developing Lightning components with complex Business functionalities
* Working as a part of **SWAT** Team where in all the defects are given the highest priority.
* Working on Integration with SAP via Mulesoft to pull the live data on the lightning components.
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| Client | HealthCare |
| Technology | Salesforce Community & Lightning Cloud Developer |
| Project Description | **EDUCARE** is comprehensive suite of customized educational and training programs which have been designed in partnership with expert physicians to support healthcare professionals, enhancing their clinical knowledge and skills to enable them to better improve patient outcomes. |
| Synopsis | * Developing Lightning components with Enriched UI Designs.
* Worked on Community Cloud and developed community Pages.
* Worked on Scrum Based Project delivering business functionalities every 2-3 weeks.
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| Client | Automobile |
| Technology | Salesforce Marketing Cloud Developer |
| Project Description | **VWGOA** is migrating to Salesforce Marketing Cloud to perform all the marketing applications and campaign management capabilities |
| Synopsis | * Worked on Email Studio, Contact Builder to create the appropriate population
* Worked on Automation Studio and Journey Builders
* Mapped marketing Cloud capabilities for Volkswagen into SFMC use cases.
* Worked on Integrating Salesforce with marketing cloud and used MC Connector
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| Client | Alcohol & Beverage |
| Technology | Salesforce.com, Apex Class & Trigger, Visual Force |
| Project Description | **GLASS** is a consumer portal where employees for ABinBev can raise their concern requests. |
| Role and Responsibilities | Salesforce Apex Developer |
| Synopsis | * Developed an Apex Trigger functionality to automate the test scripts generation
* Worked on Core Apex customization including Apex Class, Trigger, Visual Force Page and configuration. Implemented AngularJS, HTML 5 to have better UI Design and developed a pagination functionality in GLASS.
* Learned advanced concepts of Apex code, used Optimization.
* Worked on Salesforce Apex development and have a good experience with Apex Batch Class, Apex Schedulers, Apex Test Class.
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# EXTRA CURRICULUM ACTIVITIES

* Actively involved in CSR activities by Accenture. Served as a PPA member.
* Participated in Hackathon 2K16
* Volunteered for Blood donation camps

# PERSONAL SNIPPETS

Date of Birth : 8th March 1993

Address : Flat no: 006, SLV Spring Fields Apartment,

 Near Manyata TechPark, Nagawara. Bengaluru. Pin-560066

Languages : English, Hindi