Certified CSM (Agile)

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**Career Objective:**

Aspiring for suitable positions as Scrum Master and Agile Coach in a reputed organization within India or Abroad leveraging the best-in-class Agile Practices and Frameworks.

**Experience Summary:**

* Having total of **12 years** of experience in IT industry.
* **Possess 5 years of Scrum Master role experience wherein appreciated for improving team velocity.**
* 7 years of experience as Application Developer.
* Coached, Mentored and Trained Agile Scrum Team.
* Knowledge of Kanban framework.
* Proficient in Mainframe Technologies/Core Java.
* Experience in Analysis, Coding, Maintenance, Testing and Production Support.

**Work experience:**

Worked for **ATOS Syntel**, Pune Feb’20- June’20

**CERTIFICATIONS:**

* Certification in CSM (Certified Scrum Master)/Agile.

**educational Qualifications:**

B.E (EEE) from BIRLA INSTITUTE OF TECHNOLOGY, MESRA (RANCHI) with **62.50**% in 2006.

Intermediate, +2 Science from G.G.PUB. SCH, SECTOR-5 (C.B.S.E) with **64.00%.**

10th, Matriculation from B.I.V 12A (C.B.S.E) with **75.20%.**

**Project Details:**

**Project # 1:**

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| **Company Name** | : | **ATOS Syntel**, Pune |
| **Client Name** | : | Humana, U.S |
| **Project** | : | Service Fund |
| **Duration**  **Role :** | : | Feb’20 to June'20  Scrum Master |
| **Team Size :**9 |  |  |

**Project Description** **:**

Humana is leading health insurance company in US. Service Fund is Humana's automated system for reimbursing contracted physicians. It provides Payment and accounting services for thousands of network physicians nationwide. They are developing, Enhancing the COBOL programs, JCLs. As a Scrum Master I am a Coach/facilitator/Mentor/Impediment buster for the Team.

**Role & Responsibilities:**

My Roles and responsibilities during offshore projects are -

* Worked as a Facilitator to the team with his/her agile knowledge so that team can start the

project in agile fashion.

* Worked as a mentor to the teams while focusing on people and Continuous Improvement all the time.
* Facilitated Scrum Ceremonies- Product Refinement Meeting, Sprint Planning, Sprint

Execution, Daily Stand Ups, Sprint Review and Sprint Retrospective.

* Delivered hands-on coaching of individual teams in all aspects of scrum-

daily meetings, planning, self-organization, collaboration, iterative development, managing

flow, limiting work in progress, etc.

* Exposed our technology teams to the latest innovative thinking and ideas from the Agile

community to increase Agility.

* Created, launched, and facilitated Agile Collaborative groups, Communities of Practice, and

Agile Working Groups.

**Project # 2:**

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| **Company Name** | : | **BARCLAYS TECHNOLOGY CENTRE INDIA**, Pune |
| **Client Name**  **Duration :** | : | Barclays Ltd (UK)  Oct'17 to Oct’19 |
| **Project** | : | **Triumph PR (Problem Record)** |
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**Role : Scrum Master**

**Team Size** : 7

**Project Description** **:** Triumph PR Team Supports various Applications for Barclays UK. Development Team follow Scrum principles and provide permanent fix to Live/Production issues/Business Issues. They support and process Business requests. As a Scrum Master I am a facilitator for the Team.

**Role & Responsibilities:**

My Roles and responsibilities during offshore projects are -

* Keep abreast with Agile/Scrum best practices and new trends and made sure scrum practices are followed (Sprint Planning, Retrospective, Stand-up, Sprint review)
* Provided training to the team on the agile process and drive continuous improvement on

velocity, quality, processes etc.

* Coached Product Owners in creation and maintenance of product backlog
* Empowered team to self-organize, grow cross functional, understand relative estimates and avoiding over/under-commitment.
* Led the collaborative, dynamic planning process - prioritising the work that needs to be done against the capacity and capability of the team
* Work Collaboratively with Product Owners, Developers and Testers to

deliver Sprint Goals consistently. Responsible for Agile Implementation

Scrum Framework.

* Coach and Guide Teams in Scrum Methodology and driving continuous Improvement.
* Ensure Accuracy and Quality of the Scrum Boards and Team Metrics reflecting Sprint

Progress.

* Support the Product Owner in Management of the Sprint Backlogs.
* Accomplished Agile Leader in delivering large-scale software projects on time and on budget by effectively collaborating, facilitating and coaching scrum team. Expert at driving the adoption, educating scrum guidelines, removing impediments and fostering self-management.

**Project # 3:**

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| **Company Name** | : | **CAPGEMINI INDIA PVT. LTD**., Pune |
| **Client Name** | : | Discover Financial Services |
| **Duration**  **Role :** | : | Jan'15 to Oct'17  Scrum Master |

**Role & Responsibilities:**

My Roles and responsibilities during offshore projects are -

* Facilitated Scrum Ceremonies- Product Refinement Meeting, Sprint Planning, Sprint

Execution, Daily Stand Ups, Sprint Review and Sprint Retrospective.

* Delivered hands-on coaching of individual teams in all aspects of scrum and/or Kanban -

daily meetings, planning, self-organization, collaboration, iterative development, managing

flow, limiting work in progress, etc.

**Project # 4:**

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| --- | --- | --- |
| **Company Name** | : | **CAPGEMINI INDIA PVT. LTD**., Pune |
| **Client Name** | : | HSBC |
| **Duration**  **Role :** | : | Mar'14.to.Dec'14 Developer |

**Role & Responsibilities:**

My Roles and responsibilities during offshore projects are -

* Understanding the Banking terms like Overdraft, different types of account and banking services provided outside India.
* Preparing Pseudo Code for all the Planned Programs.

**Project # 5:**

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| **Company Name** | : | Galax E Solutions, Bangalore |
| **Client Name** | : | CATAMARAN (Formerly SXC Health Solutions Corp.),United States |
| **Duration :** |  | Oct’12 to Feb’14 |

**Role & Responsibilities:**

My Roles and responsibilities during offshore projects are -

* Creating Low Level Design and Coding as per Requirement.

**Project # 6:**

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| **Company Name** | : | SYNTEL. Ltd, Pune |
| **Client Name** | : | BELK, United States |
| **Duration**  **Role :** | : | March'10.to.Jan'12 Developer |

**Role & Responsibilities:**

My Roles and responsibilities during offshore projects are -

* Handling L2 Tickets and provided Resolutions
* Handling Batch Abends in Production with complex technical issues

**Project # 7:**

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| **Company Name** | : | FirstApex Software Technologies Pvt. Ltd, Bangalore |
| **Client Name** | : | Development Bank of Singapore, Singapore |
| **Duration** | : | August'08.to.Oct'09 |

**Role & Responsibilities:**

My Roles and responsibilities during offshore projects are -  
Understanding the Banking terms like Liability, Associate and Collateral.   
Understanding the requirements and preparing Mapping Documents.

**Project # 8:**

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| **Company Name** | : | KMG Infotech Pvt. Ltd, Bangalore |
| **Client Name** | : | Bank of America, USA |
| **Duration** | : | August'06.to.July'08 |

**Technical Details:**

Java SE Professional, JavaScript, jQuery and JSP/Servlets (Expert),C++,HTML5,Hibernate,Spring,

Customer service, Communication, Team building

**Project Description:**

Use Java technologies to build web applications for client-server environments.

Use expertise in Software Development Life Cycle (SDLC).

**Role & Responsibilities:**

My Roles and responsibilities during offshore projects are -

Used Java and J2EE technologies to add functionalities to existing applications under supervision.

Learned to use JDBC and write SQL queries. **Miscellaneous:**

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| --- | --- |
| Passport | Z3744096 |