NIHARIKA YADAV

E-mail : niharikadnkr18@gmail.com
LinkedIn Profile : https://www.linkedin.com/in/niharika-dinanath-yadav-7ba1591aa/ **Software Engineer**
Mobile: +919304270558   **Current Location : PUNE**

SUMMARY

➢ Highly seasoned and accomplished Salesforce administrator and developer with a strong record of client satisfaction. Adept at explaining complex data systems to a wide variety of audiences. Proven multitasker with experience in helping juniors and learning from seniors, having a quench for knowledge and being a team player and taking ownership of business modules.

EXPERIENCE SUMMARY

- **Salesforce analysis, development, implementation and management** with 3 Years of IT experience that includes around 2 years of experience in **Salesforce.com CRM Platform.**
- Experience in **Administration**, **Configuration**, **Implementation**, **Lightning and support** experience with **Salesforce platform.**
- Experience in **Salesforce Customisation, Security Access, Workflow Approvals, Data Validation, Analytics, Sales, Customer Service, and Support Administration**.
- Expertise in SFDC Development using **Apex Language, Visual Force Pages, Classes, Controllers, Triggers, Indexes, Components, Tabs, Apex Web services, Custom Objects, Reports and Dashboards, Profiles, Creating Roles, Page Layouts, Org - Wide default, Sharing rules, Work Flows.**
- Good exposure on **AGILE and waterfall** methodology of Software Development.
- Well versed with concepts of **Salesforce Classic** acquaintance with Lightning Concepts.
- Knowledge of **Oracle product Hub, Sibel**
- Strong Organisational, Analytical and Problem solving skills including ability to coordinate, prioritise and manage multiple activities.
- Good communications skills both written and verbal including technical writing gained as an exposure of daily calls with Client and Onsite-Coordinator.
- Gained excellent Leadership and Ownership skills as a result of working as a sole developer developing, testing, enhancing and supporting the application.

TECHNICAL SKILLS

Language   : Apex, Core Java, SQL, SOQL, SOSL
Applications   : Salesforce CRM, Apex Controllers, Apex Classes, Apex Triggers,
                              SOQL, SOSL, Visual force Pages/Components , Apex Web Services,
                              Lightning Application
Database   : Oracle 11g, SQL Server, My SQL,
Tools   : Eclipse, Visual Studio Code, Force.com Explorer, Data Loader, Postman, SOAPUI, Beyond
Compare Web Technologies   : HTML, XML, CSS, Java Script, JSON
Configuration Tools : SVN, WINSCP, Putty, DevOps

1. **Confidential, SA. (ACCENTURE)**

Role type: **Siebel CRM Developer**
Software Model:
Agile Team Size: 15
Role: Associate Software Engineer Analyst
Duration: **November 2017 – November 2018** 1 year of experience **Siebel CRM Developer , SQL ORACLE .**

2. **Confidential, US. (ACCENTURE)**

Role type: **Salesforce Admin/ Developer**
Software Model:
Agile Team Size: 15
Role: Software Engineer Analyst
Duration: **December 2018– September 2020 Two** Years of experience **Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Apex classes and Controllers, HTML, CSS, Data Loader, SOQL, SOSL,Custom objects, Custom fields.**

Responsibilities:

3. Developed **APEX class, Controller class and APEX Triggers** for various functional needs in the application.
4. Created many of **Roles and Profiles for the organization,** which helps them in maintaining the Security for different individuals who are working in the organization.
5. Worked on various standard Objects like L**eads, Accounts, Contact, Opportunities, Products and contracts** that helps the company to maintain their information and make sales of the product.
6. Developed **Validation Rules for the Custom Objects and Approvals** for some fields.
7. Implemented **field level Security, Profile, and audit trail** setup.
8. Customized several **Formula fields, Workflow Rules, Validation Rules, Triggers, Apex classes**.
9. Created several **Validation Rules, Custom buttons, and links on custom and standard objects**.
10. Create many of **the custom controllers and custom Buttons which are used in the Salesforce Visualforce pages.**
11. Created the many of the **Reports and Dashboards**, which helps the sales team in marketing their product.
12. Created **Visual Force pages and Components** used repeatedly in Visual Force pages to reduce the case of overabundance whenever needed.
13. Involved **in Salesforce.com application setup activities** and **customized the apps** to match the functional needs of the organization.
14. Created **Visual force pages in page layout of the custom objects**, which helps us to describe the details of some of the standard objects, which are used in project.
15. Scheduled **Apex Batch jobs** for processing large records.
16. Worked on **data migration from databases to SFDC** using Data Loader.
17. Created **email templates and inbound emails** using Visual Force for customers and clients.

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Role type: Developer
Software Model: Waterfall/Agile
Team Size: 5
Role: Solution Engineer

Duration: **Sep 2020– Present**

Responsibilities:

- Developed APEX class, Controller class and APEX Triggers for various functional needs in the application.

- Created many of Roles and Profiles for the organisation, which helps them in maintaining the Security for different individuals who are working in the organisation.
- Worked on various standard Objects like Leads, Accounts, Contact, Opportunities, Products and contracts that helps the company to maintain their information and make sales of the product.Create many of **the custom controllers and custom Buttons which are used in the Salesforce Visual-force pages.**
- Created the many of the **Reports and Dashboards**, which helps the sales team in marketing their product.
- Created **Visual Force pages and Components** used repeatedly in Visual Force pages to reduce the case of overabundance whenever needed.
- Involved **in Salesforce.com application setup activities** and **customised the apps** to match the functional needs of the organisation.
- Created **Visual force pages in page layout of the custom objects**, which helps us to describe the details of some of the standard objects, which are used in project.
- Scheduled **Apex Batch jobs** for processing large records.
- Worked on **data migration from databases to SFDC** using Data Loader.

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ACHIEVEMENTS & CERTIFICATIONS

- ➢ Received appreciation from Client and Team for delivering well in restricted time frame.
- ➢ Accenture's New IT Conversant Certified.
- ➢ Did project on Smart Vehicle Control System Arduino UNO based electronic system to automatically lower speed in critical zones.
- ➢ Prepared a report and gave seminar on DC Motor speed control system.
- ➢ Intern in Indian Eastern Railway in Statistical Signal Processing and MATLAB basics.

Degree	Institution	Percentage	Year (Passing)			
B.Tech (E&C)	Mody University of Science and Technology, Sikar , Rajasthan	68%	2017			
XII(CBSE)	D.A.V. Public School , Purnia , Bihar	75%	2013			
X (CBSE)	D.A.V. Public School , Purnia , Bihar	95%	2011			

PERSONAL INFORMATION

Date of Birth   : 22ND May 1996
Address   : Near N.N. Pandit Nursing Home , DINKAR NIWAS, Naya Tola Purnia, Bihar,854301
Linguistic Abilities :   English, Hindi

DECLARATION

I hereby declare that all the above furnished details are true to the best of my knowledge

(NIHARIKA YADAV)