

# Sumayya Daulatabadkar

## Salesforce Tester

✉ daulatabadkar.sumayya@gmail.com

☎ +91 9922780022(call on whatsapp only)

📍 Flat 06 , Al karam Manzil , Pune

### Summary

- Involved in **SRS Analysis**.
- Follow **AGILE methodology**.
- Do participate in **AGILE ceremonies**.
- Hands-On experience in **trail-head** admin tasks in Salesforce.
- Proficient in **Test Case** planning, design, Execution & Review of it.
- Track defects using Q-Test, **JIRA**.
- Generate **defects summary report**.
- Experience with **Data loader** and **Import wizard**.
- Experience with **Salesforce admin**, security, data model and workflow tools.
- Performed **Functionality**, Non Functional, Integration testing.
- Do experience of Retesting, Regression, System testing.
- Performed **End to end**, Sanity, Browser, Compatibility, Globalization and Database testing.
- Enough exposure to all stages of **SDLC** and **STLC**.
- Mapped the business requirements with test case by preparing **Traceability matrix**.
- Work closely with other testers and developers with bug fixes.
- Participated in **Scrum meetings**.
- Know **SQL** ,basic Knowledge about UNIX Commands.
- Good Knowledge about **Postman** Api tool.
- Performance Testing using **Jmeter**.
- knowledge in Web and Mobile application testing .
- A highly skilled result-oriented team player and capable of working under time constraints in a target-oriented environment.

### Professional Experience

#### 1) InfoBeans Technologies Limited: Pune

June 2020 - Oct 2023

Designation : Salesforce Tester

##### Projects:

##### 1) Recruiting App :

##### Key Responsibility:

- Collaborate with the development team, business analysts, and stakeholders to understand requirements.
- Preparing test scenarios & test cases of salesforce applications.
- Do perform Functional, regression, integration, and UAT.
- Track software defects using JIRA.
- Conduct end-to-end testing of Salesforce workflows, process automation, and data integrity.
- Participate in AGILE ceremonies.
- Assist development team in troubleshooting.
- Tracking changes, preparing bug reports.
- Do update flow documents.

##### 2) Travel Approval Lightning App :

##### Key Responsibility:

- Do Requirement Analysis.
- Identify End to End Test Scenarios &Test Cases.
- Testing approval processes, process builder and flows.
- Identify defects, register them in Jira, and report them.
- Performing Functional, Regression and Re-Testing.
- Testing the GUI functionality, usability, reliability, and performance of It's solutions are consistent with requirements.

##### 3) E-Commerce

##### A) ShopGenie: (ShopGenie Online Shopping Platform)

##### Key Responsibility:

- Understanding the Functional SRS.
- Identified Test Scenarios, Test Cases, and Test Data.
- Experience in the Preparation of Test cases based on Use Case documents & Reviews .
- Responsible for running Test Cases, and posting defects.
- Performed Functionality testing, Regression testing etc.
- Prepares Summary report & Defect Reports.
- Analyzing , well-documented, and rolling up of the Test results

## Skill Highlights

**Software Testing:** Salesforce Testing, Manual Testing

**Bug Tracking Tool:** JIRA

**API testing tool :** Postman

**Performance testing tool :** JMeter

**Languages:** SQL, JAVA, PLSQL

**Databases:** Oracle ,SQL

**Salesforce Admin:** Handle Classic and Lightning platform

## Trainings & Certifications

- Certified as Salesforce Tester (Testing+Admin)
- Oracle OCA certified
- Certified as Oracle Apps (ERP).
- Certified as Oracle Forms 6i and Oracle Reports 6i

## Education Background

Bachelor of Engg. (Comp.Science) with Distinction

## Languages

English, Marathi, Hindi, Urdu

### B) **MarketMaven (MarketMaven Online Marketplace) :**

Key Responsibility:

- Create and execute test plans and test cases.
- Conducting regression testing, retesting ,Performance testing, Security testing, Usability testing.
- Execute Test cases & Logging defects sing JIRA tool.
- Payment and transaction testing: To ensuring payment gateways, refunds, order tracking, etc. working fine.
- Do maintain Traceability matrix, summary report, defect summary report etc.

### 2) **Infogain Pvt. Ltd. Pune : 2 Months**

April 2014 to June 2014

Designation: Software Engineer

Key responsibilities:

- Worked as a software engineer for 2.5 months

### 3) **KPIT Technologies Limited Pune : 3.1 years**

March 2011 to April 2014

Designation : Executive Technical Consultant

**Project Name :**

**Cummins Oracle Apps Global Support – Enhancement**

a) **Module : Oracle Apps modules like OM**

Key responsibilities:

- Did Requirement analysis & Solution Design.
- Done with development ,Test plan, Test Cases etc.
- Testing the task done after development.
- Raising migration tickets to the DBA using Remedy Tool.
- Transition activity to the support team.
- Involved in creating AOL objects like Value Sets, Concurrent programs and scheduling the programs in APPWORX.

b) **Module : Oracle Apps HRMS**

Key Responsibility:

- Did Requirement analysis & Solution Design.
- Done with development ,Test plan, Test Cases etc.
- Testing the task done after development.
- Migration activities after the approval of user.
- Raising migration tickets to the DBA for migration of development to the next instances like UAT and PROD using Remedy Tool.