



**Salesforce Experience : 5 years
5 month**



**Number of SFDC Project
Engagements: 4**

Number of Certifications: 8

**Salesforce Certified Platform
App Builder**

**Salesforce Certified
Administrator**

**Salesforce Certified Platform
Developer I**

**Salesforce Certified Service
Cloud Consultant**

Flosum Certified Professional

**Copado Certified
Administrator**

**Copado Certified Developer
Copado Certified Consultant**

Sales force Role

**Salesforce.com
Implementation**

Development

Administration

**Key Technical Skills &
Knowledge**

**Salesforce.com
(Configuration and
Customization)**

Profile Summary

- Developing applications on Salesforce platform using Visualforce, Apex, SOQL/SOSL and Lightning
- Strong coding and problem solving skills
- Certified Salesforce Developer and Admin
- Experience and Expertise in salesforce configuration and customization
- Strong working knowledge of Sales Cloud, Service Cloud, service max and Force.com platform

Project Experience

COMPANY: COGNIZANT TECHNOLOGY SOLUTIONS

ROLE: SENIOR DEVELOPER - SALESFORCE.COM

From Jan 2018 : To Till Date

Responsibilities :

- Develop, maintain, create, and improve validation rules, custom workflows, Visualforce pages, Process Builder, Apex classes, Test classes, batch classes, web services, Aura components, custom objects, fields, and formulas
- Provide technical assistance and end user troubleshooting for bug fixes, enhancements, and "how-to" assistance
- Develop or review development of test protocols for testing application before user acceptance. Review test results and direct further development
- Proactively engage on continuous improvement efforts for application design, support, and practice development efforts
- Provide recommendations on how to improve our Salesforce operational platform
- Performing hands-on software development and testing
- Deploy components using ANT and git repository
- Working in Service Max manage package
- Working in Service Now application for incident management



Tools

Apex Data Loader
Change Sets
Force.com
Git
Service Max
Service Now
JIRA

COMPANY : ACCELY CONSULTING INDIA PVT LTD

ROLE: SALESFORCE DEVELOPER - SALESFORCE.COM

FROM JUNE 2017 – DEC 2017

RESPONSIBILITIES :

- Developed the Agent portal application using vf pages , apex classes also used webservices to fetch data from third party tool.
- Developed and designed visual force pages / controller classes for customer portal
- Worked on Apex classes, test classes, object creation, field creation

COMPANY: CONSTACCENT (LODHA GROUP)

ROLE: DEVELOPER - SALESFORCE.COM

FROM AUGUST 2015 : TO JUNE 2017

RESPONSIBILITIES :

- Setup Roles & Profiles
- Create Workflow Rules, Process Builder, Email Template
- Create / Modify Validation Rules, Page Layouts , Custom Object/Field Creation
- Salesforce User Setup, Reports & Dashboards, Sharing Rules
- Data Cleansing Operation, Data Entry
- Apex Classes, Apex Triggers, Web services, Batch Classes, Test classes
- Visualforce pages
- Integration with other system using SOAP and REST
- Develop and Deploy components

EDUCATION : MUMBAI UNIVERSITY (B.SC. IN COMPUTER SCIENCE)

SKILLS :

- Good understanding of the CRM processes. Business knowledge of Salescloud and Service Cloud
- Proficient in writing clean, solid, readable code
- Proven ability to deliver high-quality, reliable code implemented on schedule
- Time management, ability to multitask, and propensity to handle urgent interrupts with poise and professionalism
- Good knowledge of Javascript, CSS, HTML
- Capable of writing and debugging efficient SOQL queries of standard



and custom objects, and able to understand and develop for complex data models

- Excellent problem solving and troubleshooting skills, with a solid customer-service orientation