**Ramya Mandava**

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Experience Summary

* Working as Automation Test Engineer in Tata Consultancy Services and have a total work experience of 9 yrs in Banking domain.
* My technical skills are **Manual Testing, Selenium Automation Testing with Cucumber**, SQL.
* Good exposure on testing the applications effectively to ensure **Quality** product is delivered to the client.
* Dedicated resource with strong skills in designing test cases, finding Defects and in suggesting improvements to the existing functionality.
* Expert in working on different Testing Methodologies like **Agile**, Waterfall-Model.
* Experience in understanding business requirements and designing, preparing and executing test cases for Web Applications.
* Logging defects using **JIRA, HP ALM** and performed defect tracking and **Bug Life Cycle.**
* Excellent team player having ability to finish the tight deadlines and work under pressure.
* Involved in the entire QA process, well acquainted with all phases of SDLC and STLC and had experience in testing very complicated applications.
* Good in working with **Selenium IDE** and **Selenium Web Driver** using **TestNG** **java** framework.
* Have knowledge on developing a framework using a design pattern -**Page Object Model**.
* Worked on IE, Firefox and Chrome Driver.
* Good knowledge in writing **CSS Selectors, Xpath** expressions to identify web elements.
* Self-motivated, energetic and highly ethical in all work related assignments thus able to immediately contribute to corporate goals and objects

Technical Skills

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| **Software** | Manual and Selenium Automation Testing with Cucumber, SQL |
| **Tools** | Selenium with Java, JIRA, HP ALM , TOSCA, SQL Server |
| **Methods** | Agile Scrum Methodology. |
| **Domain Experience** | Have good exposure of Banking Domain. |
| **Management Experience** | Worked as Module Lead  Worked on DMM activities in resourcing front. |
| **Business Development** | Have given many improvements which were implemented that helps in business development. |

Achievements

Have received many appreciations for handling critical releases effectively with defect free applications.. Worked as Module Lead for my team.

TCS Experience Summary

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| **Customer** | Bank of America |
| **Role** | Automation Tester |
| **Period** | Sep 2019 to till date |
| **Technical Skills** | Selenium Automation with Cucumber, HP ALM, horizon |
| **Achievement** | Have achieved many appreciations from clients for providing the quality. |
| **Description** | Migration Management Module  GSS MMM is the system that the Global Migrations and project Management team uses to input their migration projects. Periodic maintenance including system enhancements and defect fixing is required. |

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| **Customer** | Bank of America |
| **Role** | Manual Tester |
| **Period** | Dec 2015 to Aug 2019 |
| **Technical Skills** | Manual Testing, HP ALM, Jira |
| **Achievement** | Have achieved many appreciations from clients for providing the quality products. |
| **Description** | Migration Management Module  GSS MMM is the system that the Global Migrations and project Management team uses to input their migration projects. Periodic maintenance including system enhancements and defect fixing is required.  Risk Self Assessment and Risk Tracking Tool:  RSA calculates the risk associated with different attributes through Assessment Forms and if there is any risk, track it via Risk Tracking Tool by creating Observations   * Gathering requirements from the Business * Writing well defined Test cases for all the Stories * Perform the Testing of the Stories by executing the Test cases * Raise Defects through HP ALM Tool * Retest the application once defects are fixed * Provide the Sign off once Quality product is ready |

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| **Customer** | Bank of America |
| **Role** | Manual Tester |
| **Period** | 24/11/2014 to 20/11/2015 |
| **Technical Skills** | Manual Testing, HP ALM, Jira |
| **Achievement** | Have achieved many appreciations from onsite and clients. |
| **Description** | **Commercial Credit Risk Technology (CCRT)** - The system provides the bank portfolio officers about the risk related information on loan and loan equivalent bank products. CCRT comprised of many applications such as Improved Risk Rating (IRR), Valuation services information Management System (VSIMS) and Default Validation (DV) which are used by bank for risk calculation of a Company or Customers. Data from various source systems/applications are loaded into these systems so that it acts as the single gateway of entry for risk data. |

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| **Customer** | Bank of America |
| **Role** | Manual Tester |
| **Period** | 01/07/2011 to 13/09/2013 |
| **Technical Skills** | Manual Testing, HP ALM, Jira |
| **Achievement** | Have achieved many appreciations from onsite and clients. |
| **Description** | **Object Orchestration Services** - Worked as a team member in Production support project named OOS/ EIB which is a middleware in BOA Software Process. OOS uses web methods integration servers and EIB uses IBM Data power appliances for AAA, XML acceleration, Routing, Name Space virtualization, Load Balancing, Decoupling consumers and Service providers. |

Experience Details

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| **TCS Experience** | 9 YEAR(S) |
| **Prev. Experience** | 0 YEAR(S) |
| **Total Experience** | 9 YEAR(S) |

Passport Details

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| **Passport Number** | **Date of Issue** | **Expiry Date** | **Place of Issue** |
| G8762642 | 12-jun-2008 | 11-jun-2018 | Vishakhapatnam, INDI |

Education Summary

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| **Qualification** | **Subject** | **Percentage/Grade** |
| Bachelor Of Technology | Electronics & Communication | 70.81 |

Personal Details

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| Date Of Birth | 14th Aug 1989 |
| Languages Known | English, Telugu, Hindi |
| Marital Status | Married |

I do hereby declare that above particulars of information and facts stated are true, correct and complete to the best of my knowledge

Ramya Mandava