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| |  |  | | --- | --- | | +91 8669015017 | phone-icon-grey-hi | | davidyumnam@gmail.com | mail_grey_192x192 | | Imphal, Manipur | home_grey_192x192 | |
| Certifications  Salesforce Certified App Builder  Salesforce Certified Administrator |
| Education  BACHELOR OF TECHNOLOGY  Computer Science Engineering  Chandigarh Group of Colleges, Punjab  2012-2016 |
| Technical Expertise  Salesforce Development  Salesforce Administration  Lightning Components  Web Designing  Microsoft Excel  Data Migration  Track IT  Service NOW |
| Skills  Attention to Details  Improving Efficiency  Ability to work in team  Good presentation skills  Confident and Determined  Good Interpersonal skills  Disciplined and Dedicated  Team management |

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| Yumnam David Lal Singh |
| Professional Profile  Multi-faceted, efficient, and reliable project engineer with 4 years 02 months of experience in Salesforce Development and Administration, Lightning Components, enhancement and maintenance of CRM application built on Salesforce.  Proficient in customizing and configuring force.com platform to create business applications. Implementations in Sales Cloud, Service Cloud, Data management and Force.Com. Diversified skill set covering application development, administration, data migration, project management, and client relation. Excellent interpersonal, phone and digital communication skills. |
| Experience Summary   * Learned salesforce force.com and its functionalities like Profiles, roles, workflows, validation rules, custom objects, reports, dashboards, Roles, Permission Sets, Apex, and Visualforce etc. * Learned and practiced OOP concepts and JAVA language. * Learned SQL database language, its implementation and use. * Experience in collaborating with Business Users to articulate business processes, Use Cases & implement in SFDC through Customization and personalization. * Extensive experience in designing & development of Custom Objects, Custom Tabs, Custom Fields, Validation Rules, Process Builder, Page Layouts, Record Types, Relationships, Data Migrations and Workflow rules. * Migration from high level customization to Declarative Framework reducing load and improve overall performance and scalability of the application. * **Have good hands-on in Visualforce Pages, Apex Controllers, Triggers, Lightning Components.** * Having knowledge on Schedule Apex and Batch Apex. * Have extensive experience in Security controllers by using Profiles, Roles, Permission sets and OWD Settings. * Have designed & developed Reports and Dashboards to map KPI’s for a given role. * Create new user accounts and configure Salesforce.com to fit security needs at the user and organization levels. * Salesforce product knowledge with app exchange product reviews and recommendation to enhance business throughput and adoption. * Validation and Compliance processes in HealthCare following FDA norms. Validation document creation, approvals and regulation in healthcare software products. * Deployment: Using salesforce change set, workbench (Package.xml) * Salesforce Data Tools: Hands on experience in Import Wizard, Data Loader & workbench. * Documentation experience – Data Model, Requirement elicitation (URS, FRS), Design (DS) & User Manual. * Closed long pending issues, proposed and applied changes, handled the load of incidents in the specified SLA time and never received escalation from client and users. * **Proposed automation ideas on the deployed system.** * **Have been appreciated several times by business users for quick response and resolution for the issues raised.** * Excellent team player. |

Project Summary

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| **Project Name** | Masco Cabinetry |
| **Duration** | December 2018 – Till Date |
| **Area** | SFDC Sales Cloud and Service Cloud |
| **Team Size** | 4 |
| **Project Description** | Masco Cabinetry is one of the cabinetry division of MASCO group of companies. Masco Cabinetry manufactures three nationally recognized cabinetry brands, KraftMaid®, Merillat® and QualityCabinets®. Our company has manufacturing plants and branches/service centers located throughout the United States. Offering an unmatched selection of stylish, high-quality products at a variety of price levels, Masco Cabinetry brands are favoured by builders, dealers, distributors and home centers throughout North America. A leader in environmental stewardship, Masco Cabinetry products have been granted an Environmental Stewardship Program certificate by the Kitchen Cabinet Manufacturers Association. The company is a division of Masco Corporation (NYSE: MAS), of Taylor, Mich., one of the world’s largest manufacturers of brand name consumer products for the home and family |
| **Roles and Responsibilities** | I am working as a developer associated with development, understanding and collecting requirements and solution designing. I am responsible for development of functionalities and end-user training about the new functionality rollouts. Responsible for monthly and emergency release activities. |

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| **Project Name** | App Cloud Support |
| **Duration** | February 2017 till December 2018 |
| **Area** | SFDC Force.com Platform |
| **Team Size** | 3 |
| **Project Description** | Support Project for SOLAAR App Cloud Force.com. |
| **Roles and Responsibilities** | Over All support for over 25+ Application. Working on new CR, enhancements and as well as developing new Application on Force.com platform. Working on Automation to decrease the counts of ticket. Working on Data Migration for App Cloud Support Project. Attend team meetings. Unit testing of developed components, review and validation from Service lead with updating the CWB and traceability matrix for customer review and demo. |

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| **Project Name** | SOLAAR App Cloud Force.com |
| **Duration** | August 2016 till January 2017 |
| **Area** | SFDC Force.com Platform |
| **Team Size** | 10 |
| **Project Description** | This project is a lift and shift Application. Previously it was hosted in .net. Around 25+ Application has been migrated to Salesforce. |
| **Roles and Responsibilities** | I have worked as a developer and associated with end-to-end development activities. Attend team meetings, scrum meetings and sprint planning sessions. Developed customer requirements, deployment into test and UAT environments and demo preparation sessions. Debugging issues related to deployment, test class coverage and production deployment activities for technical go live. Unit testing of developed components, review and validation from Technical lead with updating the CWB and traceability matrix for customer review and demo. Also, worked on Data migration related for the project. |

Hobbies/Interests

Photography.

Cooking.

Playing football.

Solving Rubik Cube.

Playing Chess.

Personal Information

Date of Birth: 21 December 1993

Gender / Marital Status: Male / Single

Language Proficiency: English, Hindi, and Manipuri

Total Work Experience: 4 Years 02 Months