Dipti Vardhan

**Scrum Master**

Certified Scrum Master with 4 years of experience in improving processes and complex product deliveries. Total 15 years of experience in IT industry including Scrum Master and Software Testing. Ability to understand and focusing on removing impediments from teams and delivering customer-centric products and features.

Facilitating scrum ceremonies and help teams adopt Agile methodology.

**+91- 9822 831169**

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### EXPERIENCE

**Advantage Fee**

# Scrum Master

### April 2017 - Present

### Advantage Fee™ from Fiserv is a comprehensive customer billing and revenue management solution, which helps financial services organizations worldwide to support flexible, highly complex and fast-changing fee structures with efficient, controlled invoicing. Provides complete automation combined with accurate and rule-based computation. Advantage Fee also provides multi-product consolidation of all trust and asset management billing for larger institutions, plus great transparency of data for financial analysis across business units.

* Co-ordinate & facilitate all scrum ceremonies including sprint planning, daily scrum, sprint review & sprint retrospective
* Responsible for ensuring Scrum is understood and the team adheres to Scrum values and principles
* Support Product Owner in Product Backlog prioritization, refinement and ensure Product Backlog items are clear and concise.
* Help team in removing impediments to achieve sprint goals
* Problem solving and conflict resolution ability
* Coaches the Scrum team to be self-organized
* Monitoring and measuring team's performance towards project goal

# QA Lead

## 2008 – 2017

* Worked as a QA Team Lead for 6 years, Led the QA sprint delivery, maintenance team and module team for different projects for end-to end testing activities
* Involved in requirement analysis, Functional testing, Regression testing, Database testing.
* To take responsibility for reporting and monitoring, risk management, quality assurance and change management, Audits and Reviews.

### SKILLS

Agile Framework-Scrum,

SDLC, Quality Assurance,

JIRA, Version One, QC

SVN, SQL.

### CERTIFICATIONS

**CSM** - Certified Scrum Master

ISTQB

### EDUCATION

Pune University

B.E. Electronics (2004)

### WORK EXPERIENCE

## **Fiserv India Pvt. ltd**

## (2008 -Present) as **Lead**

## **Nihilent Technologies**

## (2006-2008) as **QA Analyst**

## **Qualsigma Pvt.Ltd**

## (2005 -2006) as **Test Engineer**

**Global Solutions Operating Architecture**

# Quality Analyst

## 2006-2008

GSOA is a network-support domain project. It provides network monitoring and maintenance operations for client networks. Nihilent provides third level support for issues involving the various software/protocols involved in the architecture.

* Involved in manual testing
* Design, preparation, execution of test cases, reporting bugs, going through the Defect life cycle.
* Performing Sanity testing, GUI testing, Functional testing, Integration testing and Regression Testing.

**Maxager Technology**

# Test Engineer

## 2005-2006

## 

It is Enterprise Profit Management helping Asset Intensive manufactures to accelerate the Cash Flow, Profit, and Rate of Asset. Maxager Technology provides web services to help asset-intensive manufacturers improve pricing, product mix, production, and strategic planning decisions.

**Key Accountabilities:**

* Involved in manual testing of home loan application
* Design, preparation, execution of test cases, reporting bugs, going through the Defect life cycle.
* Performing Sanity testing, GUI testing, Functional testing, Integration testing and Regression Testing.